DP World
DP World Payments for Import FCL delivery by Rail User's Manual

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DP World Payments - Import delivery by Rail

Table Designs

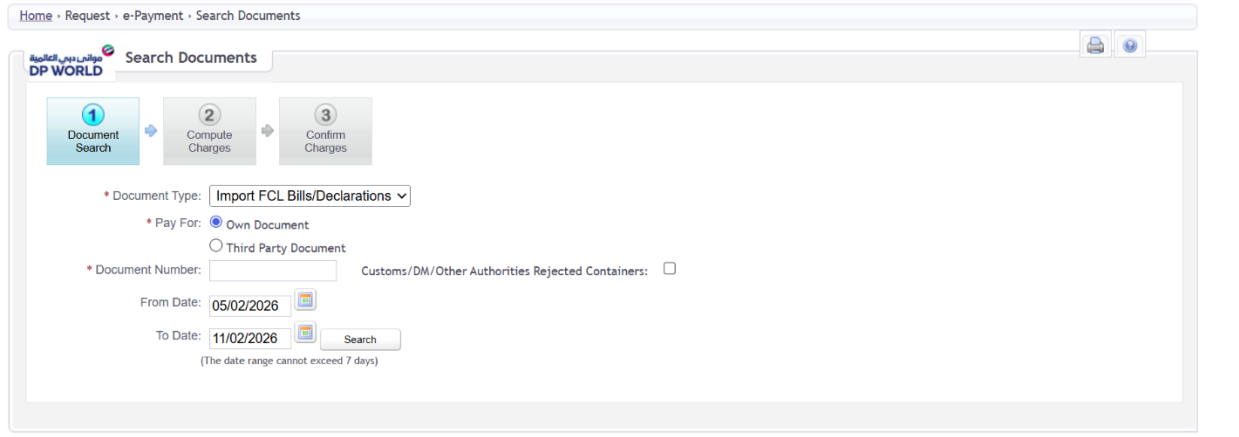
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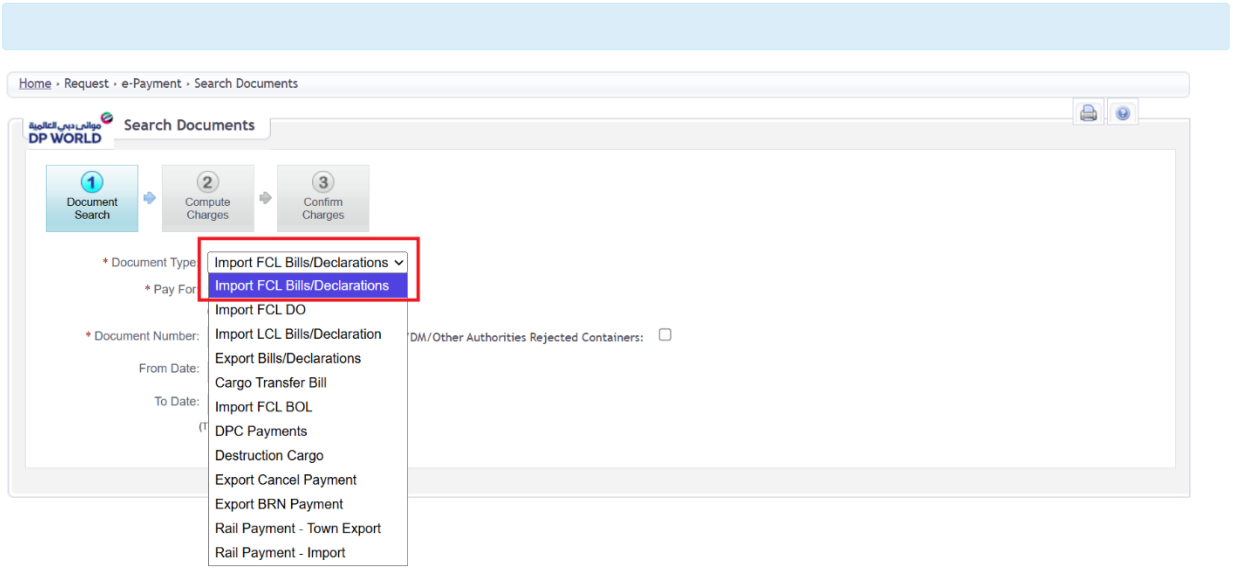
This service enables cargo owners and clearing agents to conveniently pay all port and rail terminal charges related to Import FCL deliveries transported by rail to town, other Emirates or GCC destinations. Payments can be completed once the booking with Etihad Rail is confirmed.

Procedure:

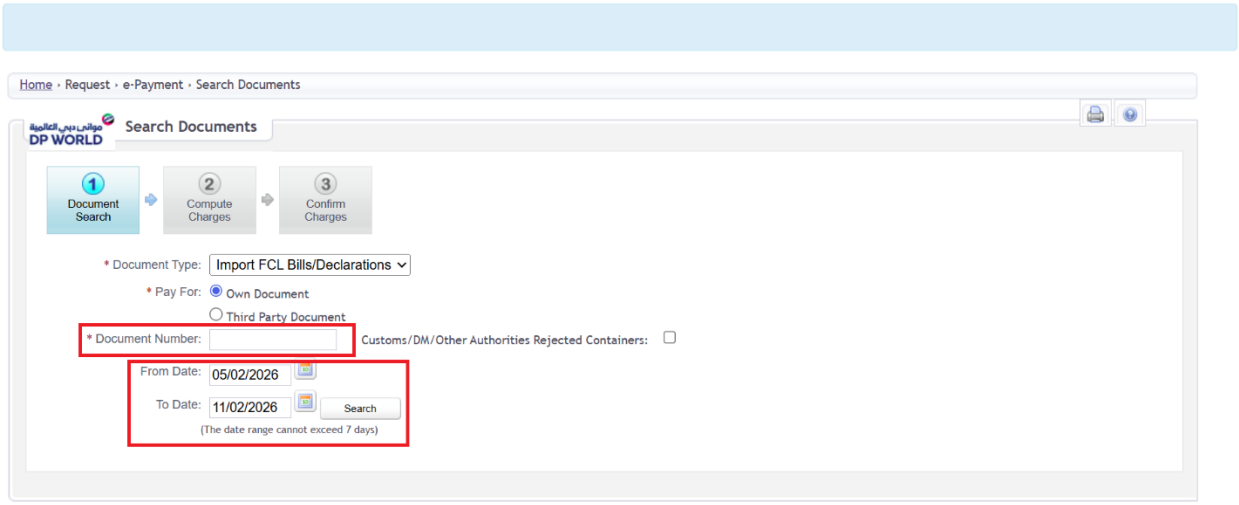
1. Login to your Dubai Trade account and navigate to the "**DP World Payments**" service. The screen below will be displayed.



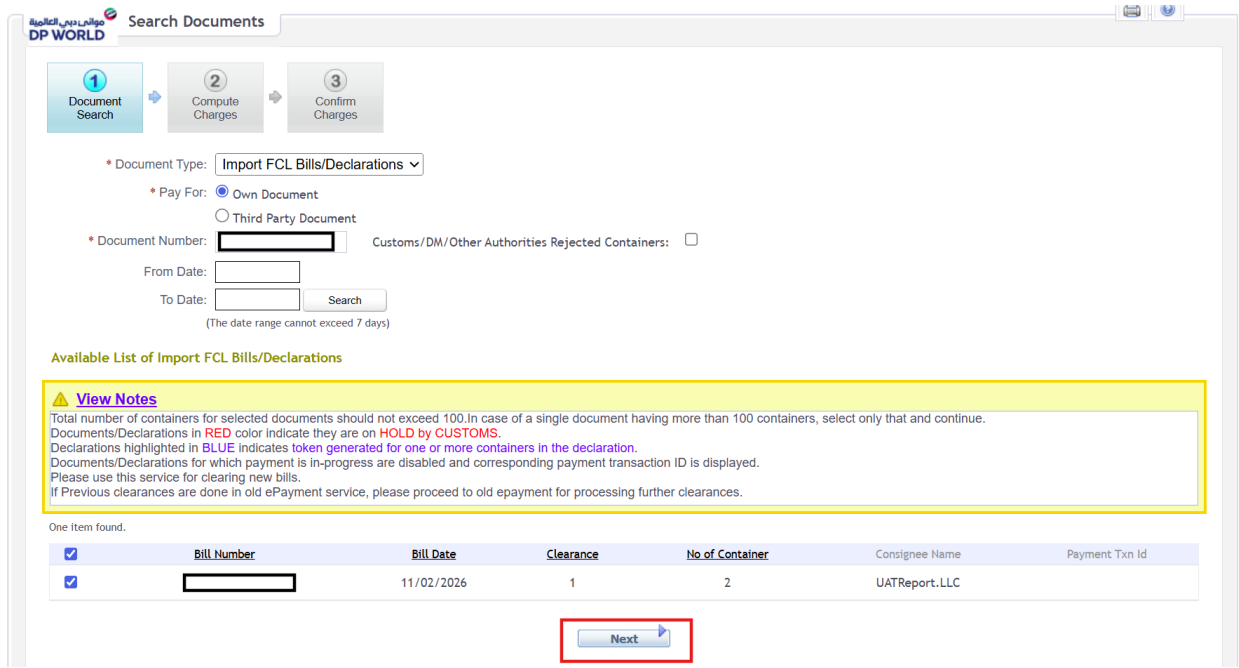
2. Search for the corresponding **Import FCL Bill/Declaration.**



You may enter the Bill or Declaration Number or search by date range



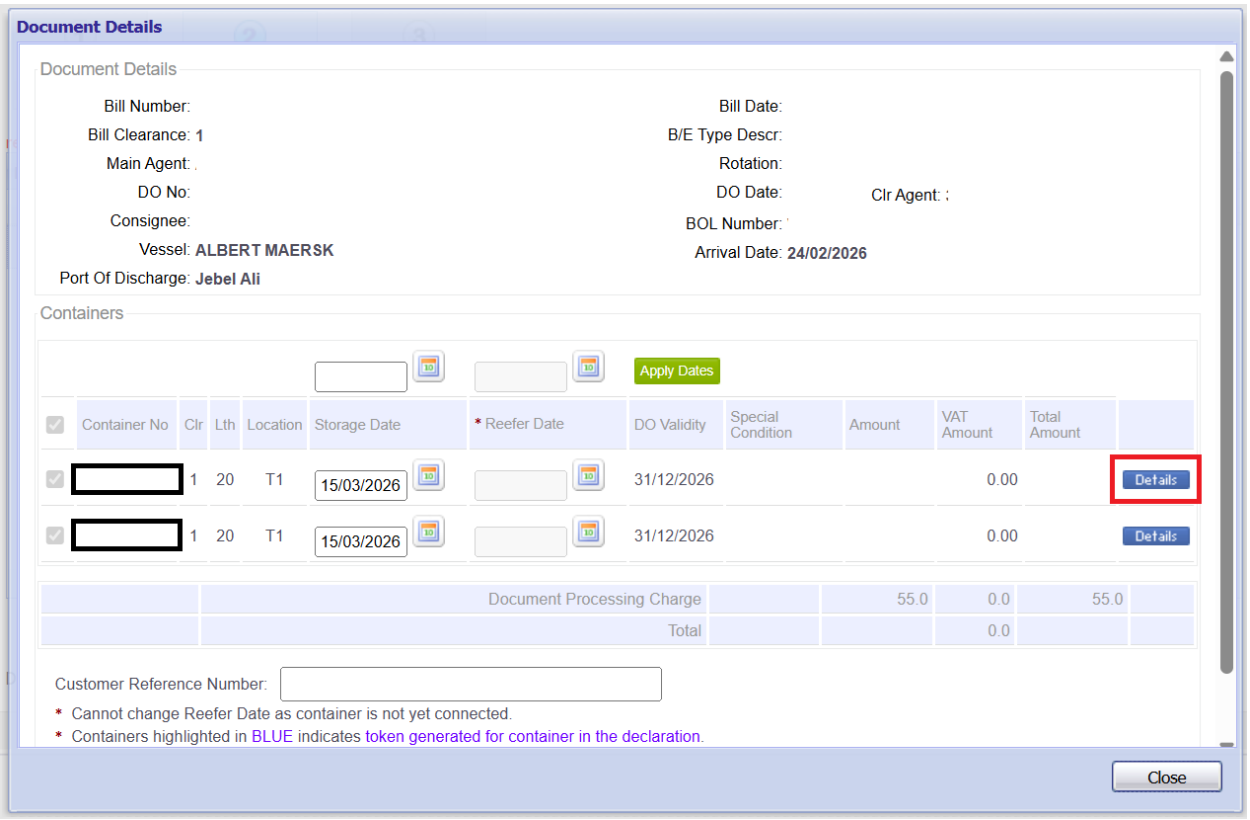
3. Select the record then click "**Next**" to proceed with charges computation page.



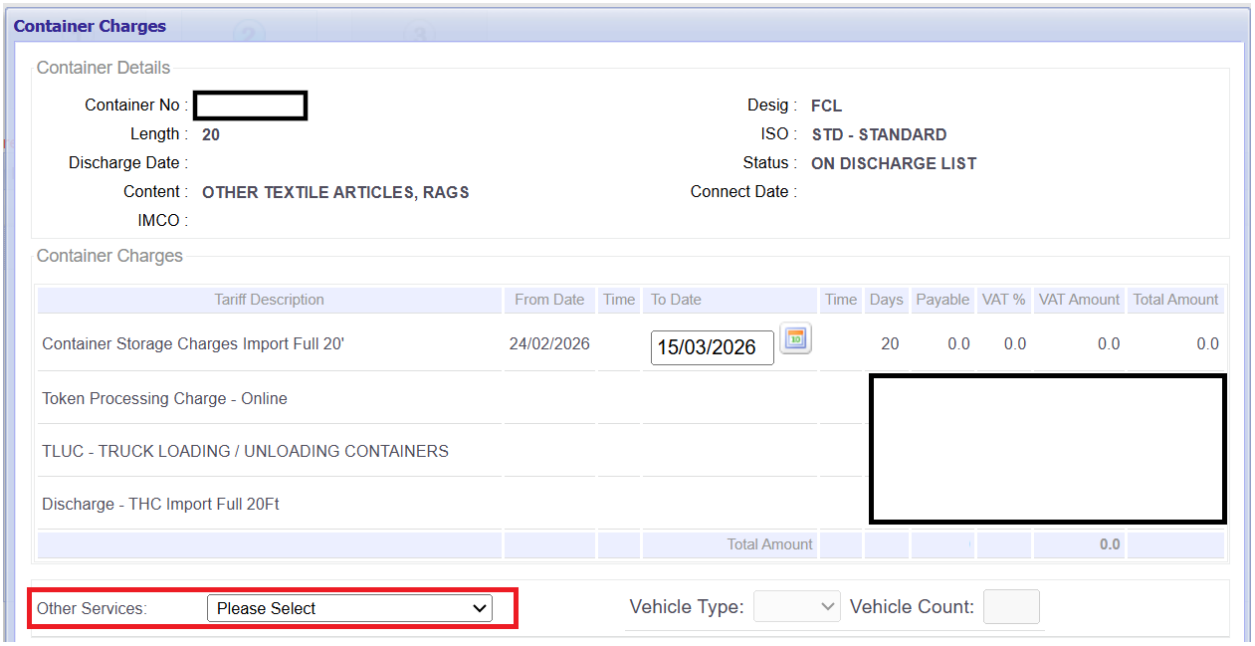
4. Click "**Details**" to view the associated charges of container/s.

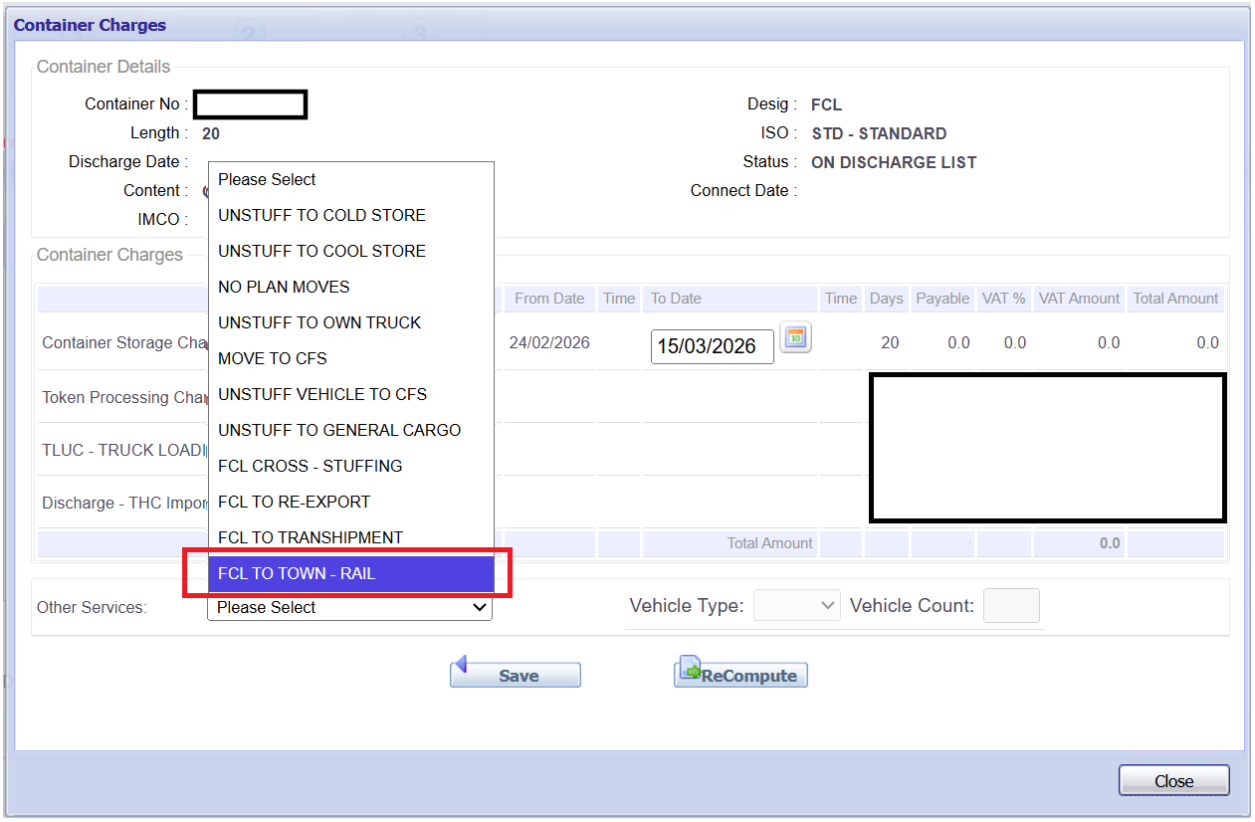


5. The container list will be displayed. Update the charges for each container that is required to be moved by rail by clicking "**Details**".



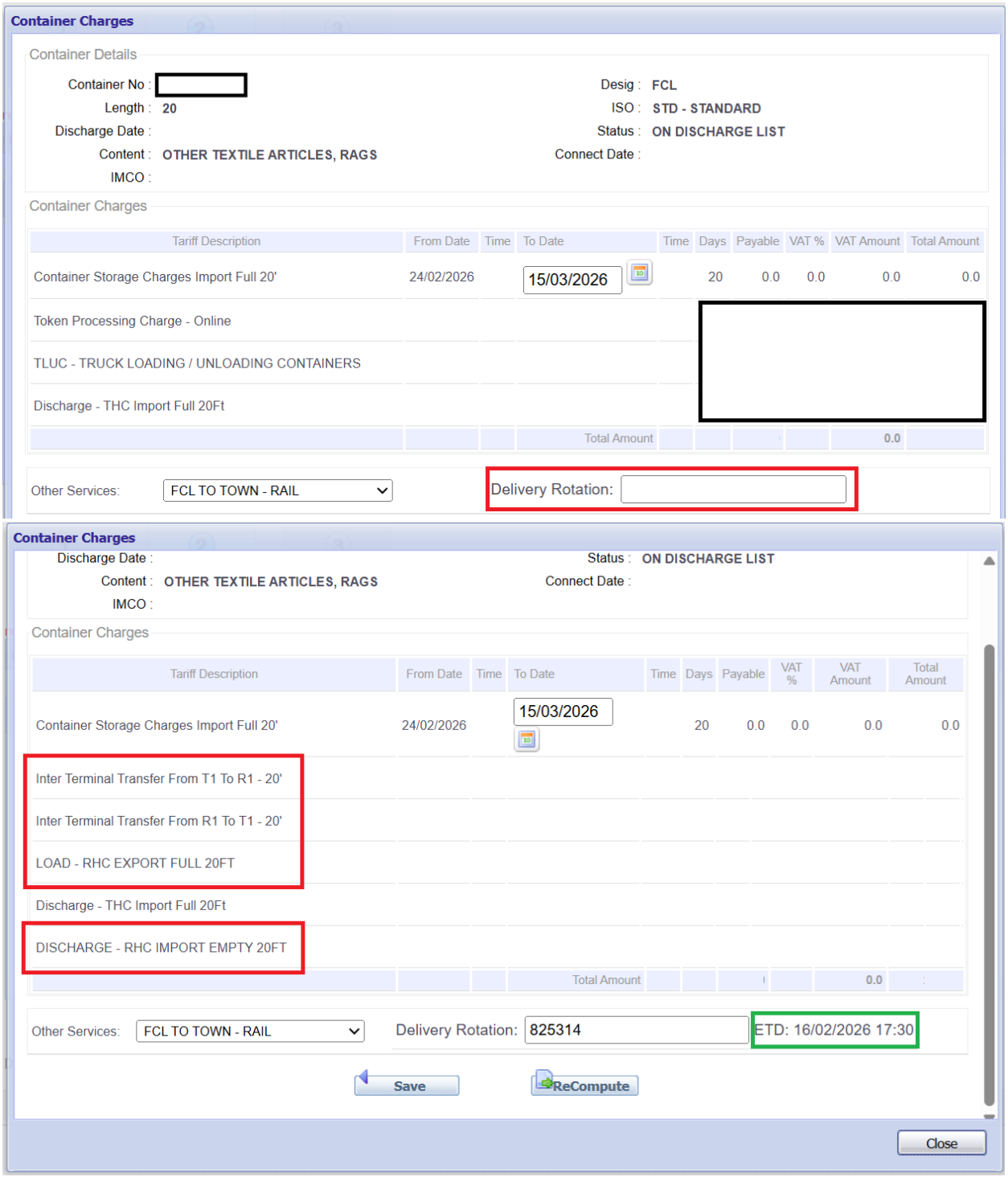
6. The existing associated charges will be displayed. Go to the "**Other Services**" section and choose "**FCL to Town - Rail**".



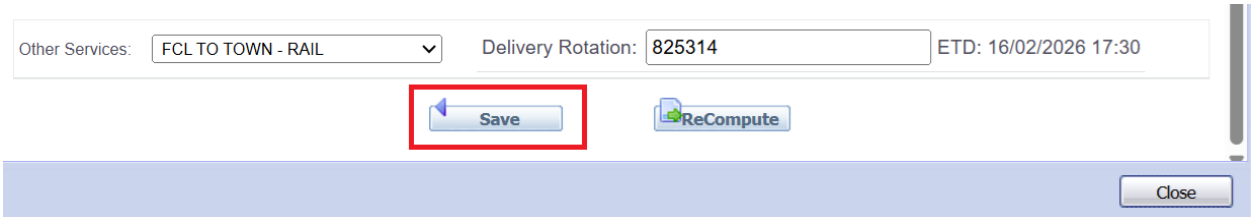


7. Enter a valid Rail "**Rotation Number**" and the charges will be adjusted to show rail related charges as you tab out.

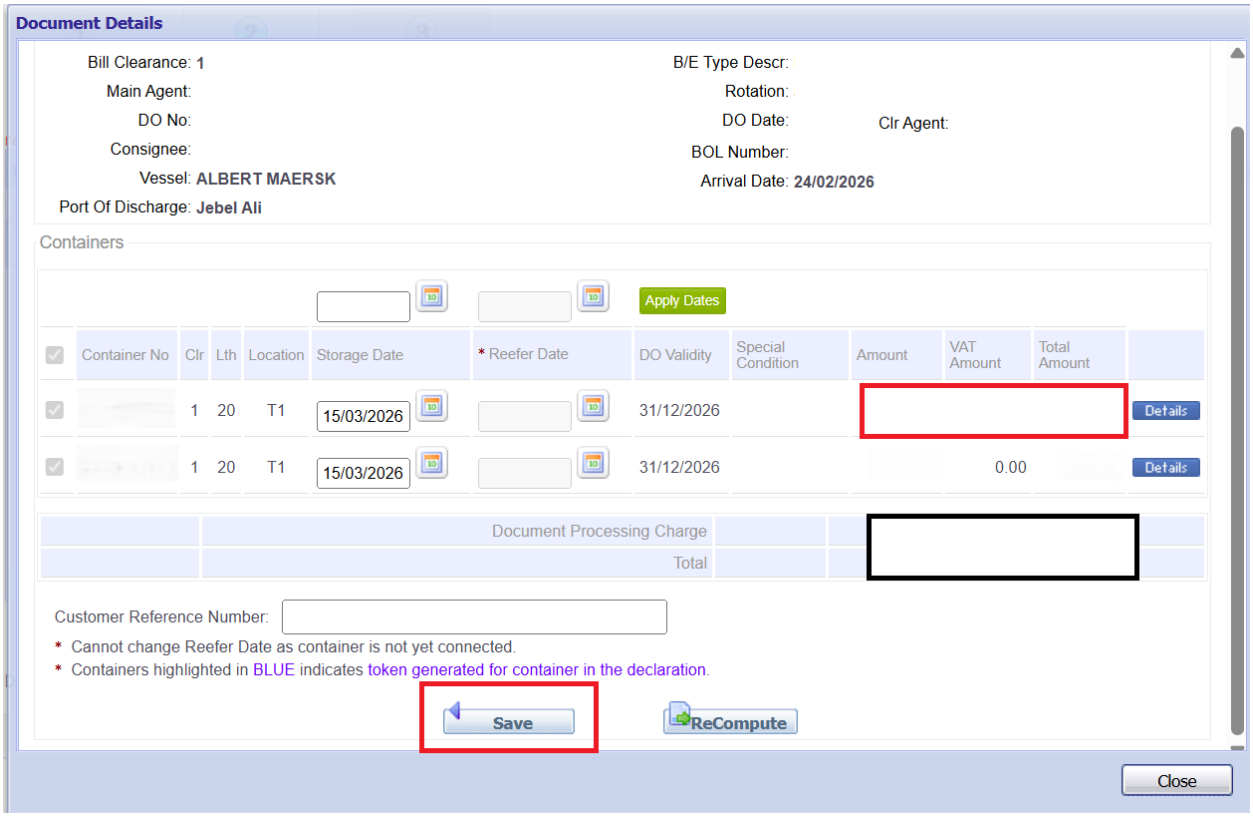
- *Inspection, IMDG and reefer containers will not be allowed for this transaction.*
- *Delivery Order must remain valid until the rail rotation ETD + 1 day*
- *Storage/Reefer charges will also apply up to rail rotation ETD + 1 day*



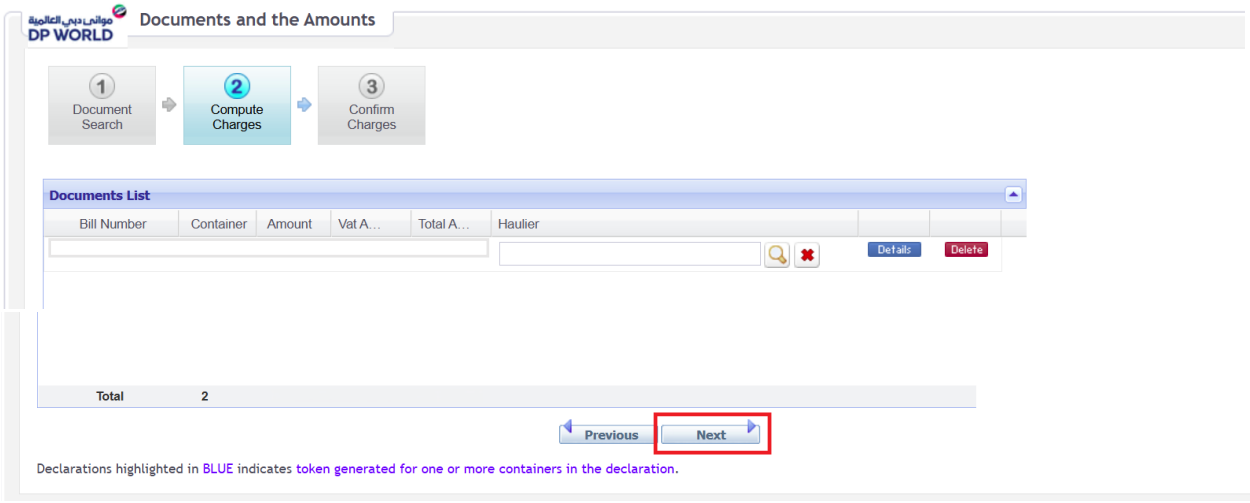
8. Click "**Save**" to go back to the container listing page.



9. The new calculated charges will be displayed for the updated containers. Please click "**Save**" to proceed with the payment.

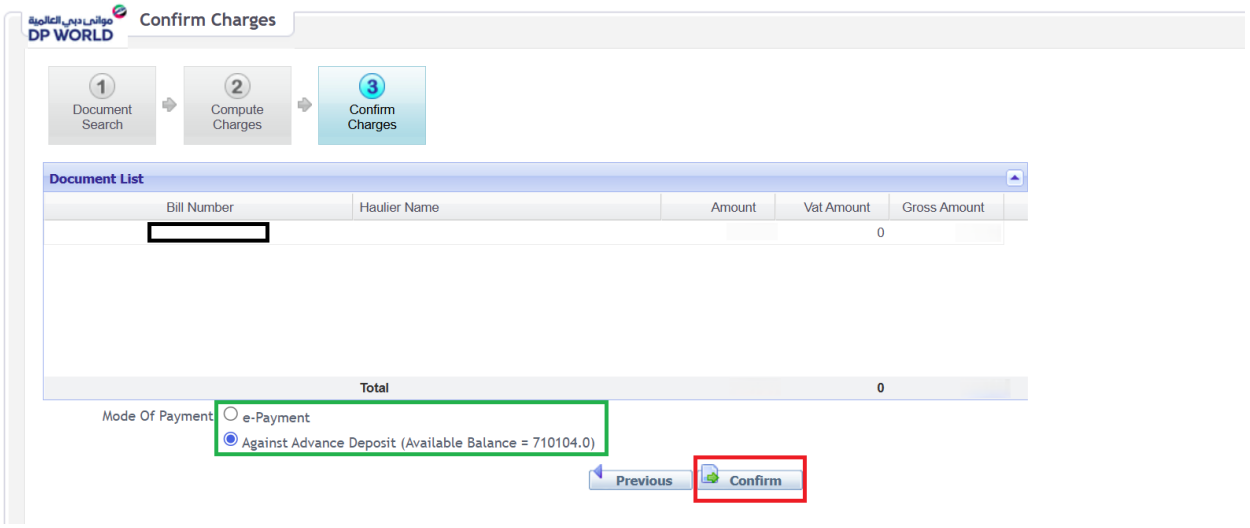


10. Click “**Next**” to confirm the payment.

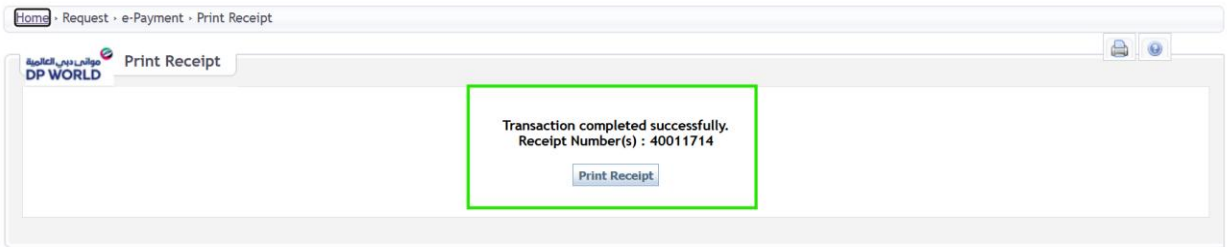


11. The total payable amount will be displayed. Choose your preferred mode of payment then click “**Confirm**”.

- **e-Payment** – by credit/debit card or direct debit payments
- **Advance Deposit** – deducted from DP World advance deposit account

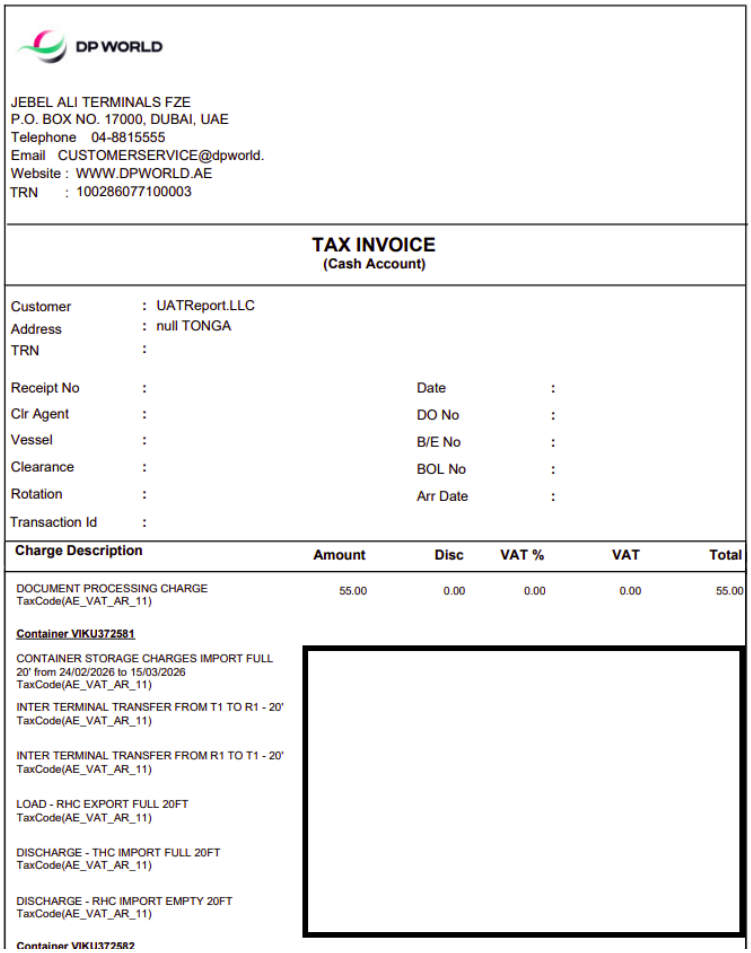


12. A successful payment confirmation message will be displayed. You may take a printout of the receipt from this page.



Once the payment is confirmed, an ITT (Inter-Terminal Transfer) request will be automatically created to facilitate movement of container from marine terminal to rail terminal.

Sample receipt:



DP WORLD

JEBEL ALI TERMINALS FZE
P.O. BOX NO. 17000, DUBAI, UAE
Telephone 04-8815555
Email CUSTOMERSERVICE@dpworld.
Website : WWW.DPWORLD.AE
TRN : 100286077100003

TAX INVOICE
(Cash Account)

Customer : UATReport.LLC
Address : null TONGA
TRN :

Receipt No :
Clr Agent :
Vessel :
Clearance :
Rotation :
Transaction Id :

Date :
DO No :
B/E No :
BOL No :
Arr Date :

Charge Description	Amount	Disc	VAT %	VAT	Total
DOCUMENT PROCESSING CHARGE TaxCode(AE_VAT_AR_11)	55.00	0.00	0.00	0.00	55.00
Container VIKU372581					
CONTAINER STORAGE CHARGES IMPORT FULL 20' from 24/02/2026 to 15/03/2026 TaxCode(AE_VAT_AR_11)					
INTER TERMINAL TRANSFER FROM T1 TO R1 - 20' TaxCode(AE_VAT_AR_11)					
INTER TERMINAL TRANSFER FROM R1 TO T1 - 20' TaxCode(AE_VAT_AR_11)					
LOAD - RHC EXPORT FULL 20FT TaxCode(AE_VAT_AR_11)					
DISCHARGE - THC IMPORT FULL 20FT TaxCode(AE_VAT_AR_11)					
DISCHARGE - RHC IMPORT EMPTY 20FT TaxCode(AE_VAT_AR_11)					
Container VIKU372582					