

Economic Stimulus Package – 20% Duty Refund

Following the directives of Government of Dubai and in accordance with Customs Notice 1/2020, Dubai Customs will be implementing the 20% Duty Refund processes and procedures as explained below:

Eligibility

1. 20% of Duty Refund will be applicable on following Declarations types.
 - a. Import to Local from ROW (101)
 - b. Import to Local from Free Zone (102)
 - c. Import to Local from Customs Warehouse (103)
2. Declarations with GCC destination will not be eligible for Duty Refund
3. 5% Customs Duty Rate items only be eligible for Duty Refund
4. No refund will be made if Makasa is already issued for same Declaration
5. No refund will be made if any Duty drawback is claimed for same Declaration
6. No refund will be made if eligible refund amount is less than AED 100.
7. Declarations Processed during the period of 15/03/2020 to 30/06/2020 will be eligible for this refund

Mechanism of Refund

1. Duty refund will be automatically processed on 30th day from Declaration clearance date
2. For Customs Duty paid through CDR or Debit account, the refund amount will be credited to same CDR or Debit account
3. For Customs Duty paid through e-Payment or Cash, the refund amount will be transferred to the Importer's default bank account registered with Customs business code

4. For Customers who have no registered bank account with Customs, are advised to register their bank account information with Customs business code using 'dubaitrade.ae', to receive the refunds on-time

5. Makasa eligibility for Duty Refunded Declarations

1. At the time of MAKASA issuance, if 20% of duty has already been refunded for the reference declaration, then the full refunded amount should be collected prior to issuance of the MAKASA, irrespective of whether full or partial quantities are exported to GCC.
2. The Duty can be paid by CDR / Debit account, Cash or Cheque subject to the payment mode used in the Reference Declaration
3. The Duty collected during Makasa issuance will not be refunded even if Makasa is canceled

Amendment / Cancellation of Duty Refunded Declarations

1. Any Duty difference due to amendment / cancelation of Declaration, 20% Duty refunded if any, will be adjusted and posted accordingly as the manner detailed above

Duty Drawback Claims on duty paid goods

1. The 20% Duty refund amount will be deducted from the total duty drawback amount and the net-off amount will be refunded to the Customer

The refund of 20% Customs duty will start reflecting your CDR / Debit account by 17th of April , 2020 and same will be shown in your monthly statement generated beginning of next month. For refunds through bank transfer, the same will be initiated from 30th April-2020 onwards.

We appreciate kind cooperation from our valued customers.