

# JAFZA eSERVICES Insurance Document Update User's Manual

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### **DOCUMENT DETAILS**

#### **Document Information**

| Document Name     | Insurance Document Update  |
|-------------------|----------------------------|
| Project Name      | JAFZA eService Manuals     |
| Business Unit     | JAFZA                      |
| Author(s)         | DT Training Dept.          |
| Last Updated Date | 28 <sup>th</sup> Aug, 2021 |
| Current Version   | 1.0                        |

## **Revision History**

| Version | Date | Author | Designation | Description of change |
|---------|------|--------|-------------|-----------------------|
|         |      |        |             |                       |
|         |      |        |             |                       |
|         |      |        |             |                       |

## **Approval History**

| Version | Date | Name | Designation | Comments |
|---------|------|------|-------------|----------|
|         |      |      |             |          |
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### Distribution

| Version | Location |
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#### Insurance Document Update

*This service is to update the company insurance information for the companies registered with JAFZA.* 

- <u>Third Party Liability applicable for all:</u> The value of cover required for Third Party Liability is Dhs. 500,000 for up to 19 employees and Dhs. 1,000,000 for 20 employees or above.
- <u>Workmen's Compensation Policy:</u> Only applicable for Sponsored employees and are In-Service.
- *Fire and Perils applicable for PLOT facility:* The value of cover required is Dhs. 1,000,000 and above.

#### Navigation:

- 1. Login to **Dubai Trade**
- 2. Go to License from the menu on the left
- 3. Then Go to Insurance Document Update



4. The below screen will be displayed where you can View or Search for SR.

| afza Insurance Status U   | pdate   |               |               |                  | F       | Create New Request |
|---|---------|---------------|---------------|------------------|---------|--------------------|
| Edit SR<br>Upload Docum<br>Cancel SR<br>Update Address<br>View SR Details | 5       |               |               |                  |         |                    |
| SR Number   |         | Select Status | ▼ Search      |                  |         |                    |
| SR Number   | SR Type | Status        | Creation Date | Last Update Date | Actions |                    |

5. Click Create New Request

# Insurance Document Update

| Insurance Status Update  |               |               |                  | F       | Create New R |
|--|---------------|---------------|------------------|---------|--------------|
| Edit SR     Upload Document     Gorael SR     Update Address     View SR Details |               |               |                  |         |              |
| SR Number  | Select Status | ▼ Search      |                  |         |              |
| SR Number SR Type  | Status        | Creation Date | Last Update Date | Actions |              |

6. Enter the details and click **Save and Continue** 

|  | (2)   | (3)     | (4)               |
|--|---|---------|-------------------|
| Service Request  | Upload Document   | Summary | Payment Confirmat |
| Use this page for Insurance Status Update  | e. Once you have entered atleast the mandatory information, you car | n ti    |                   |
| <ul> <li>Fire and Perils applicable for PLC<br/>The value of cover required is Dhs.</li> </ul> |   |         |                   |
|  |   |         |                   |
| Company Name: Middle East And  | Africa FZCO   |         |                   |

| Insurance Type Code | Insurance Type       | Policy Number | Start Date | End Date | Coverage Amount |
|---------------------|----------------------|---------------|------------|----------|-----------------|
| ТР                  | Third Party          |               |            | <u>.</u> |                 |
| wc                  | Workmen Compensation |               | <u></u>    | <u></u>  |                 |
| WC                  | Workmen Compensation |               | <b></b>    |          |                 |

| Save and Continue |
|-------------------|
|-------------------|

7. Upload the required documents and click **Continue and Review** 

| Service Request                        | 2<br>Upload Documer | ıt        | (3)<br>Summary                                    | Payment Confirmation |
|--|---------------------|-----------|---|----------------------|
| Company Name: Middle East And Africa A | zco                 |           |   | SR Number: 200524    |
| Document Name                          | File Type           | Mandatory | Upload File                                       | View / Delete        |
| Third Party Insurance                  | pdf                 | Yes       | Drag and Drop +                                   | 0 1                  |
| Workmen Compensation                   | pdf                 | Yes       | Drag and Drop<br>Glert a file or drop one here    | 0 1                  |
| Fire and Peril                         | pdf                 | No        | Drag and Drop + Select a file or drop one here    | 0 1                  |
| Other documents 1                      | jpg/jpeg/pdf        | No        | Drag and Drop +                                   | 0 1                  |
| Other documents 2                      | jpg/jpeg/pdf        | No        | Drag and Drop +                                   | © <b>亩</b>           |
| Other documents 3                      | jpg/jpeg/pdf        | No        | Drag and Drop +<br>Select a file or drop one here | 0 1                  |

8. Review the details and click **Confirm and Continue** 

# Insurance Document Update

| <ul> <li>—</li> </ul>         |                            | $\overline{\mathbf{O}}$ |            | 3          |                 | 4             |
|-------------------------------|----------------------------|-------------------------|------------|------------|-----------------|---------------|
| Service Request               |                            | Upload Document         |            | Summary    | Paymen          | it Confirmati |
| () Details of the selected re | quest are given below.     |                         |            |            |                 |               |
| Company Name: M               | iddle East And Africa FZCO |                         |            |            | SR Num          | 1ber: 20052   |
| Insurance Type Code           | Insurance Type             | Policy Number           | Start Date | End Date   | Coverage Amount |               |
| ТР                            | Third Party                | TEST12312               | 2021-12-01 | 2022-12-01 | 1000000         |               |
| WC                            | Workmen Compensation       | TEST99009               | 2021-12-02 | 2022-12-02 | 1000000         |               |
|                               |                            |                         |            |            |                 |               |
|                               |                            |                         |            |            |                 |               |
|                               |                            |                         |            |            | Edit            |               |
| Document Name                 |                            |                         |            | Preview    |                 |               |
| Third Party Insurance         |                            |                         |            | 0          |                 |               |
|                               |                            |                         |            |            |                 |               |

#### 9. Click Submit to FreeZone

| Jafza Insurance Status Update   |   |                  |   |                                  | Bac                  |
|---|---|------------------|---|----------------------------------|----------------------|
| $\bigcirc$  | $\odot$   |                  | $\odot$                                     |                                  | 4                    |
| Service Request   | Upload Document   |                  | Summary                                     |                                  | Payment Confirmation |
| Use this page to re-confirm the details et<br>Click on the Submit to Freezone button t<br>Click on the back button to go to request | ntered for a request. Once you have verified the information, you or initiate the request processing.<br>I Overview page. | an either:       |   |                                  |                      |
| Please re-confirm the following   | details before forwarding to FZ Admin. Clickin  | g on Submit to F | reezone will reserve the payment for the re | equest from your portal balance. |                      |
| Current Balance Amount  |   |                  | Total Charge Amount:                        | 00.00 AED                        |                      |
| (Deposit minus amount reserved<br>922,596.97 AED  | for submitted requests)   |                  | Total VAT Amount:                           | 0.00 AED                         |                      |
|   |   |                  | Total Charge Amount with VAT:               | 0.00 AED                         |                      |
| Component   | Price   | VAT %            | VAT Price                                   | Net Price                        |                      |
| No data to display.   |   |                  |   |                                  |                      |
| SR Number   | Customer  |                  |   | Status                           |                      |
| 20052480  | Middle East And Africa F  | zco              |   | Saved                            |                      |
|   |   |                  |   | Sub                              | omit to FreeZone     |

#### The below confirmation will be displayed

| a Insurance Status Update        | 8                                   |                                      |   |           | , Fr      | Ba               |
|----------------------------------|-------------------------------------|--------------------------------------|---|-----------|-----------|------------------|
| $\bigcirc$                       |                                     |                                      |   |           |           | - 4              |
| Service Request                  | Service Request Up                  |                                      | Su  | mmary     | Payme     | ent Confirmation |
| Your request has                 | been forwarded to the Free Zone for | processing. A charge of 0.00 AED and | d VAT amount 0.00 AED has been reserved for | the same. |           |                  |
|                                  |                                     |                                      |   |           |           |                  |
| Component                        | Price                               | VAT %                                | VAT Price                                   |           | Net Price |                  |
| Component<br>No data to display. | Price                               | VAT %                                | VAT Price                                   |           | Net Price |                  |
|                                  | Price                               | VAT %                                | VAT Price                                   | Status    | Net Price |                  |



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