



دبي التجارية
DUBAI TRADE

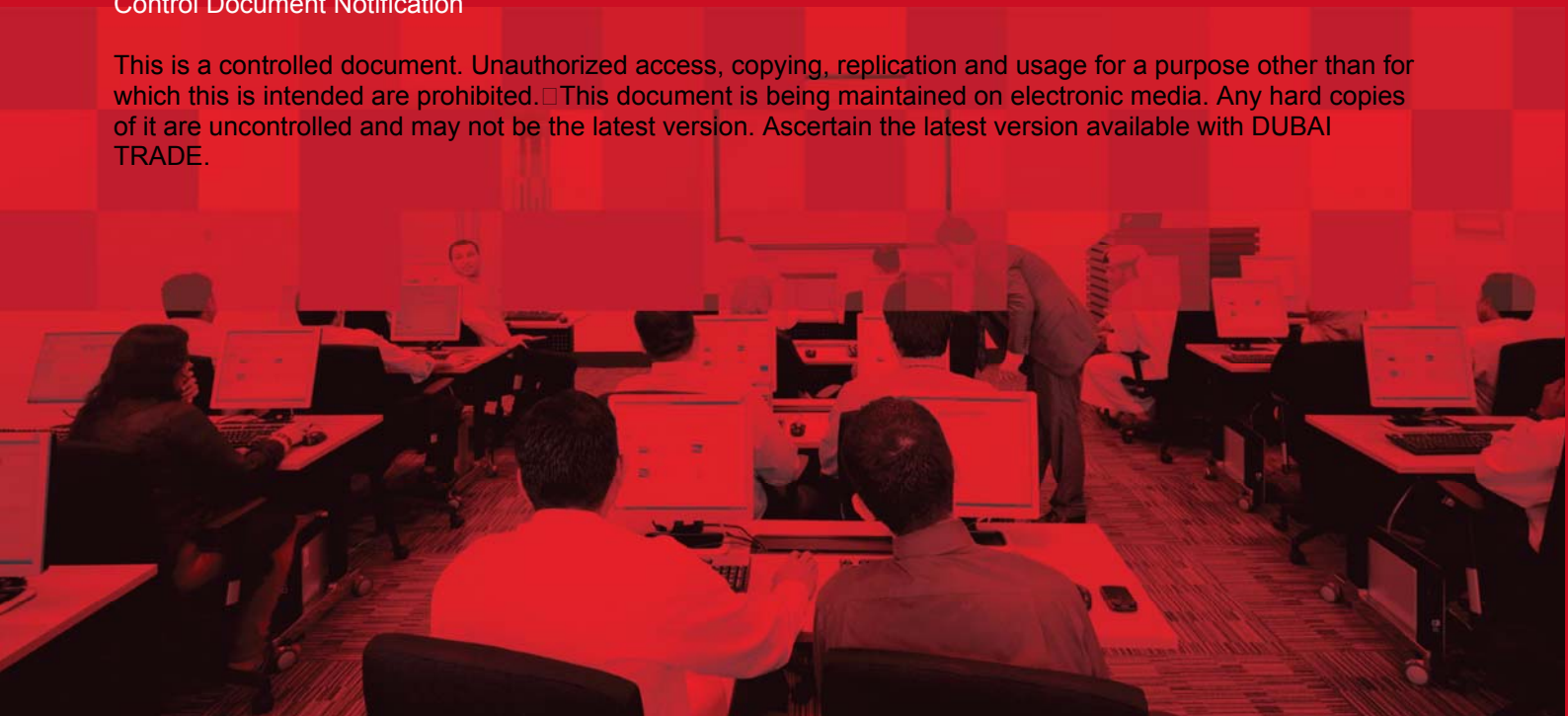
DP World Container Enquiry User's Manual

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Version	Date	Name	Designation	Comments

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CONTENTS

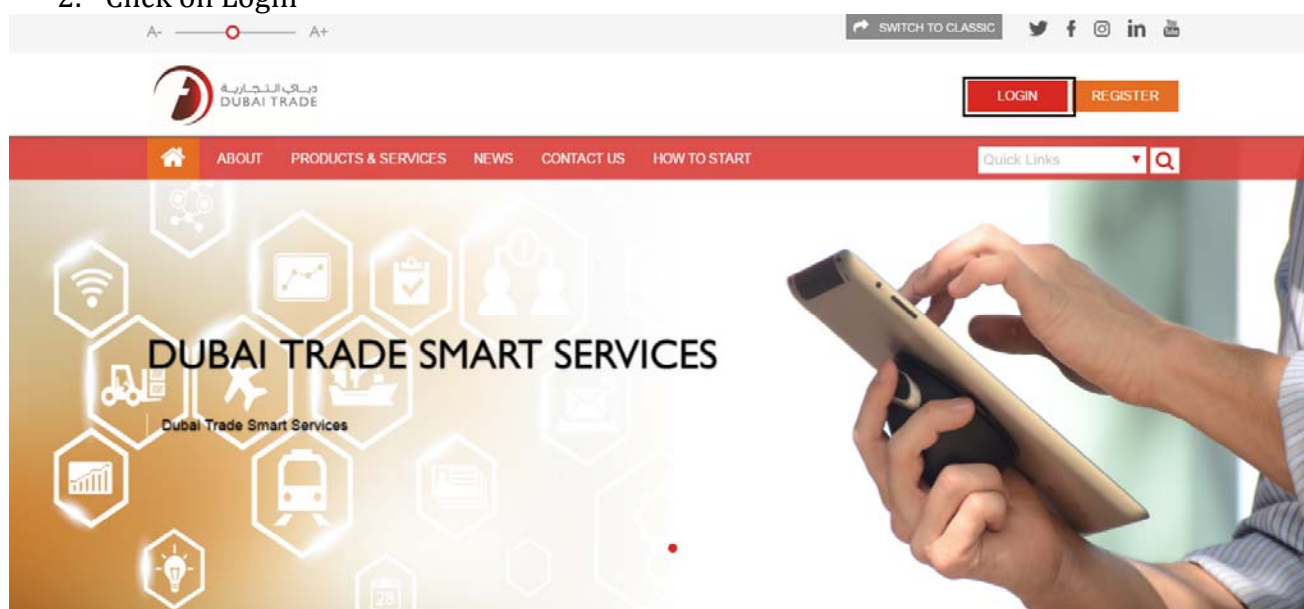
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1 Introduction

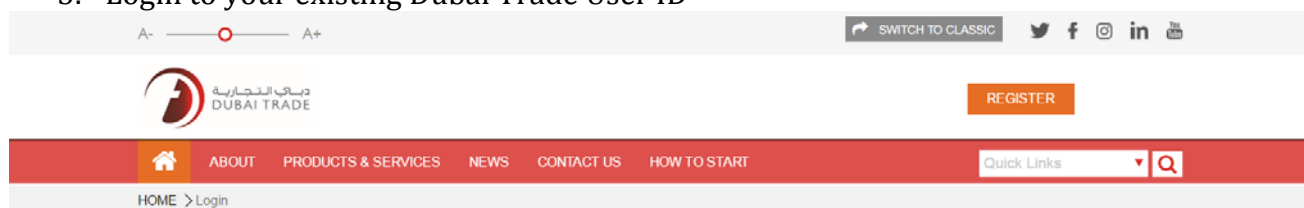
Conatainer Enquiry manual for DP World customers will provide information about their containers. User will be able to easily search containers using the smart search availability and view details about their containers. User can also configure and generate a detailed report about the container. This manual will explain the steps and procedures for Container Enquiry eService.

2 How to use Container Enquiry?

1. Go to www.dubaitrade.ae
2. Click on Login



3. Login to your existing Dubai Trade User ID



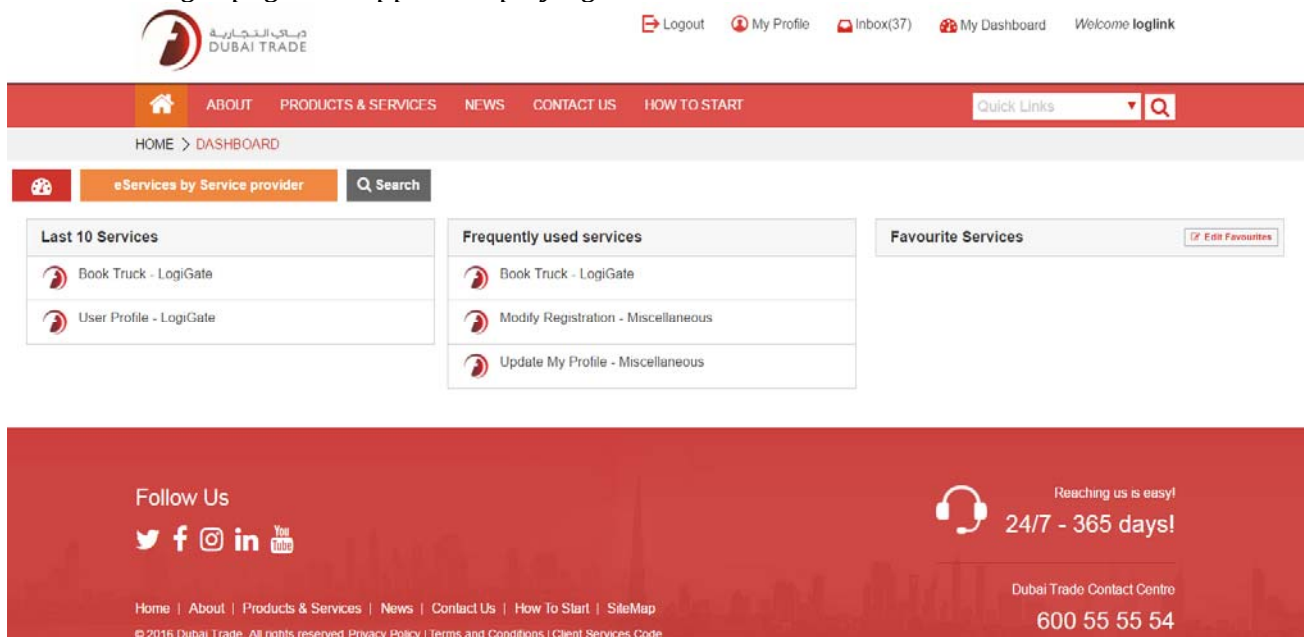
User Name	<input type="text"/>
Password	<input type="password"/>
	forgot password

LOGIN

DPW – Container Enquiry

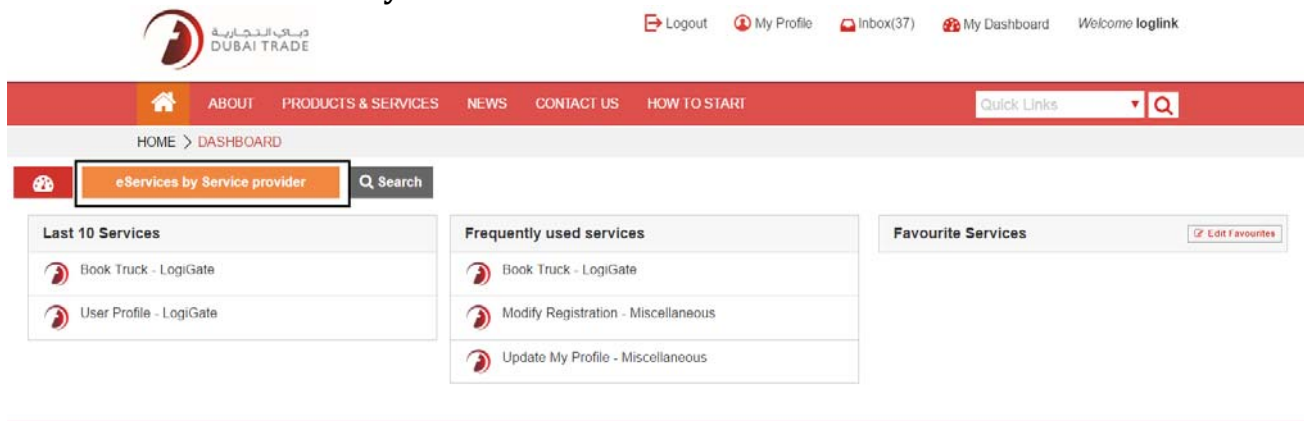
5

The below Login page will appear displaying the Dashboard



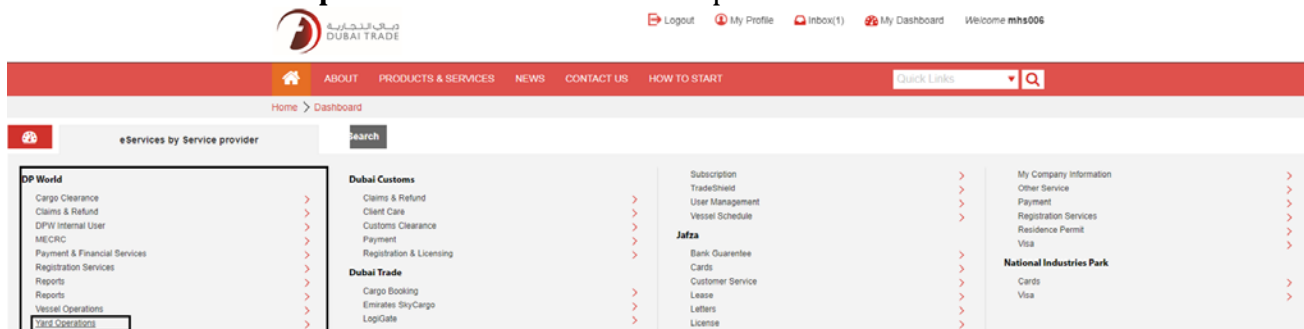
The screenshot shows the Dubai Trade Dashboard. At the top, there is a navigation bar with links: Home, About, Products & Services, News, Contact Us, and How to Start. A search bar is on the right. Below the navigation bar, the breadcrumb trail reads "HOME > DASHBOARD". The main content area is titled "eServices by Service provider" and includes a search bar. It features three columns: "Last 10 Services" (listing "Book Truck - LogiGate" and "User Profile - LogiGate"), "Frequently used services" (listing "Book Truck - LogiGate", "Modify Registration - Miscellaneous", and "Update My Profile - Miscellaneous"), and "Favourite Services" (with an "Edit Favourites" link). A red banner at the bottom contains social media links (Twitter, Facebook, Instagram, LinkedIn, YouTube), contact information (Dubai Trade Contact Centre, 600 55 55 54), and a 24/7 - 365 days! service availability message.

4. Click on eServices by Service Provider



This screenshot is identical to the previous one, but with a red box highlighting the "eServices by Service provider" link in the navigation bar. The breadcrumb trail remains "HOME > DASHBOARD".

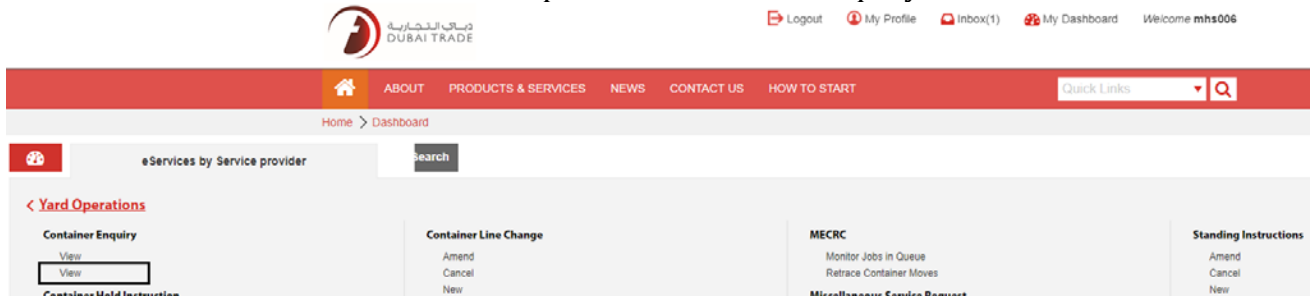
5. Click on Yard Operations under the service provider DP World



This screenshot shows the "eServices by Service provider" page with a search bar. The "DP World" service provider is selected, and its services are listed in a table. The "Yard Operations" service is highlighted with a red box. The table also lists other services under "Dubai Customs", "Dubai Trade", "Jafza", and "National Industries Park".

Service Provider	Service
DP World	Cargo Clearance
DP World	Claims & Refund
DP World	DPW Internal User
DP World	ME/CRC
DP World	Payment & Financial Services
DP World	Registration Services
DP World	Reports
DP World	Vessel Operations
DP World	Yard Operations
Dubai Customs	Claims & Refund
Dubai Customs	Client Care
Dubai Customs	Customs Clearance
Dubai Customs	Payment
Dubai Customs	Registration & Licensing
Dubai Trade	Cargo Booking
Dubai Trade	Emirates SkyCargo
Dubai Trade	LogiGate
Jafza	Subscription
Jafza	TradeShield
Jafza	User Management
Jafza	Vessel Schedule
Jafza	Bank Guarantee
Jafza	Cards
Jafza	Customer Service
Jafza	Lease
Jafza	Letters
Jafza	License
National Industries Park	My Company Information
National Industries Park	Other Service
National Industries Park	Payment
National Industries Park	Registration Services
National Industries Park	Residence Permit
National Industries Park	Visa
National Industries Park	Cards
National Industries Park	Visa

6. Click on **View** under the service provider Container Enquiry



The below screen will be displayed

The screenshot shows the 'Container Enquiry' form. It has a title 'Container Enquiry' in red. Below the title, there is a large empty rectangular area. At the bottom of this area, there is a label '+ Enter Container No:' followed by a text input field and a 'Go' button.

7. Enter the **Container Number** and click **Go**

The screenshot shows the 'Container Enquiry' form with the container number 'GESU5895156' entered in the input field. A dropdown menu is open below the input field, displaying the following information: 'GESU589515 [6]', 'UASC', and 'ISO 4510'. The 'Go' button is visible to the right of the input field.

The below screen will be displayed

Container Details

GESU5895156
ISO 4510 ↔ 40' 1'9" g.n.t
Line : UASC-UNITED ARAB SHIPPING
Agent : UNITED ARAB SHPG AGENCY CO.UAE(A012)

DMG
OG
HD
HOLD

Plan : Discharge - On List
Rotation : 104262
Vessel : TAYMA
ETA : 28-Feb-15 10:02
Load Cut-off : 28-Feb-15 02:02
ETB :

CYCLE-1 / 2 (Start : 23-Feb-15 12:52)

Category/Status Import - Full	Operation Discharge - On List	Port/Terminal AEJEA - T3	Location Vessel
----------------------------------	----------------------------------	-----------------------------	--------------------

Discharge

Comments

Invoices

Vessel details
Rotation : 104262
Vessel : TAYMA
Line : MSK
IMO :
Visit Terminal : AEJEA-T1
Arrive From : GBLON LONDON
Sail To : INCOK COCHIN
Vessel Agent : MAERSK KANOO UAE LLC (A180)
Inbound Voyage : 111
Outbound Voyage : 111

Discharge Box details
Import /Full Discharge - On List
List Date : 23-Feb-15 12:52
Listed Terminal : AEJEA-T3
Stowage : 16D22F4
Consignee : -
Origin Port : KRPUS-PUSAN
Load Port : KRPUS-PUSAN
NPOD : AEJEA-JEBEL ALI
Line : UASC
Seal No. :
Content :
Weight(Tons) : 9.1
Set Temp. :

Search Container

Refresh

Print

8. Container **CYCLE** will display the history of the Container

Container Details

GESU5895156
ISO 4510 ↔ 40' 1'9" g.n.t
Line : UASC-UNITED ARAB SHIPPING
Agent : UNITED ARAB SHPG AGENCY CO.UAE(A012)

DMG
OG
HD
HOLD

Plan : Discharge - On List
Rotation : 104262
Vessel : TAYMA
ETA : 28-Feb-15 10:02
Load Cut-off : 28-Feb-15 02:02
ETB :

CYCLE-1 / 2 (Start : 23-Feb-15 12:52)

Category/Status Import - Full	Operation Discharge - On List	Port/Terminal AEJEA - T3	Location Vessel
----------------------------------	----------------------------------	-----------------------------	--------------------

Discharge

Comments

Invoices

Vessel details
Rotation : 104262
Vessel : TAYMA
Line : MSK
IMO :
Visit Terminal : AEJEA-T1
Arrive From : GBLON LONDON
Sail To : INCOK COCHIN
Vessel Agent : MAERSK KANOO UAE LLC (A180)
Inbound Voyage : 111
Outbound Voyage : 111

Discharge Box details
Import /Full Discharge - On List
List Date : 23-Feb-15 12:52
Listed Terminal : AEJEA-T3
Stowage : 16D22F4
Consignee : -
Origin Port : KRPUS-PUSAN
Load Port : KRPUS-PUSAN
NPOD : AEJEA-JEBEL ALI
Line : UASC
Seal No. :
Content :
Weight(Tons) : 9.1
Set Temp. :

Search Container

Refresh

Print

NOTE: Tabs with the information for the container will be displayed based on the container Category/Status and details applicable for the container(s)

Container Details

GESU5895156
ISO 4510 ↔ 40' 1'9" g.n.t HC
Line : UASC-UNITED ARAB SHIPPING
Agent : UNITED ARAB SHPG AGENCY CO UAE(A012)

DMG

OG

HD

HOLD

Plan : Discharge - On List
Rotation : 104262
Vessel : TAYMA
ETA : 28-Feb-15 10:02
Load Cut-off : 28-Feb-15 02:02
ETB :

CYCLE-1 / 2 (Start : 23-Feb-15 12:52)

Category/Status
Import - Full

Operation
Discharge - On List

Port/Terminal
AEJEA - T3

Location
Vessel

Discharge

Comments

Invoices

Vessel details
Rotation : 104262
Vessel : TAYMA
Line : MSK
IMO :
Visit Terminal : AEJEA-T1
Arrive From : GBLON LONDON
Sail To : INCOK COCHIN
Vessel Agent : MAERSK KANOO UAE LLC (A180)
Inbound Voyage : 111
Outbound Voyage : 111

Discharge Box details
Import /Full Discharge - On List
List Date : 23-Feb-15 12:52
Listed Terminal : AEJEA-T3
Stowage : 16D22F4
Consignee : -
Origin Port : KRPUS-PUSAN
Load Port : KRPUS-PUSAN
NPOD : AEJEA-JEBEL ALI
Line : UASC
Seal No. :
Content :
Weight(Tons) : 9.1
Set Temp. :

Search Container

Refresh

Print

9. Container Categories:

9.1 I – Import

Container Details

GESU3539670
ISO 2210 ↔ 20' 1'8" VNT
Line : UASC-UNITED ARAB SHIPPING
Agent : UNITED ARAB SHPG AGENCY CO UAE(A012)

DMG

OG

HD

HOLD

Plan : Discharge - On List
Rotation : 104262
Vessel : TAYMA
ETA : 28-Feb-15 10:02
Load Cut-off : 28-Feb-15 02:02
ETB :

CYCLE-1 / 1 (Start : 23-Feb-15 12:52)

Category/Status
Import - Full

Operation
Discharge - On List

Port/Terminal
AEJEA - T3

Location
Vessel

Discharge

Comments

Invoices

Vessel details
Rotation : 104262
Vessel : TAYMA
Line : MSK
IMO :
Visit Terminal : AEJEA-T1
Arrive From : GBLON LONDON
Sail To : INCOK COCHIN
Vessel Agent : MAERSK KANOO UAE LLC (A180)
Inbound Voyage : 111
Outbound Voyage : 111

Discharge Box details
Import /Full Discharge - On List
List Date : 23-Feb-15 12:52
Listed Terminal : AEJEA-T3
Stowage : 390888
Consignee : -
Origin Port : AEKLF-KHOR AL FAKKAN
Load Port : AEKLF-KHOR AL FAKKAN
NPOD : AEJEA-JEBEL ALI
Line : UASC
Seal No. :
Content :
Weight(Tons) : 4.2
Set Temp. :

Search Container

Refresh

Print

Available Tabs: Discharge, Comments and Invoices

9.2 E – Export

Container Details

DIMA2203621
ISO 2200 ↔ 20' 1' 8' 6" STD
Line : MSK-MAERSK LINE
Agent : MAERSK KANOO UAE LLC(A180)

DMG
OG
HD
HOLD

No Active Plans

CYCLE-1 / 1 (Start : 26-Dec-17 14:50 End : 26-Dec-17 15:10)

Category/Status
Export - Full

Operation
Loaded

Port/Terminal
AEJEA - T1

Location
Vessel

Storage Paid Till
26-Dec-17

Load Container Moves Documents Seals Comments Invoices

Vessel details
Rotation : 801340
Vessel : MAERSK DUBAI
Line : APL
IMO :
Visit Terminal : AEJEA-T1
Arrive From : OMSLL SALALAH
Sail To : IRBND BANDAR ABBAS
Vessel Agent : APL CO.PTE.LTD (A539)
Inbound Voyage : 9817
Outbound Voyage : 9817

Load Box details
Export /Full Loaded on 26-Dec-17 15:10
List Date : 26-Dec-17 14:50
Listed Terminal : AEJEA-T1
Stowage : 131182
Consignee : -DFDF5
Origin Port :
Load Port : AEJEA-JEBEL ALI
NPOD : INMAA-MADRAS
Destination Port : INMAA-MADRAS
Line : MSK
Seal No. : DFSDFDF
Content :
Weight(Tons) : 12
VGM Weight :
Set Temp. :

Search Container Refresh Print

Available Tabs: Load, Container Moves, Documents, Seats, Comments and Invoices

9.3 T – Transhipment

Container Details

GESU5842238
ISO 4500 ↔ 40' 1' 9' 6" g.n.t HC
Line : UASC-UNITED ARAB SHIPPING
Agent : UNITED ARAB SHPG AGENCY CO.UAE(A012)

DMG
OG
HD
HOLD

Plan : Discharge - On List
Rotation : 109259
Vessel : TAYMA
ETA : 20-Oct-15 09:23
Load Cut-off : 20-Oct-15 03:23
ETB : 20-Oct-15 11:23

CYCLE-1 / 1 (Start : 19-Oct-15 14:54)

Category/Status
Transhipment - Full

Operation
Discharge - On List

Port/Terminal
AEJEA - T3

Location
Vessel

Discharge Comments Invoices

Vessel details
Rotation : 109259
Vessel : TAYMA
Line : MSK
IMO :
Visit Terminal : AEJEA-T3
Arrive From : INCOK COCHIN
Sail To : INMAA MADRAS
Vessel Agent : MAERSK KANOO UAE LLC (A180)
Inbound Voyage : 2333S
Outbound Voyage : 2333S

Discharge Box details
Transhipment /Full Discharge - On List
List Date : 19-Oct-15 14:54
Listed Terminal : AEJEA-T3
Stowage : 581516
Consignee : -
Origin Port : CNXIG-XINGANG
Load Port : CNXIG-XINGANG
NPOD : QADOH-DOHA
Line : UASC
Seal No. :
Content :
Weight(Tons) : 18.9
VGM Weight :
Set Temp. :

Search Container Refresh Print

Available Tabs: Discharge, Comments and Invoices

9.4 B – Remain On Board (ROB)

Container Details

GESU5895156
ISO 4510 ↔ 40' 1 9'6" g.n.t HC
Line : UASC-UNITED ARAB SHIPPING
Agent : UNITED ARAB SHPG.AGENCY CO.UAE(A012)

DMG
OG
HD
HOLD

Plan : ROB – [Listed]
Rotation : 104262
Vessel : TAYMA
ETA : 28-Feb-15 10:02
Load Cut-off : 28-Feb-15 02:02
ETB :

CYCLE-2 / 2 (Start : 24-Feb-15 12:28)

Category/Status
ROB - Full

Operation
ROB – [Listed]

Port/Terminal
AEJEA - T1

Location
Shore

ROB Restow Moves Comments Invoices

Vessel details
Rotation : 104262
Vessel : TAYMA
Line : MSK
IMO :
Visit Terminal : AEJEA-T1
Arrive From : GBLON LONDON
Sail To : INCOK COCHIN
Vessel Agent : MAERSK KANOO UAE LLC (A180)
Inbound Voyage : 111
Outbound Voyage : 111

ROB Plan Box details
ROB /Full ROB – [Listed] on 24-Feb-15 12:28
List Date : 24-Feb-15 12:28
Listed Terminal : AEJEA-T1
Stowage : 16D22F4
Consignee : -
Origin Port :
Discharge Port : AEJEB-JEBEL ALI JEB
Load Port :
NPOD :
Line : MSK
Seal No. :
Content :
Weight(Tons) : 0
VGM Weight :
Set Temp. :

Search Container

Refresh

Print

Available Tabs: ROB, Restow Moves, Comments and Invoices

9.5 S – Storage

Container Details

CONTREXPT2
ISO 2200 ↔ 20' 1 8'6" STD
Line : MSK-MAERSK LINE
Agent : MAERSK KANOO UAE LLC(A180)

DMG
OG
HD
HOLD

Last Token No : 516324
EIR No : 139160
EIR Date : 15-Jun-16 14:53

CYCLE-1 / 1 (Start : 15-Jun-16 12:58)

Category/Status
Storage - Empty

Operation
Gated - OUT

Port/Terminal
AEJEA - T1

Location
Town

Storage Paid Till
15-Jun-16

Discharge Container Moves Booking Comments Invoices

Vessel details
Rotation : 110548
Vessel : ALVA MAERSK
Line : MSK
IMO :
Visit Terminal : AEJEA-T1
Arrive From : INCOK COCHIN
Sail To : INBOM MUMBAI (EX BOMBAY)
Vessel Agent : MAERSK KANOO UAE LLC (A180)
Inbound Voyage : 433
Outbound Voyage : 433

Discharge Box details
Import /Empty Discharged on 15-Jun-16 14:25
List Date : 15-Jun-16 12:58
Listed Terminal : AEJEA-T1
Stowage :
Consignee : -
Origin Port :
Load Port :
NPOD : AEJEA-JEBEL ALI
Line : MSK
Seal No. :
Content :
Weight(Tons) : 0
Set Temp. :

Search Container

Refresh

Print

Available Tabs: Discharge, Container Moves, Booking, Comments and Invoices

9.6 R – Re-Export

Container Details

CONT1100115
ISO 4432 ↔ 40' 1 9'
Line : MSK-MAERSK LINE
Agent : MAERSK KANOO UAE LLC(A180)

DMG
OG
HD
HOLD

Last Taken No : 6021137
Plan : Load
Rotation : 801527
Vessel : MAERSK ALABAMA
ETA : 13-Feb-18 11:13
Load Cut-off : 13-Feb-18 05:13

CYCLE-1 / 1 (Start : 04-Feb-18 12:37)

Category/Status Export - Full	Operation CFS - OUT [Completed]	Port/Terminal AEJEA - T2	Location Yard	Storage 2 days
----------------------------------	------------------------------------	-----------------------------	------------------	-------------------

Discharge Load Container Moves Booking Documents Seals Reefer Details Comments Invoices

Vessel details
Rotation : 801522
Vessel : MAERSK ALABAMA
Line : MSK
IMO :
Visit Terminal : AEJEA-T2
Arrive From : INBOM MUMBAI (EX BOMBAY)
Sail To : SGSIN SINGAPORE
Vessel Agent : MAERSK KANOO UAE LLC (A180)
Inbound Voyage : 458
Outbound Voyage : 459

Discharge Box details
Import /Full Discharged on 06-Feb-18 09:13
List Date : 04-Feb-18 12:37
Listed Terminal : AEJEA-T2
Stowage : 190516
Consignee : -INMAA
Origin Port : KWSWK-SHUWAIKH
Load Port : INBOM-MUMBAI (EX BOMBAY)
NPOD :
Line : MSK
Seal No. :
Content : 52- COTTONS
Inspection : NO INSPECTION
Weight(Tons) : 25
Set Temp. :

#	IMCO	UN No	PAGE#
1	2.0	2222	

Search Container Refresh Print

Available Tabs: Discharge, Load, Container Moves, Booking, Documents, Seals, Reefer Details, Comments and Invoices

10. Container Status:

- 10.1 Full
- 10.2 LCL
- 10.3 Empty

11. Click on **Search Container** to go back to Previous screen

Container Details

MSKU9999999
ISO 4200 ↔ 40' 1 8'6"
Line : MSK-MAERSK LINE
Agent : MAERSK KANOO UAE LLC(A180)

DMG
OG
HD
HOLD

No Active Plans

CYCLE-1 / 1 (Start : 16-Jun-16 10:43 End : 15-Nov-17 11:44)

Category/Status Export - Full Load Rotation : 110457	Operation Load - On List	Port/Terminal AEJEA - T2	Location Town
--	-----------------------------	-----------------------------	------------------

Load Reefer Details Comments Invoices

Load Box details
Export /Full Gate Listed
List Date : 16-Jun-16 10:43
Listed Terminal : AEJEA-T2
Stowage :
Consignee : -
Origin Port :
Load Port : AEJEA-JEBEL ALI
NPOD : AEDXB-DUBAI MINA RASHID
Destination Port : INCOCK-COCHIN
Line : MSK
Seal No. : 4
Content :
Weight(Tons) : 5
VGM Weight :
Set Temp. :

Search Container Refresh Print

12. Click on **Refresh** to refresh the container details

Container Details

MSKU9999999
ISO 4200 ↔ 40' 1 8'6" STD
Line : MSK-MAERSK LINE
Agent : MAERSK KANOO UAE LLC(A180)

DMG

OG

HD

HOLD

No Active Plans

CYCLE-1 / 1 (Start : 16-Jun-16 10:43 End : 15-Nov-17 11:44)

Category/Status
Export - Full
Load Rotation : [110457](#)

Operation
Load - On List

Port/Terminal
AEJEA - T2

Location
Town

Load

Reefer Details

Comments

Invoices

Load Box details

Export /Full Gate Listed

List Date : 16-Jun-16 10:43
Listed Terminal : AEJEA-T2
Stowage :
Consignee : -
Origin Port :
Load Port : AEJEA-JEBEL ALI
NPOD : AEDXB-DUBAI MINA RASHID
Destination Port : INCOK-COCHIN
Line : MSK
Seal No. : 4
Content :
Weight(Tons) : 5
VGM Weight :
Set Temp. :

Search Container

Refresh

Print

13. Click on **Print** to print the container detailed Report

Container Details

MSKU9999999
ISO 4200 ↔ 40' 1 8'6" STD
Line : MSK-MAERSK LINE
Agent : MAERSK KANOO UAE LLC(A180)

DMG

OG

HD

HOLD

No Active Plans

CYCLE-1 / 1 (Start : 16-Jun-16 10:43 End : 15-Nov-17 11:44)

Category/Status
Export - Full
Load Rotation : [110457](#)

Operation
Load - On List

Port/Terminal
AEJEA - T2

Location
Town

Load

Reefer Details

Comments

Invoices

Load Box details

Export /Full Gate Listed

List Date : 16-Jun-16 10:43
Listed Terminal : AEJEA-T2
Stowage :
Consignee : -
Origin Port :
Load Port : AEJEA-JEBEL ALI
NPOD : AEDXB-DUBAI MINA RASHID
Destination Port : INCOK-COCHIN
Line : MSK
Seal No. : 4
Content :
Weight(Tons) : 5
VGM Weight :
Set Temp. :

Search Container

Refresh

Print

The below screen will be displayed to configure the details that need to be printed

Report Configuration

☐ Select All

☐ Hold

☐ Seals

☐ Reefer

☐ Booking

☐ Restow

☐ Moves

☐ Storage

☐ Damage

☐ Documents

☐ Comments

Print

Cancel

