



دبي التجارية  
DUBAI TRADE

# JAFZA eSERVICES

## Apply for Emirates Identity Card (EIDA)

### User's Manual

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## DOCUMENT DETAILS

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### Document Information

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Version	Date	Author	Designation	Description of change

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Version	Date	Name	Designation	Comments

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Version	Location

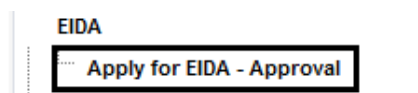
# Apply for Emirates Identity Card (EIDA)

3

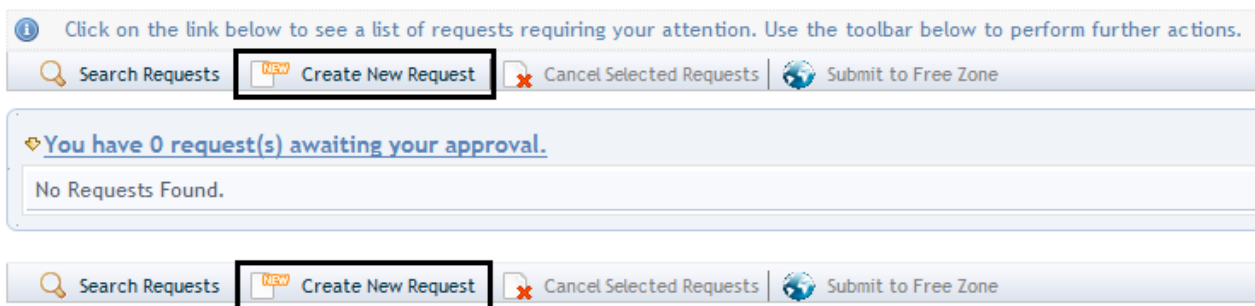
*This service is to submit an application request for renewing of Emirates Identity Card.*

## Navigation:

1. Login to **Dubai Trade**
2. Go to **EIDA** from the menu on the left
3. Then Go to **Apply for EIDA - Approval**



4. Then Click on **Create New Request**




## Procedure:

1. Select Courier Delivery/Collection Required?


Courier Collection/Delivery Required? ☐ Counter ☐ Outside Freezone ☒ Within Freezone

2. Enter the Employee Number and skip to Step Number 7

Emp No \*  

**OR**

3. Select the Employee by clicking on the magnifying glass icon instead of typing in the field

Emp No \*  

4. Search and Select the Employee Number in the pop-up window that appears.
5. Enter either the Employee Number, First Name, Last Name, Passport Number, Job Title, Nationality, and click Search

# Apply for Emirates Identity Card (EIDA)

4

Search for Employees

- Enter (\*) or (%) to view all the details.
- Enter atleast one full or partial search criteria.  
Eg. : *United* matches both *United Arab Emirates* and *United States of America*

Employee Number

First Name

Last Name

Passport Number

Job Title

Nationality


 Search


No Employee Found.

6. Select the Employee

7. Specify the Reason for Request or give additional information for JAFZA

Specify the reason for request / Additional Information for JAFZA

8. Click on  Save Request to save the request for future action.

Click  Submit to Free Zone to submit the request to the Free Zone Authority for processing.

9. Click on **Pay now** to confirm charges and submit the request.

