موانئ دبي العالمية
DP WORLD



Circular

Updated Customer Care and Complaint Handling Policy
All Shipping Lines, Agents and Port Users

We are pleased to announce the release of the updated **"Customer Care and Complaint Handling Policy"**, which can be downloaded from DP World, UAE Region's official website, under **"Publications"** section.

The policy will be effective 1st of July 2020.

The updated policy and other publications can be accessed from the below link:

http://dpworld.ae/media-centre/publications/

Should you require any further clarification, please feel free to contact DP World Customer Care:

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