Cargo Tracking

User Manual - External

Version 1.0

Version History

Date	No	Summary of Changes	Name
01-06-2020	1.0	Draft version	Dubai Customs

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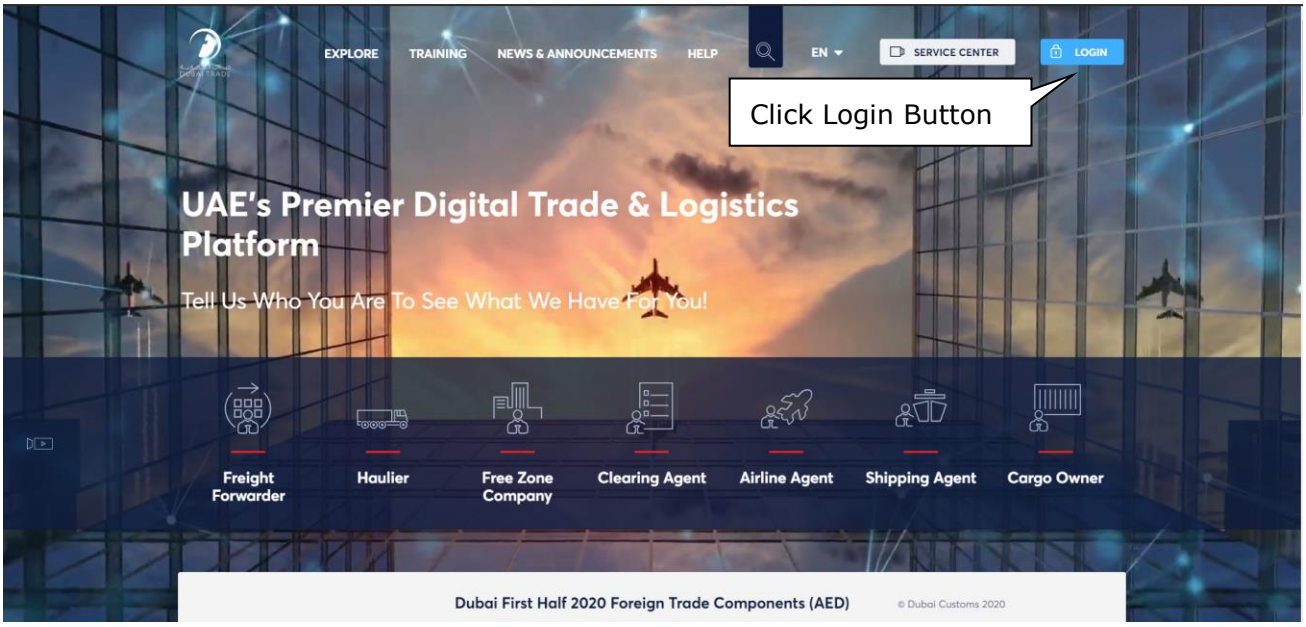
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1. Introduction

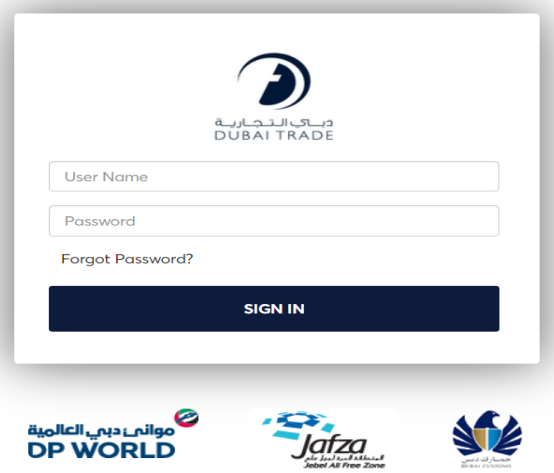
Cargo Tracking is a service provided for importer, exporter and broker through which end-to-end customs clearance status of the cargo can be searched and viewed. Customers can search and view the status of their cargo being imported or exported through sea and air channels. Customers can search the status of the cargo through Bill Of Lading/Air Way Bill number or customs declaration number. Cargo tracking service provides facility to view different statuses such as declaration request clearance status and customs inspection status in one place. Additionally, customers can also view arrival/ departure status, manifest submission status, delivery order status (applicable for sea cargo), cargo delivery from port status etc.

2. Portal Login

1) Enter the Application URL (**www.dubaitrade.ae**) in the IE Window
2) Click Enter button

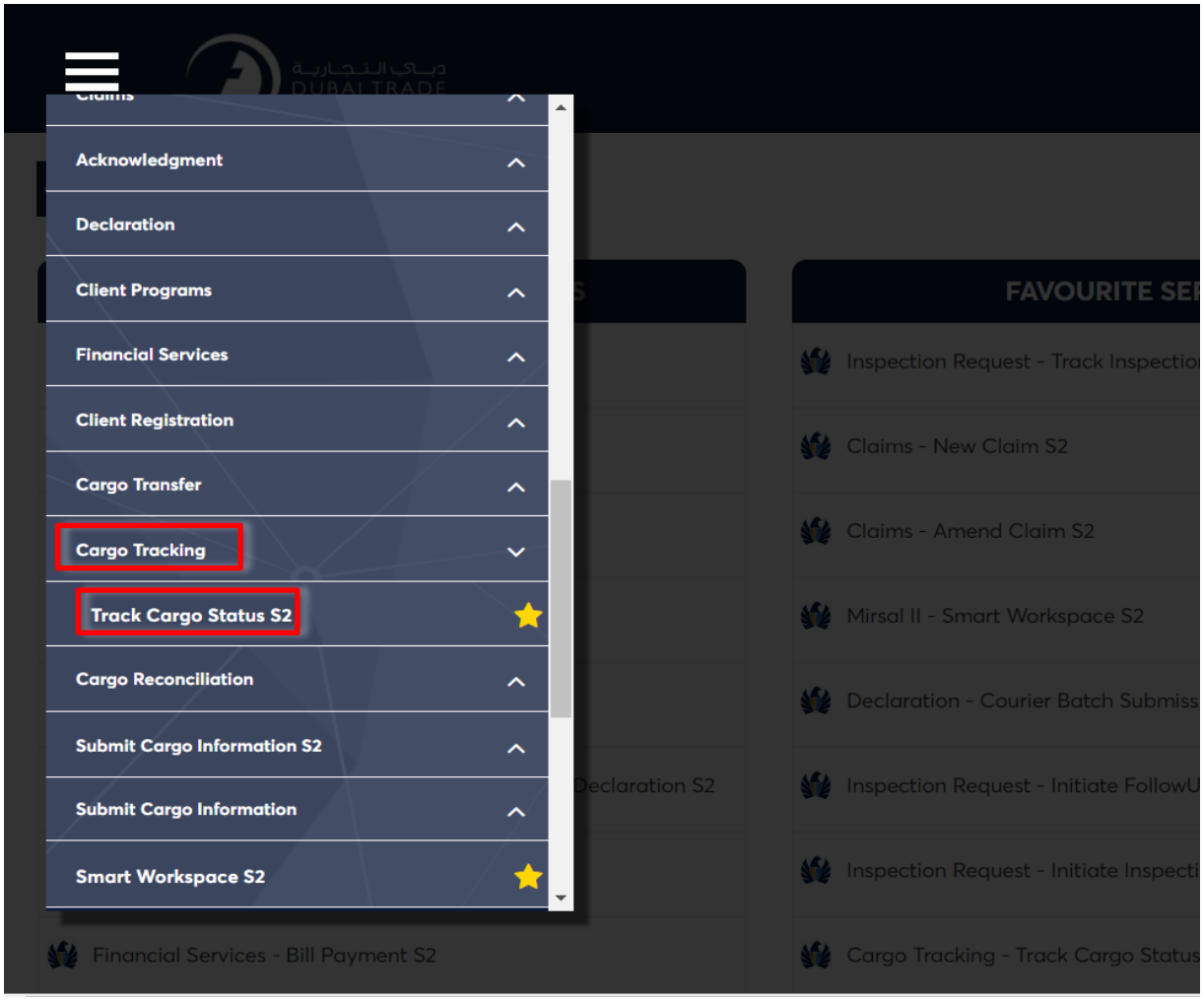


3) Click on the Login button at Right Top corner of the page.
4) System displays Login screen.
5) In the Login page, enter the Username and Password
6) Click on “Sign In” button


DUBAI TRADE
User Name
Password
Forgot Password?
SIGN IN

3. Cargo Tracking Service

- Select "**Mirsal II** -> **Cargo Tracking -> Track Cargo Status**" From the left menu



The Cargo Tracking service has sub menu "Track Cargo Status". The end-to-end status of the cargo is tracked by using this service. The cargo can be tracked with two option

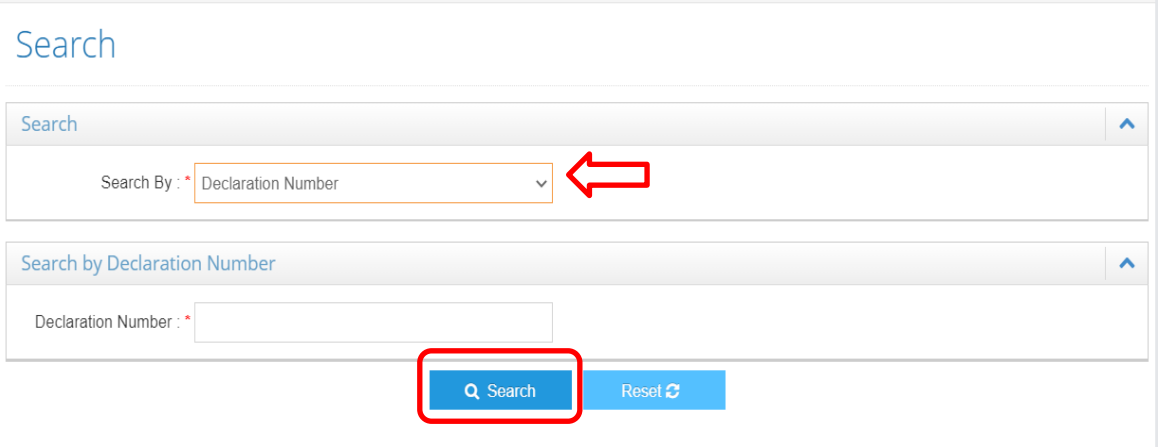
1. Search by Declaration Number
2. Search by Bill of lading / Airway Bill Number

The current status of the cargo and all the status of the related documents along with the inspection and clearance status will facilitated by this service.

3.1. Search by Declaration Number

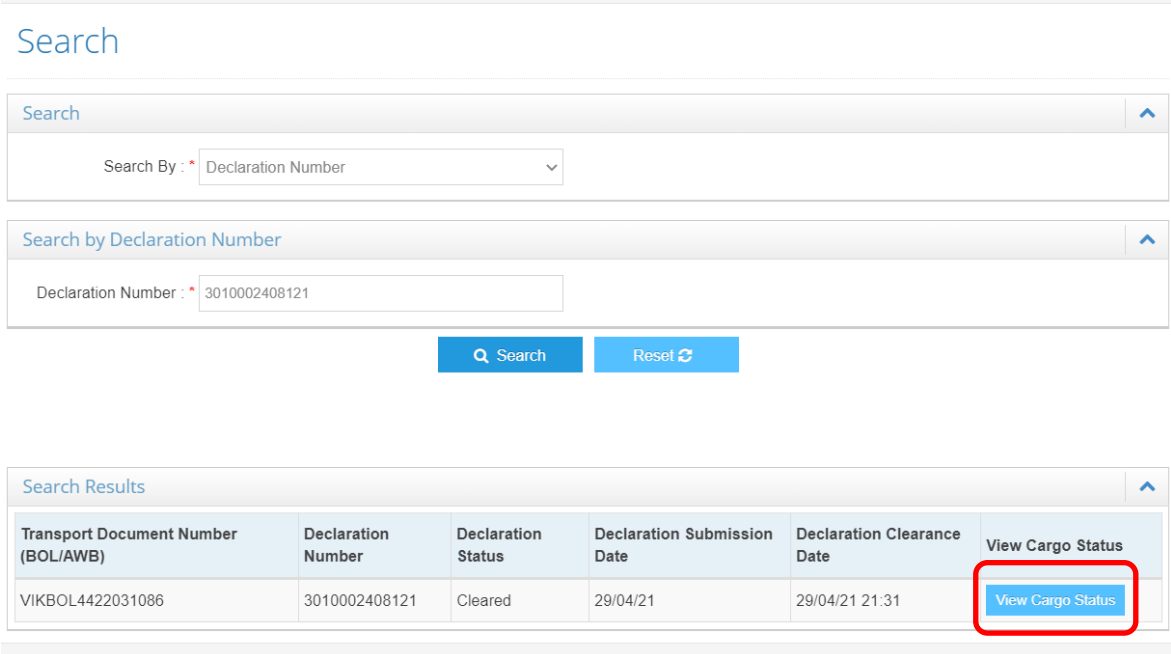
The authorized user provides the declaration number in this option in order to search of the status of the cargo

Select **"Mirsal II -> Cargo Tracking -> Track Cargo Status**



- Select **Declaration Number** in the search by
- Enter the Declaration Number
- Click **Search** Button

3.1.1.Sea Inbound Cargo status



- Click **View Cargo Status** to view the summary of each document status

Note:

✓ Declaration that belongs to the logged in user will be displayed

Sea Inbound Cargo Status - Cargo Released

Vessel Arrived → Manifest Submitted → Cargo Discharged → DO Issued → Declaration Cleared → Inspection Booking Complete → Inspection Complete → Cargo Released

Step 1 : Vessel Details

Rotation Number	: 442203	Expected Time Of Arrival	: 19/03/21 13:42
Actual Time of Arrival	: 05/04/21 00:02		

Step 2 : Manifest Details

BOL Number	: VIKBOL4422031086	BOL Submission Agent	: AE-8122443 (XTESTRSIT2JUL...
BOL Submission Date	: 06/04/21 18:17		

Step 3 : Discharge List Details

Container Category status	: LCL CONTAINER	No. Of Containers	: 1

Step 4 : Delivery Order Details

Issue Date	: 20/04/21 14:04	Consignee	: AE-8122443 (xTESTRSIT2JUL...
Expiry Date	: 15/07/25 00:00		

Step 5 : Declaration Details

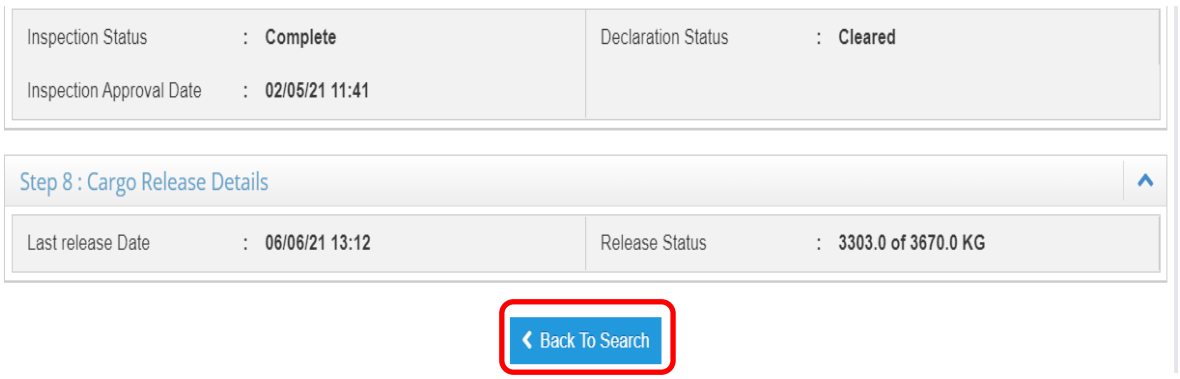
Declaration Number	: 3010002408121	Submission Date	: 29/04/21
Current Status	: Cleared	Transaction Type	: Amend
Clearance Date	: 29/04/21 21:31		

Step 6 : Inspection Booking Details

Booking Date	: 02/05/21 11:37	Booking Status	: Booking Complete

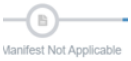
Container Number	Marks and Number	Inspection Schedule From Date	Inspection Schedule To Date
	MRKS_NOS3108601	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108602	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108603	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108604	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108605	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108606	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108607	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108608	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108609	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108610	02/05/21 11:38	02/05/21 11:43

Step 7 : Inspection Result Details



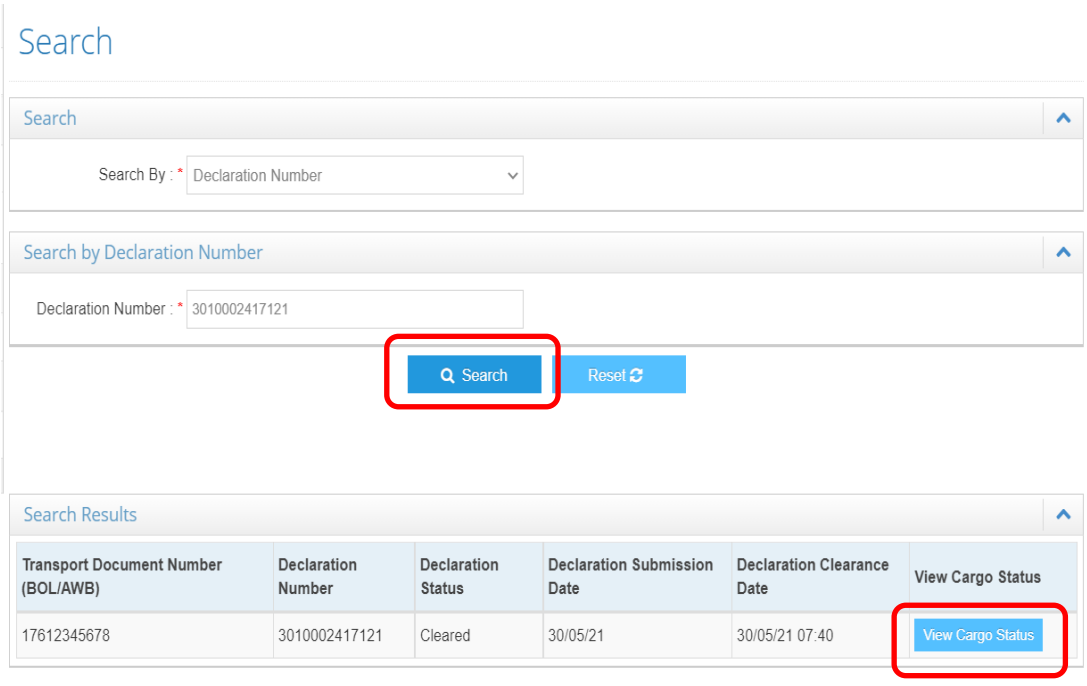
- Click **Back to Search** to go back the search screen

Note:



- ✓ Icon / Pictures will be greyed out when the information is not available or not applicable.
- ✓ The summary information will not be available if the information is not availabe or not applicable

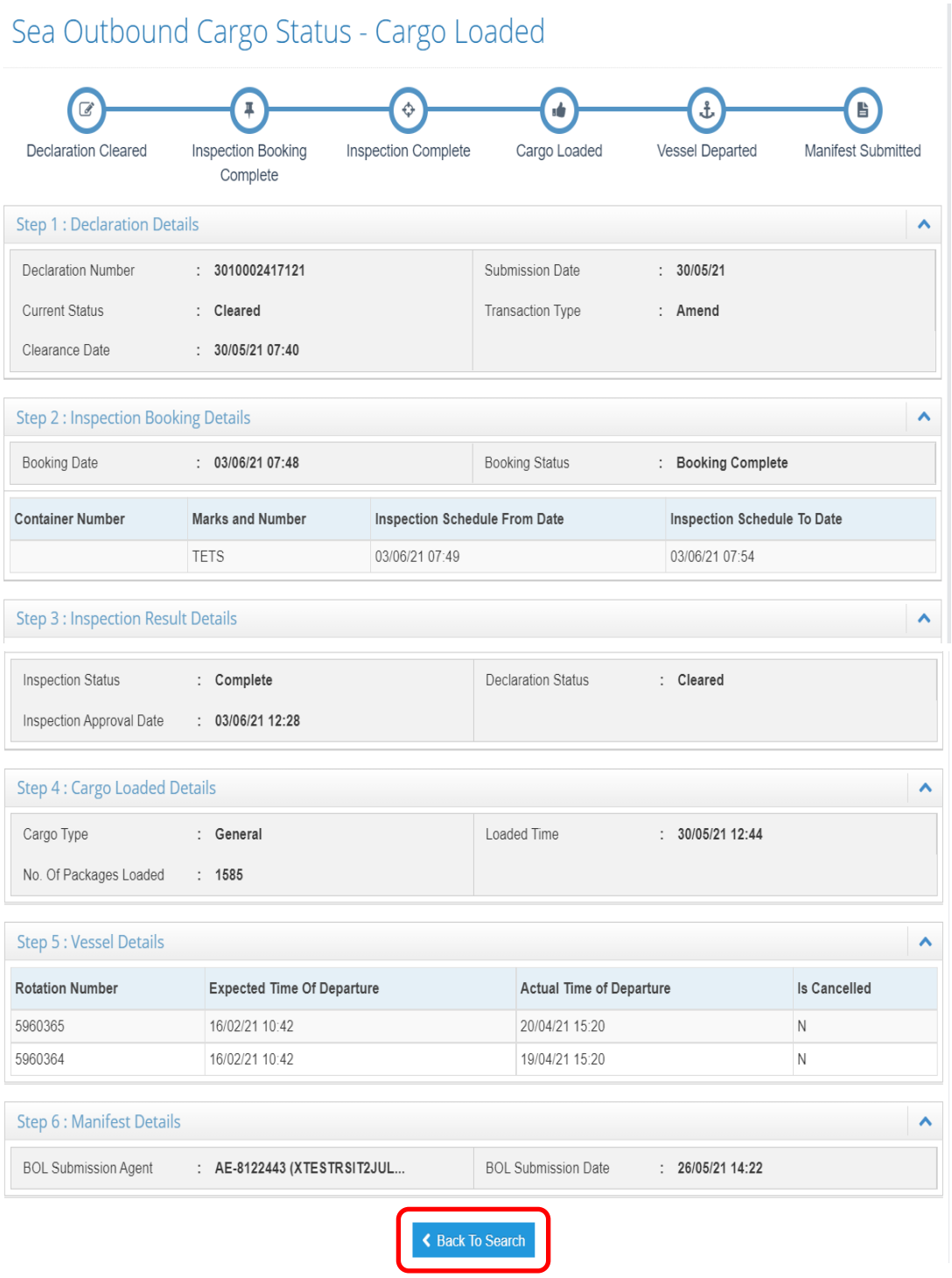
3.1.2.Sea Outbound Cargo status



- Select Declaration Number in the search by
- Enter the Declaration Number
- Click **Search** Button
- Click **View Cargo Status** to view the summary of each document status

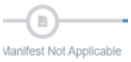
Note:

- Declaration that belongs to the logged in user will be displayed



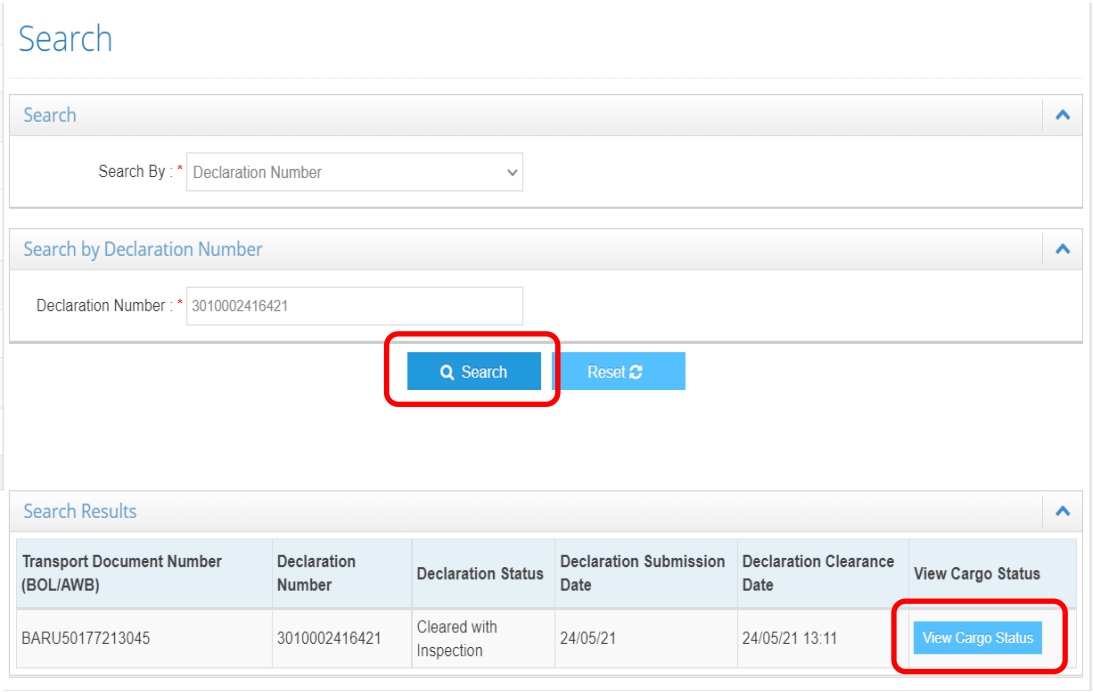
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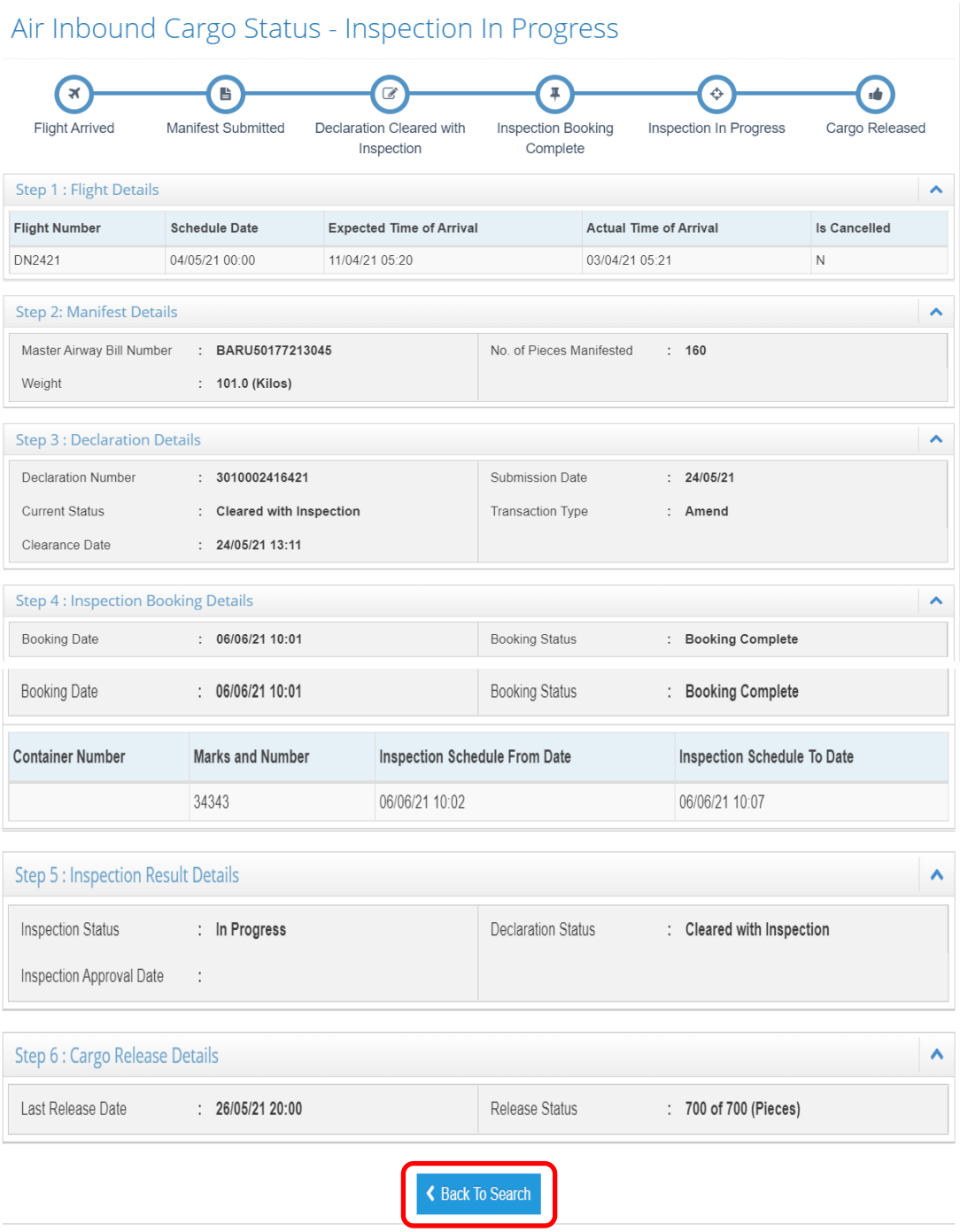
3.1.3.Air Inbound Cargo status



- Select Declaration Number in the search by
- Enter the Declaration Number
- Click **Search** Button
- Click **View Cargo Status** to view the summary of each document status

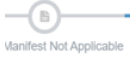
Note:

- ✓ Declaration that belongs to the logged in user will be displayed



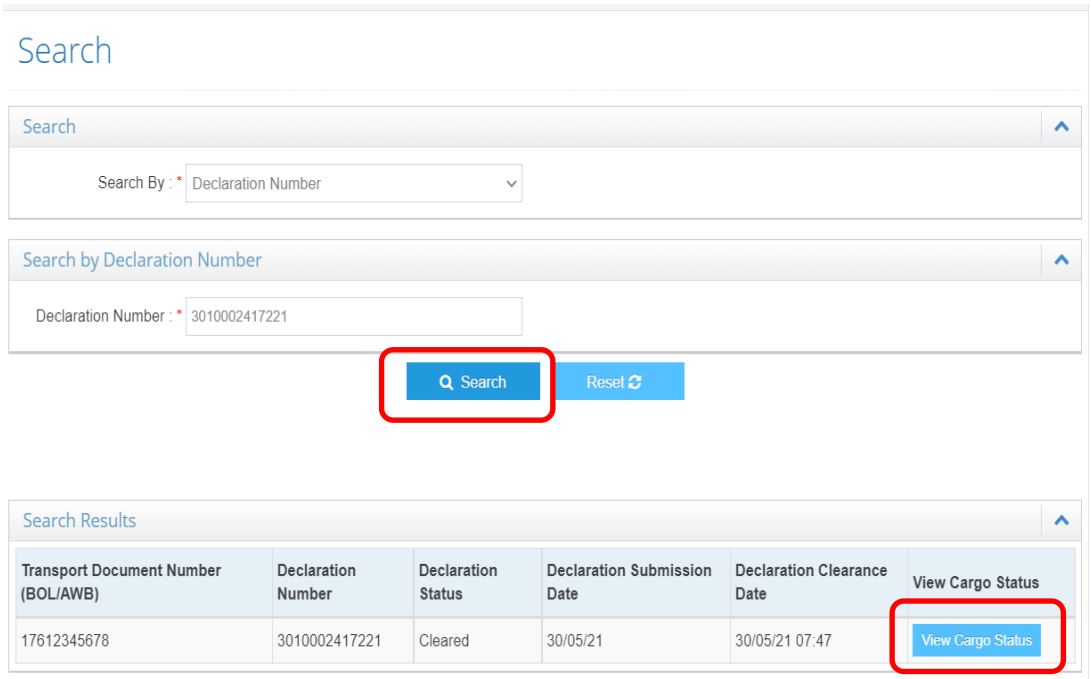
- Click **Back to Search** to go back the search screen

Note:



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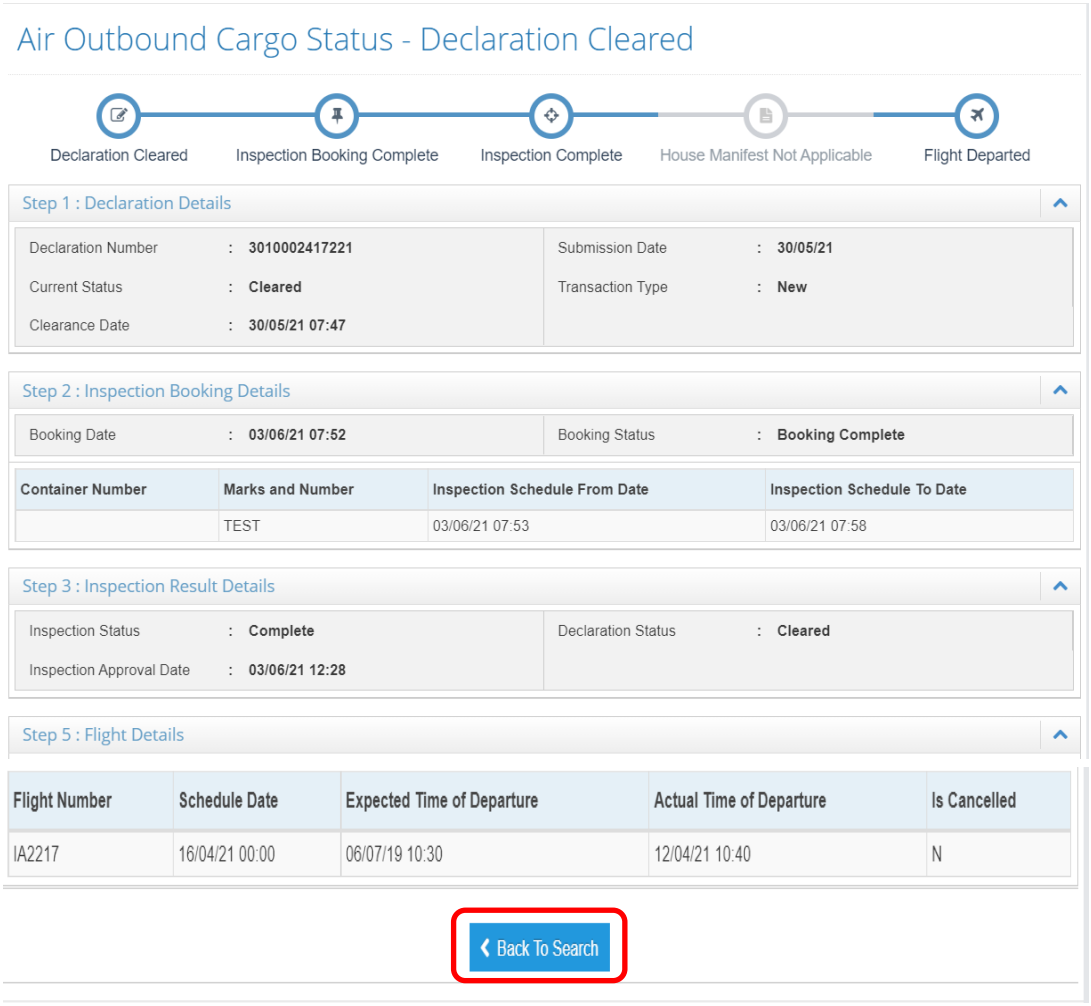
3.1.4.Air outbound Cargo status



- Select Declaration Number in the search by
- Enter the Declaration Number
- Click **Search** Button
- Click **View Cargo Status** to view the summary of each document status

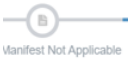
Note:

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- Click **Back to Search** to go back the search screen

Note:

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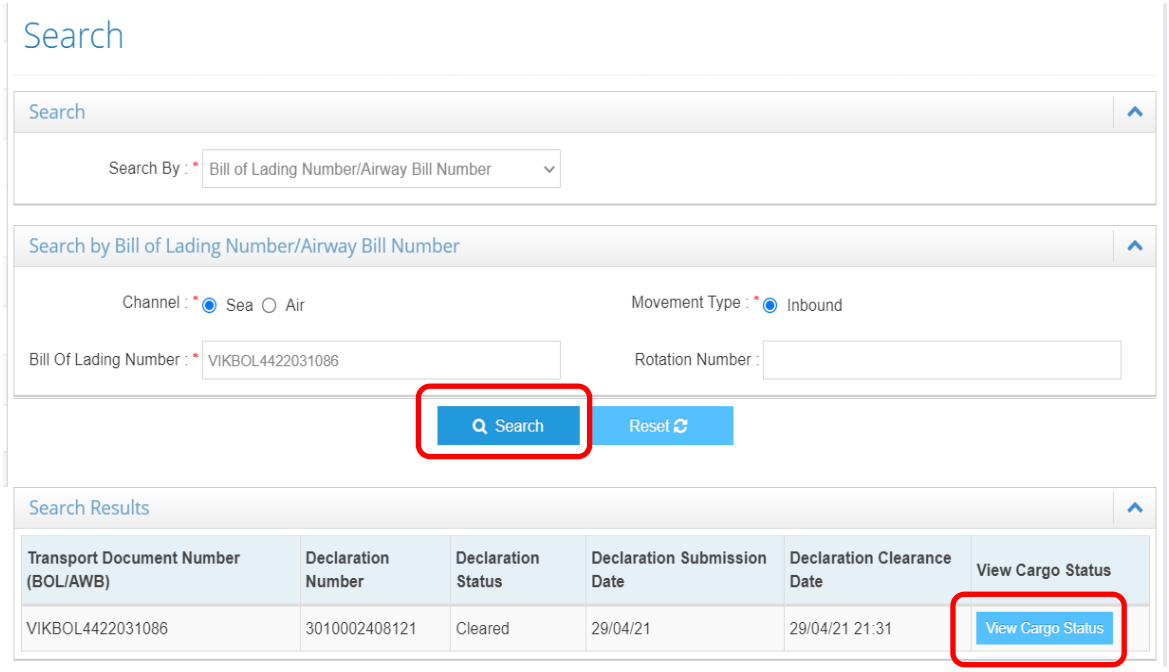
when the information is not available or not applicable. The summary information will not be available if the information is not availabe or not applicable

3.2. Search by Bill of Lading / Airway Bill Number

The authorized user provides either Bill of lading (in case channel sea) and Airway Bill Number (incase of Air Channel) in this option in order to search of the status of the cargo

Select **"Mirsal II -> Cargo Tracking -> Track Cargo Status**

3.2.1.Sea Inbound Cargo status



- Select Bill of Lading / Airway Bill Number search by option
- Select **Sea** channel
- Select movement type **Inbound** (Import)
- Enter the **Bill of Lading Number**
- Enter the **Rotation Number** (Optional)
- Click on the **Search** button

Note:

- ✓ The Declaration that belongs to the logged in user will be displayed
- ✓ When there is no Declaration details available the Bill of Lading details will be available
- ✓ When there more the one Bill of lading details available top 10 records will be displayed

- Click **View Cargo Status** to view the summary of each document status

Sea Inbound Cargo Status - Cargo Released

Vessel Arrived → Manifest Submitted → Cargo Discharged → DO Issued → Declaration Cleared → Inspection Booking Complete → Inspection Complete → Cargo Released

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Step 5 : Declaration Details

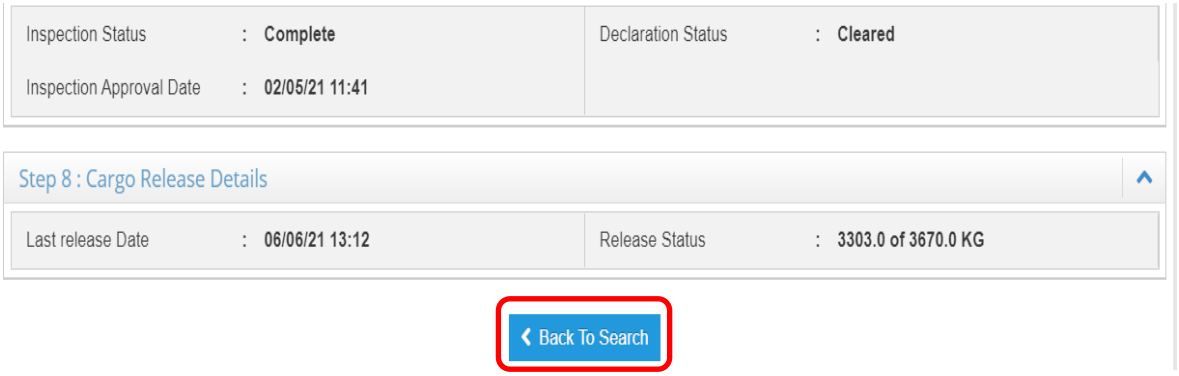
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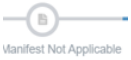
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	MRKS_NOS3108608	02/05/21 11:38	02/05/21 11:43
	MRKS_NOS3108609	02/05/21 11:38	02/05/21 11:43
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Step 7 : Inspection Result Details



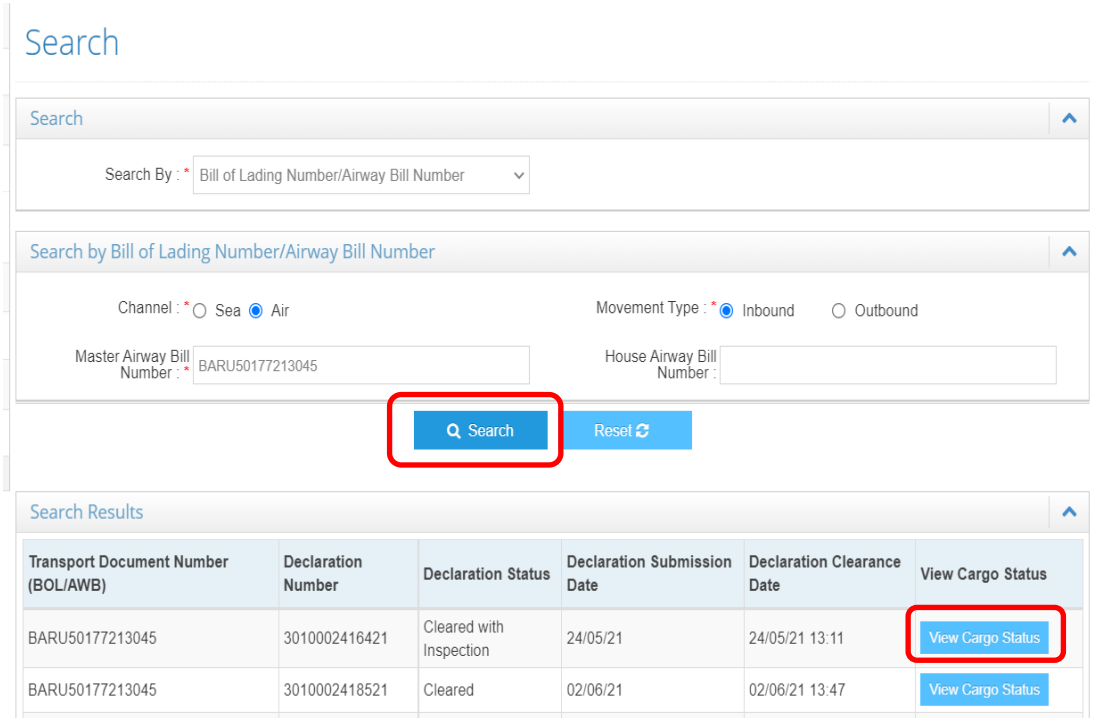
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Note:

✓ Icon / Pictures will be greyed out 

when the information is not available or not applicable. The summary information will not be available if the information is not availabe or not applicable

3.2.2.Air Inbound Cargo status

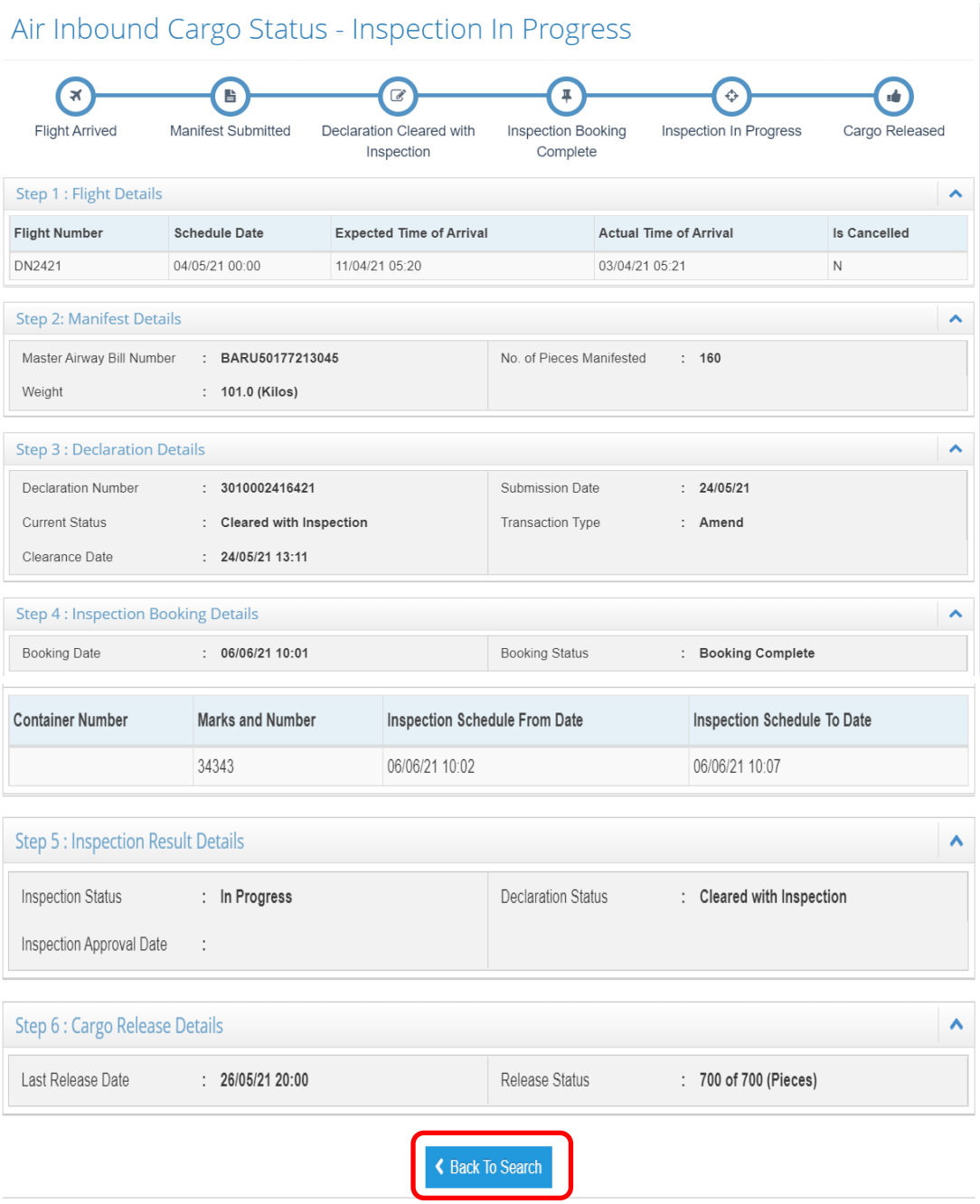


- Select Bill of Lading / Airway Bill Number search by option
- Select **Air** channel
- Select movement type **Inbound** (Import)
- Enter the **Master Airway Bill Number**
- Enter the **House Airway Bill Number** (Optional)
- Click on the **Search** button

Note:

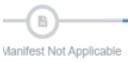
- ✓ The Declaration that belongs to the logged in user will be displayed
- ✓ When there is no Declaration details available the Master Airway bill number details will be available
- ✓ When there more the one Airway bill number details available top 10 records will be displayed

- Click **View Cargo Status** to view the summary of each document status



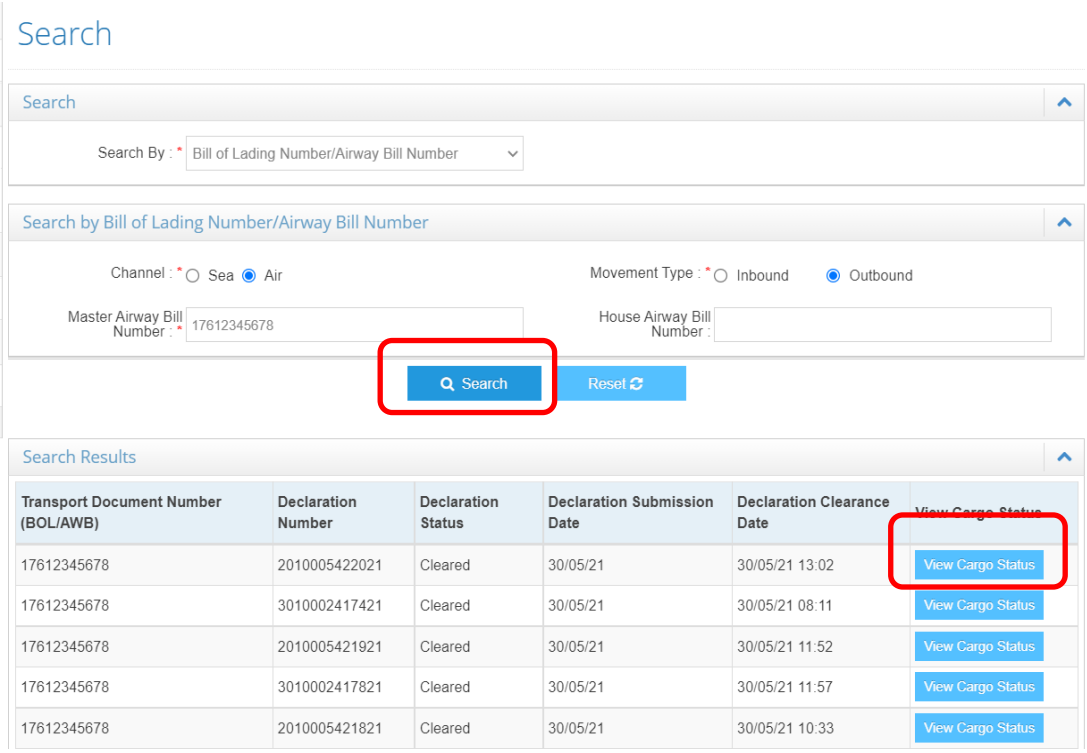
- Click **Back to Search** to go back the search screen

Note:

- ✓ Icon / Pictures will be greyed out 

when the information is not available or not applicable. The summary information will not be available if the information is not availabe or not applicable

3.2.3.Air outbound Cargo status

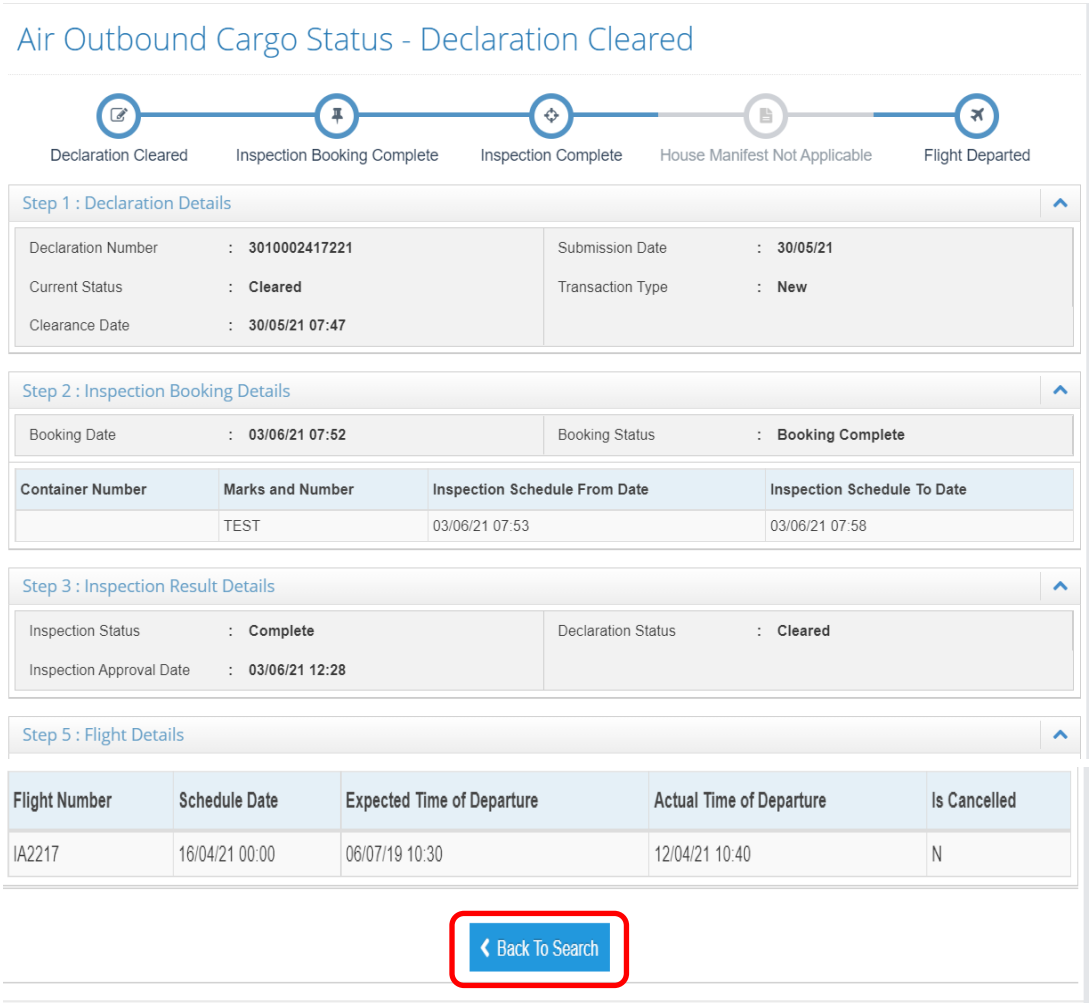


- Select Bill of Lading / Airway Bill Number search by option
- Select **Air** channel
- Select movement type **Outbound** (Export)
- Enter the **Master Airway Bill Number**
- Enter the **House Airway Bill Number** (Optional)
- Click on the **Search** button

Note:

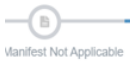
- ✓ The Declaration that belongs to the logged in user will be displayed
- ✓ When there is no Declaration details available the Master Airway bill number details will be available
- ✓ When there more the one Airway bill number details available top 10 records will be displayed

- Click **View Cargo Status** to view the summary of each document status



- Click **Back to Search** to go back the search screen

Note:



✓ Icon / Pictures will be greyed out when the information is not available or not applicable. The summary information will not be available if the information is not availabe or not applicable