

CARGOWAVES FREIGHT RATE

User Manual for Hauliers



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DUBAI TRADE





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CARGOWAVES **FREIGHT RATE** IS THE SMART WAY TO OPERATE

With CargoWaves Freight Rate, cargo owners can easily view truck booking rates, which can lead to more enquiries and bookings for hauliers to move containers in and out of Jebel Ali Port.



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HAULIER USER MANUAL MODULES COVERED

1 Registration

2 Freight Rate Publishing

3 Analytics

- 1 Access the CargoWaves service to get started.
- 2 To start one-time business registration, click on '**Freight Rate Publishing**'

CargoWaves Services

Select relevant services to manage operations.



Order



Trucking Management



Freight Rate Publishing

- 3 Click on 'Start Free Registration'



Trusted by 500+ Hauliers

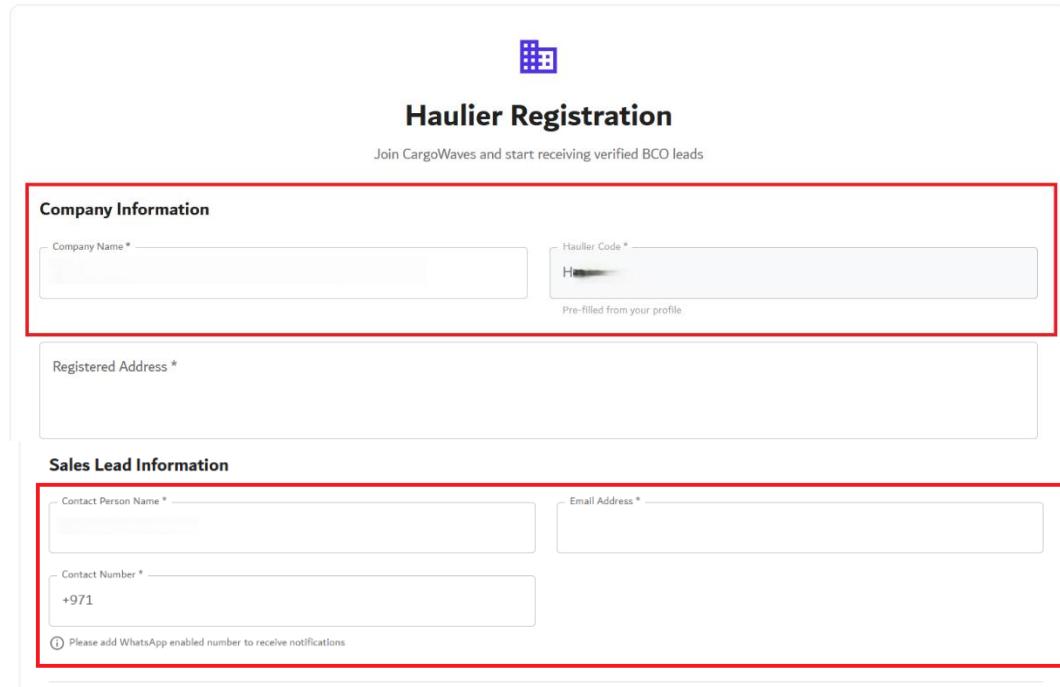
Grow Your Haulage Business with CargoWaves

Connect with verified Customers, showcase your rates, and receive quality leads through Dubai's premier logistics platform.

[Start Free Registration](#)

★ 4.8/5 Rating | Verified Platform | 3x More Leads

4 Enter company details in the **Haulier Registration Form**.



The screenshot shows the 'Haulier Registration' form. At the top, there is a logo and the text 'Join CargoWaves and start receiving verified BCO leads'. The form is divided into two main sections: 'Company Information' and 'Sales Lead Information'. The 'Company Information' section contains fields for 'Company Name' and 'Haulier Code', with the latter being pre-filled from the user's profile. The 'Sales Lead Information' section contains fields for 'Contact Person Name', 'Email Address', 'Contact Number' (with a note to add a WhatsApp number), and a note to add WhatsApp number for notifications. The 'Company Information' and 'Sales Lead Information' sections are highlighted with a red border.

 Available information will be auto-filled based on login information

 Cargo Owners will use this information from the 'Sales Lead Information' to contact you.

5 Continue to fill service information and click on 'Submit Registration'

Service Information

No. of Trailer Heads *

No. of Trailer Beds *

Available Truck Types *

20FT Container 40FT Container 40FT High Cube 45FT Container Flatbed

Refrigerated Tank Open Top

JAFZA Terminals Served *

T1 T2 T3 T4

T1
T2
T3
T4

► SUBMIT REGISTRATION

[BACK TO SERVICE INFORMATION](#)

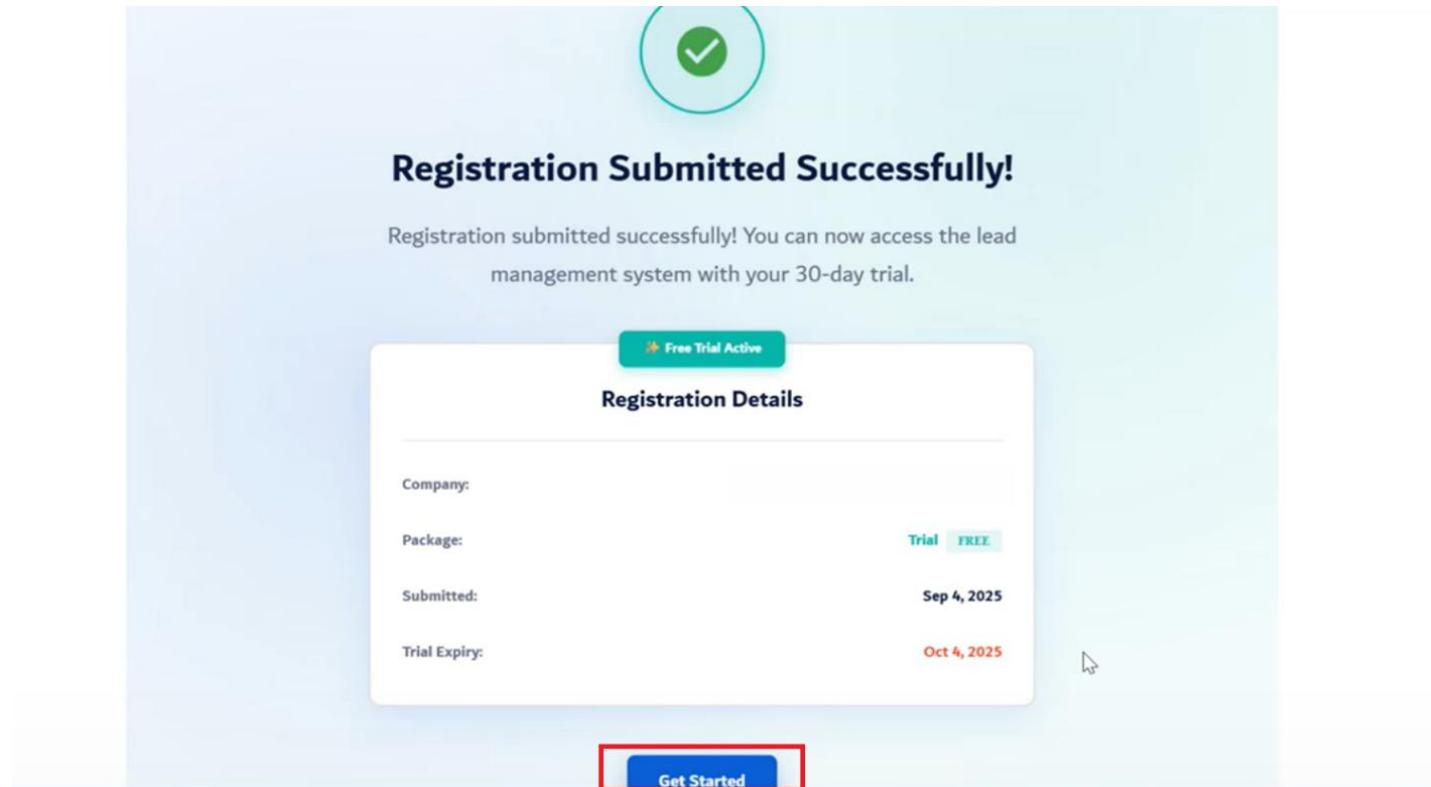


Include

- No. of Trailer Heads
- No. of Trailer Beds
- Truck types
- Jebel Ali port terminals served
(click to select or deselect)



6 Once confirmation message is received, click on 'Get Started' to access the service



- 1 Click 'Freight Rate Publishing' to access the service

CargoWaves Services

Select relevant services to manage operations.



Order



Trucking Management

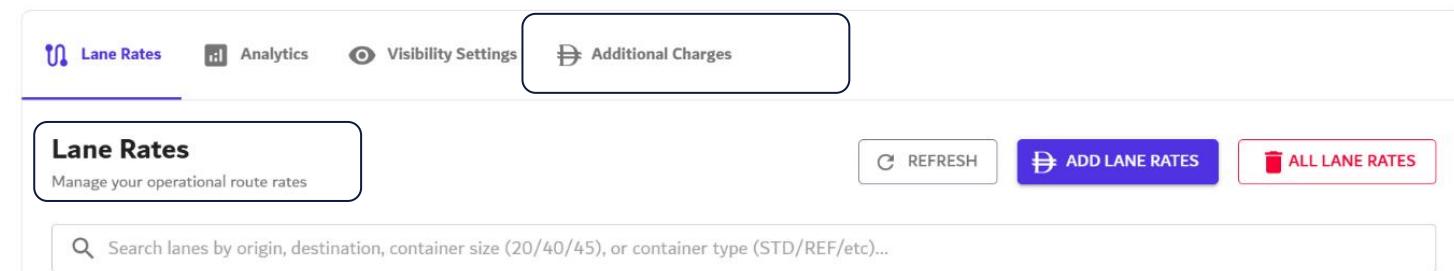


Freight Rate Publishing

Freight Rate Publishing

Manage your lanes, rates, and visibility settings

Performance Overview



Freight Rate Publishing interface:

- Header navigation: Lane Rates, Analytics, Visibility Settings, Additional Charges (highlighted).
- Section: Lane Rates (Manage your operational route rates). Buttons: REFRESH, ADD LANE RATES, ALL LANE RATES.
- Search bar: Search lanes by origin, destination, container size (20/40/45), or container type (STD/REF/etc)...



You can take two actions:

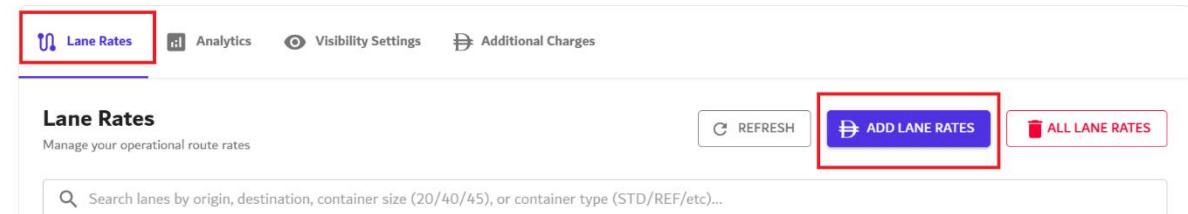
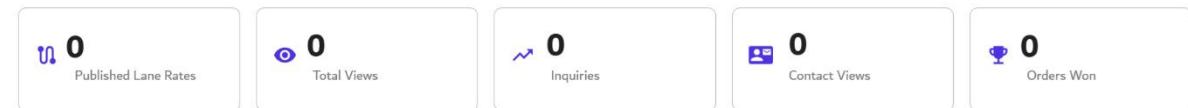
- **Publish lane rates**
- **Add/Publish additional charges**

2 To publish lane rates, click on 'Add Lane Rates'

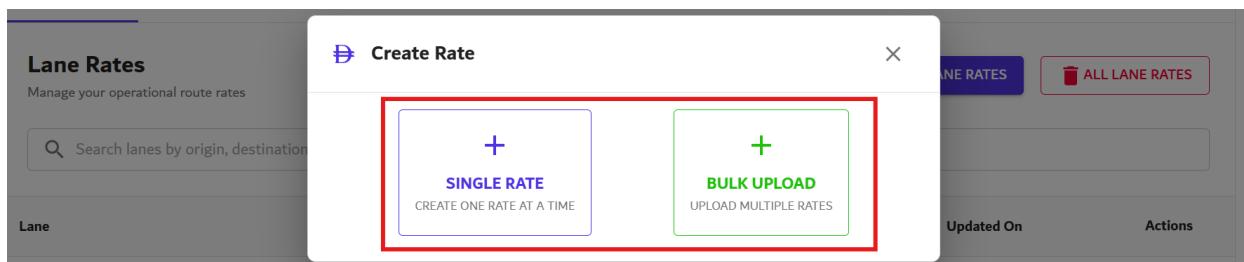
Freight Rate Publishing

Manage your lanes, rates, and visibility settings

Performance Overview



Lane Rates: Manage your operational route rates. ADD LANE RATES



Create Rate: SINGLE RATE (CREATE ONE RATE AT A TIME) and BULK UPLOAD (UPLOAD MULTIPLE RATES)



Lane rates can be added in bulk or as single rate

Lane Rates

Additional Charges

To publish single lane rates, fill the required information

>Create New Lane Rate**Lane Details**

Source Zone *  Destination Zone *

Container Type *

Rate Details

Cash Rate *  **Enable Credit Terms**

Additional Charges Add Charge

Cancel

Create Rate

**Key information fields:**

- Source Zone is Jebel Ali Port by default
- Destination Zone - choose from drop-down
- Container Type - choose from drop-down
- Cash rate is in Dirhams
- Enable Credit Terms, if required.
- Additional Charges are predefined values based on earlier selection.



Lane rates apply for both To and Fro zones.

Lane Rates

Additional Charges



Click on 'Add Charge' to include applicable additional charges
and click on 'Create Rate'

Create New Lane Rate

Lane Details

Source Zone *  Destination Zone *

Container Type *

Rate Details

Cash Rate *  Enable Credit Terms

Additional Charges

Category Amount  

Cancel

Create Rate

Lane Rates

Additional Charges



A confirmation message will appear, and the rate will be displayed.

Lane Rates
Manage your operational route rates

REFRESH ADD LANE RATES ALL LANE RATES

Lane Rate created successfully

Search lanes by origin, destination, container size (20/40/45), or container type (STD/REF/etc)...

Lane	Container Types	Rates	Updated On	Actions
Jebel Ali Port ⇢ Port Saeed	20 FT STD	1	Dec 16, 2025, 11:33 AM	+ trash

! Click the arrow next to the rate to expand or collapse a record

You can Edit or Delete this record by using 'action buttons'

Click on the '+' button and add rates for all other lanes and zones your business serves

To delete all records, you can use the 'Delete All' button.

To publish lane rates by bulk upload, please make sure to download and use the required template.

Bulk Upload Rates

Step 1: Download Template

Download the Excel template with dropdown validation for all fields. Fill in the rates and upload below.

[DOWNLOAD TEMPLATE](#)

Step 2: Upload File

Upload your filled Excel file. Only .xlsx and .xls files are supported.

[CHOOSE FILE](#)

Instructions:

- All fields are required. Use dropdowns in the template for zone and container type.
- Cash Rate, Credit Rate, and Credit Days must be numbers.
- Destination zone and container type must be unique.
- Duplicate destination zone and container type combinations will not be uploaded.
- Reference sheets and detailed instructions are included in the template.

[Cancel](#) [Upload Rates](#)



The template includes instructions on how to complete the required information

Click “Choose File” to upload.

 Bulk Upload Rates

Step 1: Download Template

Download the Excel template with dropdown validation for all fields. Fill in the rates and upload below.

[!\[\]\(5cc1580c1eebd1604f6a4ab8948ab01d_img.jpg\) DOWNLOAD TEMPLATE](#)

Step 2: Upload File

Upload your filled Excel file. Only .xlsx and .xls files are supported.

 **CHOOSE FILE**

 **Instructions:**

- All fields are required. Use dropdowns in the template for zone and container type.
- Cash Rate, Credit Rate, and Credit Days must be numbers.
- Destination zone and container type must be unique.
- Duplicate destination zone and container type combinations will not be uploaded.
- Reference sheets and detailed instructions are included in the template.

[Cancel](#) [Upload Rates](#)

A confirmation message will be displayed, confirming that new lane rates have been successfully created.

Lane Rates Analytics Visibility Settings Additional Charges

Lane Rates
Manage your operational route rates

REFRESH ADD LANE RATES ALL LANE RATES

Successfully created 3 out of 3 lane rates

Search lanes by origin, destination, container size (20/40/45), or container type (STD/REF/etc)...

Lane	Container Types ↑	Rates	Updated On	Actions
Jebel Ali Port ⇨ Ajman Free Zone	20 FT HC	1	Dec 18, 2025, 08:26 PM	 
Jebel Ali Port ⇨ Abu Dhabi City	40 FT REF	1	Dec 18, 2025, 08:26 PM	 
Jebel Ali Port ⇨ Dubai Industrial City	20 FT STD	1	Dec 18, 2025, 08:26 PM	 

Lane Rates

Additional Charges

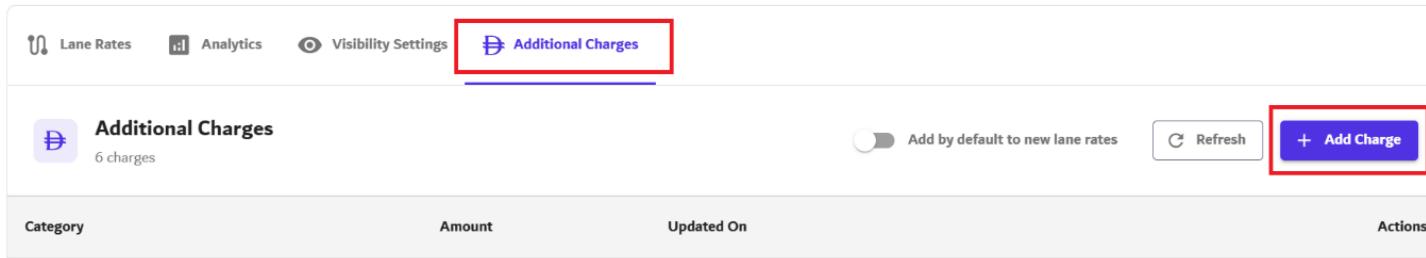
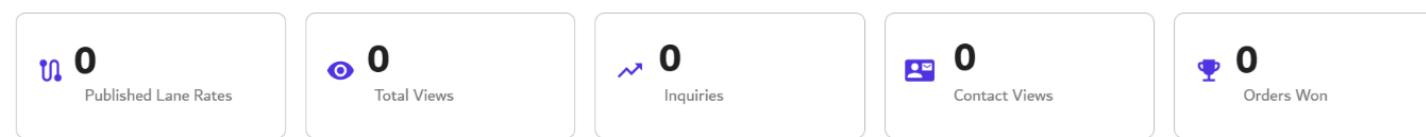


3 To add/publish additional charges, click 'Add Charge' under the 'Additional Charges' tab.

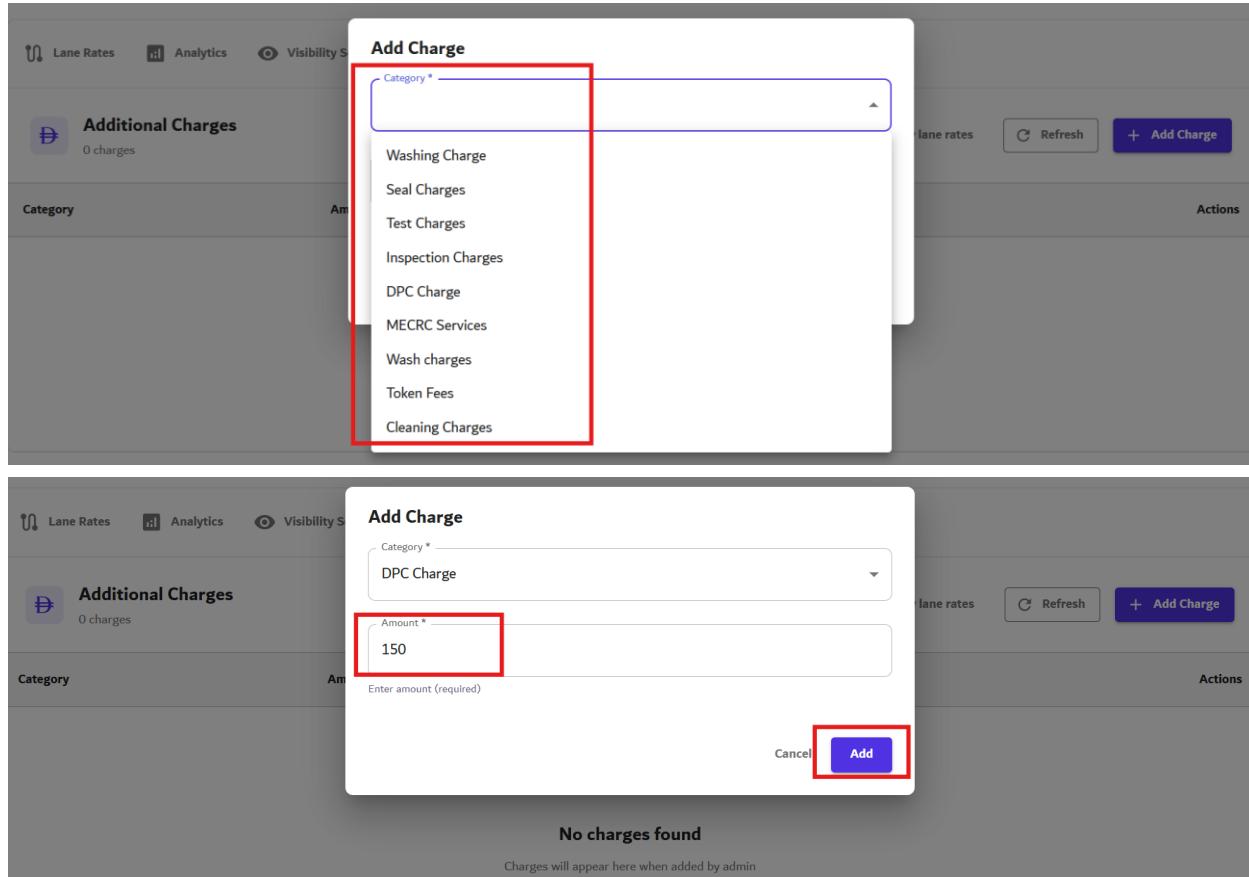
Freight Rate Publishing

Manage your lanes, rates, and visibility settings

Performance Overview

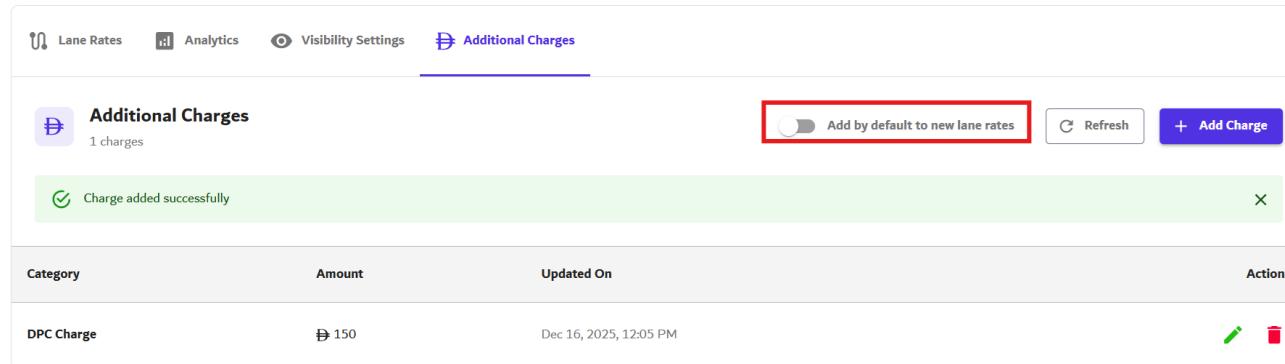
A screenshot of the 'Additional Charges' tab. At the top, there are navigation links: Lane Rates, Analytics, Visibility Settings, and Additional Charges (which is highlighted with a red box). Below this is a section titled 'Additional Charges' with a sub-label '6 charges'. To the right are a toggle switch for 'Add by default to new lane rates', a 'Refresh' button, and a prominent blue 'Add Charge' button with a red box around it. At the bottom is a table with columns: Category, Amount, Updated On, and Actions.

On the pop-up screen, choose the category, enter the amount and click on 'Add'



The screenshot shows the 'Additional Charges' section of the application. At the top, there is a header with 'Lane Rates', 'Analytics', and 'Visibility' tabs. Below this, a table lists 'Additional Charges' with 0 charges. A modal window titled 'Add Charge' is open, showing a dropdown menu for 'Category' with various charge types listed. The 'DPC Charge' option is selected. Below the category dropdown, there is a field for 'Amount' with the value '150' entered. At the bottom of the modal, there is a blue 'Add' button, which is highlighted with a red box. The background of the application shows a table with columns 'Category' and 'Amount'.

You will receive a confirmation message, and the additional charges will be displayed.



The screenshot shows the 'Additional Charges' section of the Freight Rate Publishing interface. It includes a header with 'Lane Rates', 'Analytics', 'Visibility Settings', and 'Additional Charges'. Below the header, there's a section for 'Additional Charges' with a sub-section for 'DPC Charge' showing an amount of 150. A green success message box says 'Charge added successfully'. At the top right, there's a button labeled 'Add by default to new lane rates' with a red border. Below the table, there are edit and delete icons.

Category	Amount	Updated On	Actions
DPC Charge	迪 150	Dec 16, 2025, 12:05 PM	 

! Choose to add these charges automatically to 'Lane Rates' by enabling '**Add by Default to new lane rates**'

 Edit or Delete the record, as needed

- 1 Check highlights of your published rates in **Performance Overview**

Freight Rate Publishing

Manage your lanes, rates, and visibility settings

Performance Overview



Legend:

- Published Lane Rates: Total number of rates published.
- Total Views: Total number of views your published rates received.
- Inquiries: Total number of inquiries about your published rates.
- Contact Views: Total number of contact information views.
- Order Won: Total number of bookings/orders for your published rates.

2 Go to 'Analytics' section to view detailed performance

Freight Rate Publishing

Manage your lanes, rates, and visibility settings

Performance Overview



Lane Rates Analytics Visibility Settings Additional Charges

Analytics

Track performance and engagement metrics

Search lane rates analytics by destination, or container type...

Lane	Total Rates	Total Views	Total Inquiries	Total Contact Views	Total Orders
Jebel Ali Port ✈ Al Hamra	2	0	0	0	1
Container Type	Rate	Views	Inquiries	Contact Views	Total Orders
20 FT STD	Cash: ₦ 500 Credit: ₦ 550 (30 days)	0	0	0	1
40 FT STD	Cash: ₦ 400	0	0	0	0

3 Go to 'Agent Wise Analytics' to view details of cargo owners who engaged with your published rates

Lane	Total Rates	Total Views	Total Inquiries	Total Contact Views	Total Orders
Jebel Ali Port ↔ Al Hamra	2	0	0	0	1
Container Type	Rate	Views	Inquiries	Contact Views	Total Orders
20 FT STD	Cash: ₦ 500 Credit: ₦ 550 (30 days)	0	0	0	1
40 FT STD	Cash: ₦ 400	0	0	0	0

Agent Analytics Jebel Ali Port ↔ Al Hamra 20 FT STD C X

Total Agent Analytics: 1

Search agents by name, code, or type...

Name	Agent Code	Agent Type	Rate Views	Inquiry Views	Contact Views	Total Orders
	F		0	0	0	1

Showing 1 to 1 of 1 agent analytics 10 per page < 1 >

4 Go to "**Visibility Settings**" to restrict published rates. You can also restrict views of your assets (trucks and beds) from all customers at the marketplace.

Performance Overview

10 Published Lane Rates11 Total Views2 Inquiries0 Contact Views1 Orders Won

Lane Rates Analytics Visibility Settings Additional Charges

Rate Visibility Restrictions
Blocked Customers cannot view any of your rates or lanes

When you restrict a customer, they will not see any of your rates in the marketplace. This provides complete privacy for your pricing information.

Restricted Companies
2 companies cannot view your rates

Hide Rates Hide Assets

Search restricted customers by name or code...

To hide rates, click on '**Hide Rates**' then search and choose the Code or Company Name .



Rate Visibility Restrictions
Blocked Customers cannot view any of your rates or lanes

When you restrict a customer, they will not see any of your rates in the marketplace. This provides complete privacy for your pricing information.

Restricted Companies
0 companies cannot view your rates

Hide Rates **Hide Assets**

Click on '**Hide Rates**' and reconfirm by clicking '**Confirm Restriction**'



Search and Restrict Customer

Search and Restrict Customer

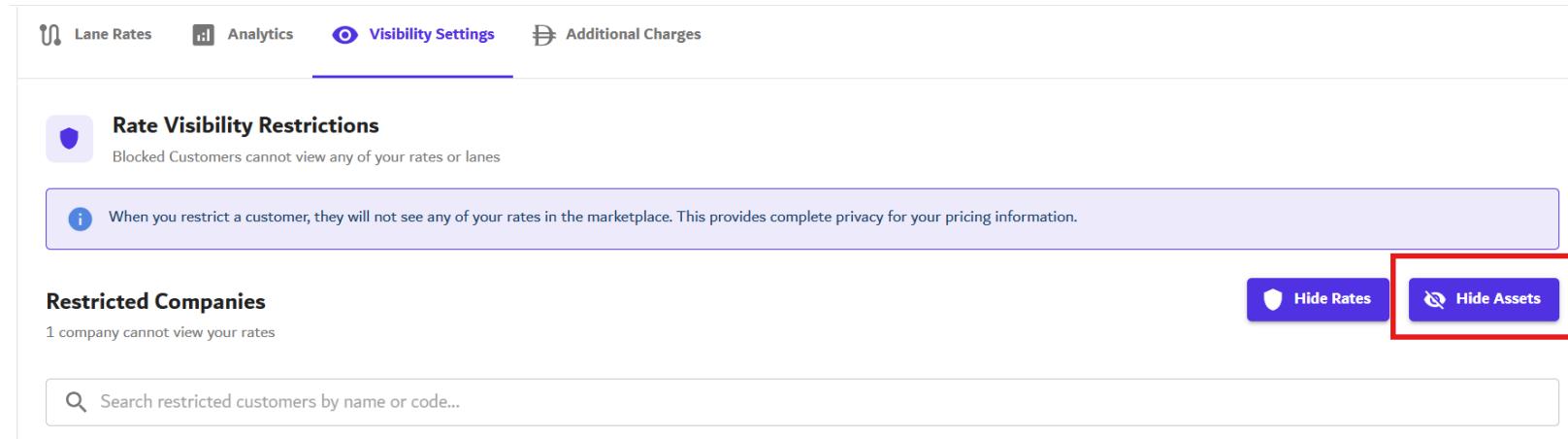
Confirm Restriction

Are you sure you want to restrict [REDACTED]?

This Customer will not be able to view any of your rates or lanes.

Cancel Confirm Restriction

To hide assets, click on 'Hide Assets' then search and choose the Code or Company Name .



Lane Rates Analytics **Visibility Settings** Additional Charges

Rate Visibility Restrictions
Blocked Customers cannot view any of your rates or lanes

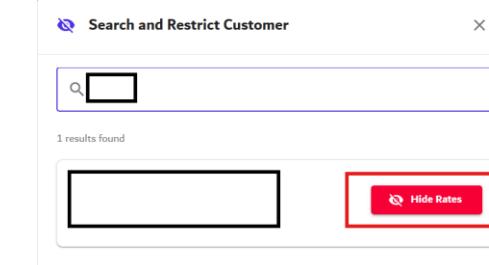
When you restrict a customer, they will not see any of your rates in the marketplace. This provides complete privacy for your pricing information.

Restricted Companies
1 company cannot view your rates

Hide Rates **Hide Assets**

Search restricted customers by name or code...

Reconfirm by clicking on 'Hide Assets'



Search and Restrict Customer

Search restricted customers by name or code...

1 results found

Hide Rates **Hide Assets**

To remove restrictions, click on 'Delete' icon.

 **Rate Visibility Restrictions**
Blocked Customers cannot view any of your rates or lanes

i When you restrict a customer, they will not see any of your rates in the marketplace. This provides complete privacy for your pricing information.

Restricted Companies
1 company cannot view your rates

 Search restricted customers by name or code...

Company	BCO Code	Date Restricted	Actions
 [REDACTED]		Sep 8, 2025, 10:20 AM	

Showing 1 to 1 of 1 lane rates 10 per page < 1 >

CargoWaves is an AI-powered inland transportation platform designed to optimize port-to-warehouse container movements. In a first-of-its-kind powerful convergence, thousands of cargo owners and hauliers are connected with the port operator through a single platform to digitalise and streamline the processes of booking trucks, scheduling terminal slots, and coordinating with truck drivers.

Integrated with Dubai Trade, CargoWaves connects fleet owners with millions of container movements in and out of Jebel Ali Port - the ninth busiest container port globally. With an AI-engine at its core, delivers smart suggestions for routes, terminal slots, load matching, milestone-based tracking, and more.

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