موانئ دبي العالمية
DP WORLD



Circular

Working Hours at Customer Service Counters – Gate 3

All Shipping Lines, Agents and Port Users

In line with our commitment to adhere by the safety measures implemented by the UAE Government, and reduce close contact interactions to limit the spread of COVID-19, please note that the Customer Service Counters at Gate 3 will be operating daily from 6:00am to 5:00pm only until further notice.

To apply for our services, all customers are advised to visit the counters within the designated time or avail them through the Dubai Trade portal.

We thank you for your continued support and cooperation. Should you require any further clarification, please feel free to contact our Customer Care Department.

Customer Care Department
Tel: +971 4 8897797
Email: customerservice@dpworld.com