Dear Valued Clients,

Subject: Implementation of Electronic verification of goods exit for Jebel Ali Sea Port

Dubai Customs has recently implemented Electronic verification of goods exit for Jebel Ali Sea Port. Outbound Customs Declaration information is being validated electronically with the DPW Load List for verification of goods exit.

During the monitoring phase of the implementation it has been found that there are many clients who are declaring the Cargo Types (e.g. LCL, FCL, General etc.) wrongly in the declaration due to which Claim Requests for Refund is getting auto rejected.

The electronic verification of the exit confirmation with the load list is highly dependent on the Cargo type declared in the Customs outbound declaration. Accordingly the particular Cargo Type load list will be verified for exit verification. For e.g. If the Cargo Type in the Customs declaration is FCL then FCL Load list will be checked electronically for exit confirmation. If the match is not found in the particular load list then claim request will be automatically rejected by system. Currently we are finding that many declarations are declared with Cargo Type as LCL but cargo is loaded as FCL due to which claims are getting rejected.

All clients are hereby advised to use correct Cargo Type in the outbound Customs declaration to avoid any Claim rejection. In case Cargo Type is wrongly declared in the outbound declaration, then ensure to amend the declaration before departure of the vessel and submission of the claim request.