حكومة دبي
GOVERNMENT OF DUBAI

جمارك دبي
Dubai Customs

CUSTOMS NOTICE NO. (19/2026)

ADVANCE CARGO INFORMATION (ACI)

Pre-Arrival Cargo Data Submission · Jebel Ali Port

A Guide For Shipping Lines, Agents, NVOCCs And Freight Forwarders



Advance Cargo Information (ACI): Introduction

What It Is, What It Covers And Who Submits

01 · DEFINITION

What Is ACI?

- Cargo Data Is Submitted Electronically To Dubai Customs Before The Vessel Arrives
- Speeds Up Customs Procedures And Cargo Flow
- Improves The Customer Experience At The Port

02 · SCOPE

What It Covers

- All Inbound Sea Cargo Arriving At Jebel Ali Port
- Import, Transit And Transshipment Cargo
- FCL, LCL And Non-Containerized Cargo

03 · WHO SUBMITS

Who Submits The Data

- Ship Masters / Shipping Lines
- Authorized Agents, NVOCCs And Freight Forwarders

Key Dates: Issued **04/11/2026** · In Force From Issuance · **60-Day Transitional Period** For Customers To Align

Submit Before The Vessel Arrives: Four Deadlines

Submission Deadlines By Voyage Category

Voyage Category	Last Port Of Call To Jebel Ali	Submission Deadline
Long Voyage	More Than 48 Hours	**48 Hours** Before Vessel Arrival
Medium Voyage	More Than 24 And Up To 48 Hours	**24 Hours** Before Vessel Arrival
Short Voyage	More Than 8 And Up To 24 Hours	**8 Hours** Before Vessel Arrival
Very Short Voyage	8 Hours Or Less	**2 Hours** Minimum Before Vessel Arrival

Based On The Standard Voyage Time From The Last Port Of Call (Per The Notice Annex), Not Actual Sailing Time. Anchorage Stops, Deviations And Slow Steaming Do Not Change The Category.

Paragraph (2) Of Customs Notice No. (01/2013) Is Repealed, And The Above Manifest Submission Timelines Will Apply

Vessel’s Last Port Of Call Sets Your Category

465 Ports Across Four Categories

CATEGORY A	CATEGORY B	CATEGORY C	CATEGORY D
109 Ports	**18** Ports	**26** Ports	**312** Ports
VERY SHORT VOYAGE · UP TO 8 HOURS	SHORT VOYAGE · 8 TO 24 HOURS	MEDIUM VOYAGE · 24 TO 48 HOURS	LONG VOYAGE · MORE THAN 48 HOURS
Submit 2 Hours Minimum Before Arrival	**Submit 8 Hours Before Arrival**	**Submit 24 Hours Before Arrival**	**Submit 48 Hours Before Arrival**
COVERS	COVERS	COVERS	COVERS
UAE, Qatar, Kuwait, Saudi Arabia, Bahrain, Oman (Gulf Side), Iraq	Oman (Non-Gulf, e.g. Salalah), Yemen, Jordan, Egypt (Red Sea)	Pakistan, India (West Coast, Arabian Sea Ports)	India (South & East), Sri Lanka, Bangladesh, South East Asia, China, East Asia, Europe, Africa, Americas, Oceania

465 Ports In Total. Find Any Port Or UN/LOCODE In The Annex Port Directory Of The Notice.

Watch-Outs: Countries Split Across Categories

Check The Port, Not Just The Country

SPLIT COUNTRY

Oman

Gulf Side

→ **Category A:** Muscat, Sohar, Khasab, Port Sultan, Al-Suwaiq, Port Qabas, Qalhat

Arabian Sea

→ **Category B:** Salalah, Duqm

SPLIT COUNTRY

India

West Coast (Arabian Sea)

→ **Category C**

South & East Coast Via Bay Of Bengal / Sri Lanka

→ **Category D:** e.g. Ennore, Vishakhapatnam, Kakinada, Paradip, Tuticorin, Haldia, Calcutta

SINGLE CATEGORY

Saudi Arabia

All Saudi Ports

→ **Category A:** The Port List Includes Red Sea Ports Such As Jeddah, Yanbo, NEOM And Jizan

Tip: Check The Port And Its UN/LOCODE In The Annex Before Every Submission.

How To Submit: Four Steps, No New Registration

Using Your Existing Systems And IDs

1 — 2 — 3 — 4

STEP 01

Prepare

- Vessel Berth Booking With A Valid Vessel Rotation Number (DPW)
- Voyage/Split NOC From The Main Agent, Where Applicable

STEP 02

Compile

- Master Bill Of Lading
- House Bill Of Lading

STEP 03

Submit

- Through Dubai Trade, Under ACI Services
- Or Through Your Existing Sea Manifest Integration
- Use Your Existing Registration IDs

STEP 04

Confirm

A Manifest Counts As Submitted Only Once The System Generates A Valid **MRN** (Manifest Registration Number)

The Manifest Format And Process Are **Unchanged**. Only The Timing Moves Earlier, To **Pre-Arrival Submission**.

Amendments, Fees And Penalties

Manifest Amendment Rules

BEFORE THE DEADLINE

No Fee

Amend ACI Data Before The Submission Deadline

AFTER THE DEADLINE

AED 5

Per Bill Of Lading To Amend, Cancel Or Add To The Manifest After The Deadline

What Counts As An Amendment

- Updating Bill Of Lading Information
- Adding A Bill Of Lading
- Cancelling A Bill Of Lading

Late Is Late

The Fee Applies After The Deadline, Even If The Vessel Has Not Yet Arrived

Penalties

The Provisions Of The Unified Customs Law And Its Executive Regulations Shall Apply To Violations

Examples: No Submission Of Manifest · Late Submission Of Manifest · Wrong/Misleading Data Submission

Next Steps For Customers

Action Checklist For Shipping Lines, Agents And Forwarders

1 2 3 4

STEP 01

Check

Check Your Vessel’s Last Port Of Call In The Annex To Confirm Your Voyage Category

STEP 02

Align

Align Your Systems And Processes During The **60-Day Transitional Period** From **/**/2026

STEP 03

Submit

Submit Manifest Data On Dubai Trade Or Via Your Existing Integrations, **Before The Deadline**

STEP 04

Contact

Contact The Client Happiness Department In Case Of Any Enquiry.
Call **8000 1886** Or Email **1886@dubaicustoms.ae**

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Thank You

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