

DP World Container Request – Cancel User's Manual

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DOCUMENT DETAILS

Document Information

| Document Name | Container Request – Cancel |
|-------------------|----------------------------|
| Project Name | Container Request – Cancel |
| Business Unit | DP World |
| Author(s) | DT Training Dept. |
| Last Updated Date | 15 th Mar, 2021 |
| Current Version | 2.0 |

Revision History

| Version | Date | Author | _ | Description of change |
|---------|------|--------|---|-----------------------|
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Approval History

| Version | Date | Name | <u> </u> | Comments |
|---------|------|------|----------|----------|
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Distribution

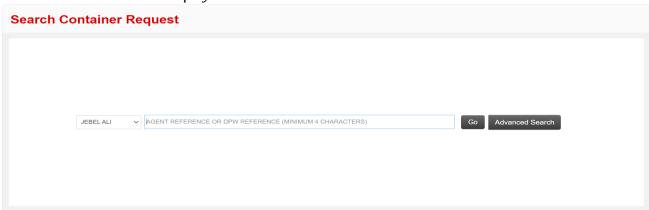
| Version | Location |
|---------|----------|
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This service enables Shipping Agent to cancel their Container Request(s).

Navigation:

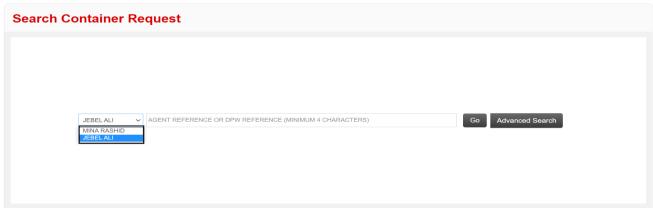
- 1. Login to **Dubai Trade**
- 2. Go to Cancel
- 3. Then Go to **Container Request**

The below screen will be displayed

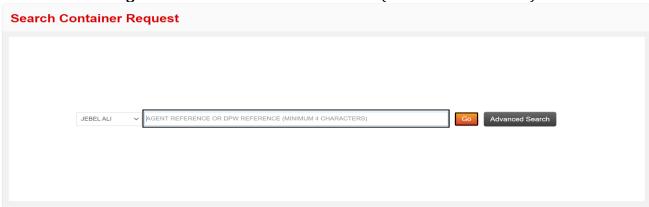


Procedure:

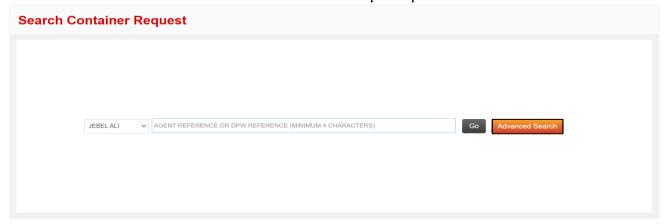
1. Select the Port



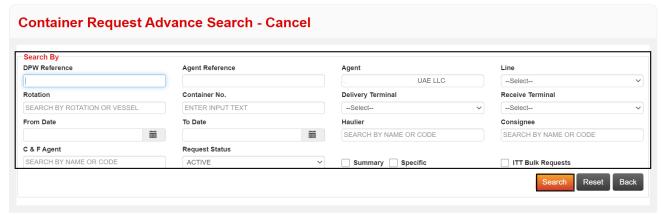
2. Enter the Agent Reference or DPW Reference (Smart search enabled) and click Go



NOTE: Advanced Search is also available to view multiple requests



The below screen will be displayed in Advanced search where you can search with any of the search criteria

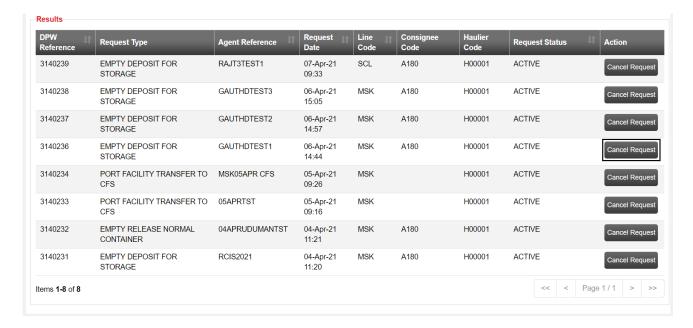


NOTE: Enter maximum details for more accurate results

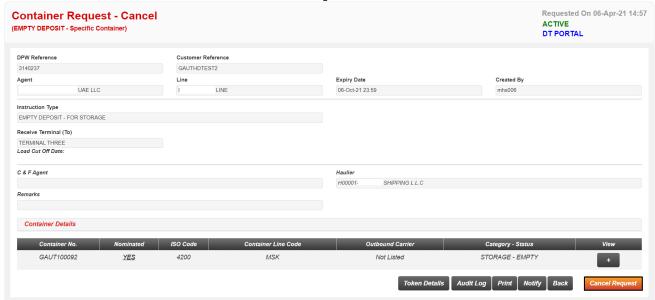
The details will be displayed

| DPW Reference | Request Type | Agent Reference | Request Date | Line Jacobs Code | Consignee Code | Haulier Code | Request Status | Action |
|----------------------------|--------------------------------|-----------------|--------------------|------------------|-------------------|-----------------|----------------|---------------|
| 3140239 | EMPTY DEPOSIT FOR STORAGE | RAJT3TEST1 | 07-Apr-21 09:33 | SCL | A180 | H00001 | ACTIVE | Cancel Reques |
| 3140238 | EMPTY DEPOSIT FOR STORAGE | GAUTHDTEST3 | 06-Apr-21 15:05 | MSK | A180 | H00001 | ACTIVE | Cancel Reques |
| 3140237 | EMPTY DEPOSIT FOR STORAGE | GAUTHDTEST2 | 06-Apr-21 14:57 | MSK | A180 | H00001 | ACTIVE | Cancel Reques |
| 3140236 | EMPTY DEPOSIT FOR STORAGE | GAUTHDTEST1 | 06-Apr-21 14:44 | MSK | A180 | H00001 | ACTIVE | Cancel Reques |
| 3140234 | PORT FACILITY TRANSFER TO CFS | MSK05APR CFS | 05-Apr-21 09:26 | MSK | | H00001 | ACTIVE | Cancel Reques |
| 3140233 | PORT FACILITY TRANSFER TO CFS | 05APRTST | 05-Apr-21 09:16 | MSK | | H00001 | ACTIVE | Cancel Reques |
| 3140232 | EMPTY RELEASE NORMAL CONTAINER | 04APRUDUMANTST | 04-Apr-21 11:21 | MSK | A180 | H00001 | ACTIVE | Cancel Reques |
| 3140231 | EMPTY DEPOSIT FOR STORAGE | RCIS2021 | 04-Apr-21 11:20 | MSK | A180 | H00001 | ACTIVE | Cancel Reques |
| ems 1-8 of 8 | | | | | | | << < Page | 1/1 > >: |

3. Click Cancel Request



4. Review the details and click Cancel Request



5. Enter the Remarks and click Submit



The below confirmation will be displayed



Back Notify Print

Notify: To send email notification(s) of the Token



Print: To view and print the request

