

Dubai Trade

CargoWaves Services: BCO's eToken Management Manual

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Document version.

Date	Version Number	Author	Document Changes
19 th August 2024	1.0		1 st Version

Introduction

CargoWaves services aim to streamline containerized transportation coordination by offering stakeholders end-to-end process execution from a single platform. With our CargoWaves services, BCOs (**Beneficiary Cargo Owners**), Shippers, Importers, Clearing & Forwarding Agents, and Shipping Agents gain valuable insights into the execution of containerized movements by their nominated Hauliers.

Key Benefits for Users

1. **Elimination of Offline Coordination:** Say goodbye to the hassle of offline coordination. Our platform centralizes the transportation process, reducing coordination efforts for all stakeholders.
2. **Automation and Transparency:** Achieve automation, transparency, and accuracy in the Haulier nomination process. Users gain visibility into available Preferred Slots and can assign transportation transactions to chosen Hauliers or manage them in-house.
3. **Efficient Asset Management:** For Hauliers, our platform offers efficient asset management and task allocation through a single window. Make informed decisions and enhance communication with stakeholders like Drivers, Port Operations Authorities, and Cargo Owners.
4. **Operational Efficiency:** Improve operational efficiency and reduce costs by consolidating multiple containers moves under a single E-token Preferred Slot. Our system assists in decision-making and highlights opportunities for consolidation.
5. **Flexibility and Adaptability:** Enjoy flexibility in managing assets allocated to E-token movements. Our platform allows for amendments and updates as needed, ensuring adaptability to changing requirements.

CargoWaves services are designed to revolutionize the containerized transportation industry, offering efficiency, transparency, and ease of communication for all stakeholders involved.

List of Services

1. **Orders:** Our Orders service merges Haulier Nomination and E-token functionalities, catering to Cargo Owners, Agents, and Hauliers. This service streamlines offline activities and incorporates efficiency enhancements for seamless digitalization. The Service also provides Spot Booking service, offering express container transportation to BCOs, Shippers, Importers, Clearing & Forwarding Agents, and Shipping Agents, providing competitive transportation rates from the market.
2. **Trucking Management:** Trucking Management services facilitate the scheduling and execution of E-Token for containerized movements by Cargo Owners, Agents, and Hauliers.

CargoWaves Services Manual

3. **Driver Communication:** Driver Communication services establish real-time communication between Drivers and stakeholders involved in E-Token execution. Utilizing WhatsApp, Mobile App, and SMS communication channels, it ensures efficient coordination throughout the transportation process.
4. **Rate Management:** Haulier can manage their rate for Multiple Lane for containerized transportation and can provide visibility to BCOs via the "Market Recommendations" feature to proceed with Spot booking.
5. **Spot Procurement:** Spot Procurement service enables the procurement of containerized movement rates from the market and integrates them into the system for easy access.
6. **Trucking Invoicing:** Trucking Invoicing services cover basic invoicing needs, including generating invoices for completed Orders through Spot Booking and adding any additional charges as needed.

These services collectively enhance efficiency, transparency, and communication within the containerized transportation process, benefiting all stakeholders involved.

Product User Information

BCO / Shipper / Importer / Freezone Licensee

- Access to Orders, Trucking Management, and Trucking Invoicing services.
- Executes CargoWaves movements of Import/Export to/from the port.
- Treated as the Owner of Containerized Cargo.

C & F Agent / Shipping Agent

- Access to Orders, Trucking Management, and Trucking Invoicing Services.
- Executes CargoWaves movements of Import/Export to/from the port on behalf of Cargo owners.
- Utilizes CargoWaves Services for container transportation.

Haulier

- Access to Orders, Trucking Management, Rate Management, Spot Procurement, and Trucking Invoicing.
- Provides transportation service to BCOs, Shippers, Importers, C & F Agents, and Shipping Agents.
- Receives Haulier Nomination, schedules E-Token Preferred Slots, procures rates from the market, and provides invoicing for trucking services.

Driver

- Utilizes driver communication services for performing trucking services.
- Communicates with Hauliers and Port Operations team.
- Accesses communication channels for efficient coordination.

Note: Users have access to sub-services specific to their Persona type. Users with access to multiple Personas can switch between views accordingly.

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Comprehensive Guide: How to Utilize CargoWaves Services Effectively As a BCO for eToken

BCO (Beneficiary Cargo Owner)

The BCO is the owner of containerized cargo with access to Orders, Trucking Management, and Trucking Invoicing services. They execute CargoWaves movements of import/export to/from the port, creating container orders from the containerized shipment.

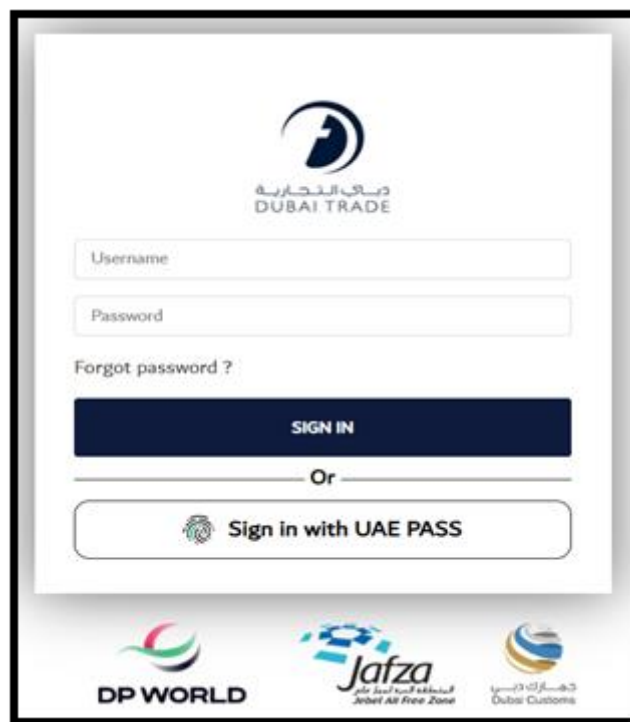
BCO User Journey: Creating Transportation Orders

Step1: - Accessing the Platform:

- User navigates to www.dubaitrade.ae

Step2: - Logging In:

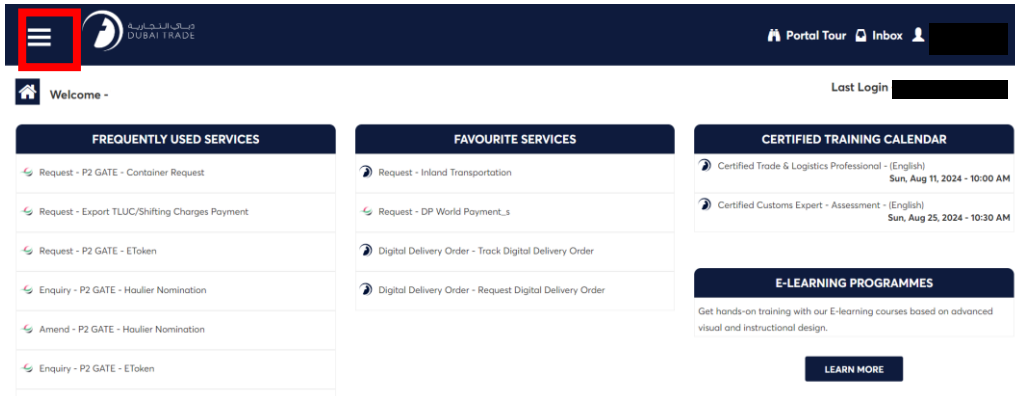
- BCO user logs in with **their BCO credentials**.
- Upon successful login, the user lands on the **main page**.



Step3: -Navigating to Service Selection:

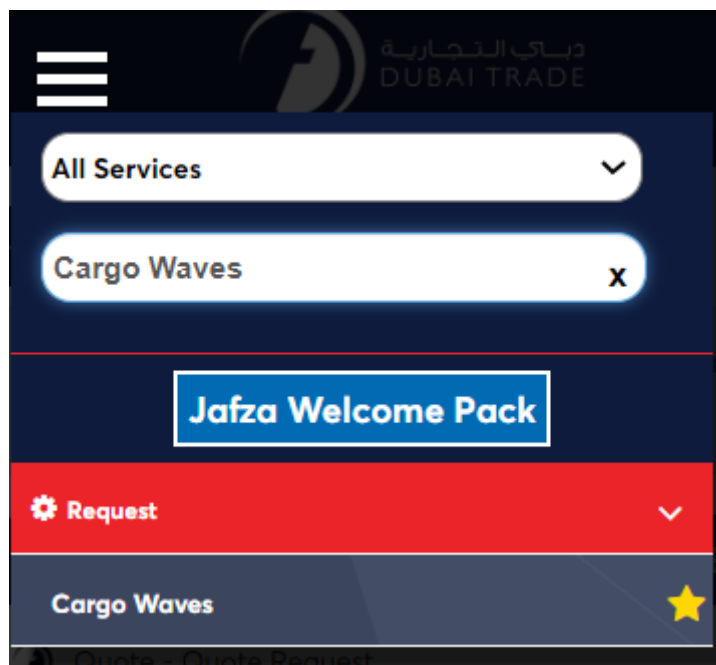
- User **clicks** on the **menu icon** to reveal the menu screen.

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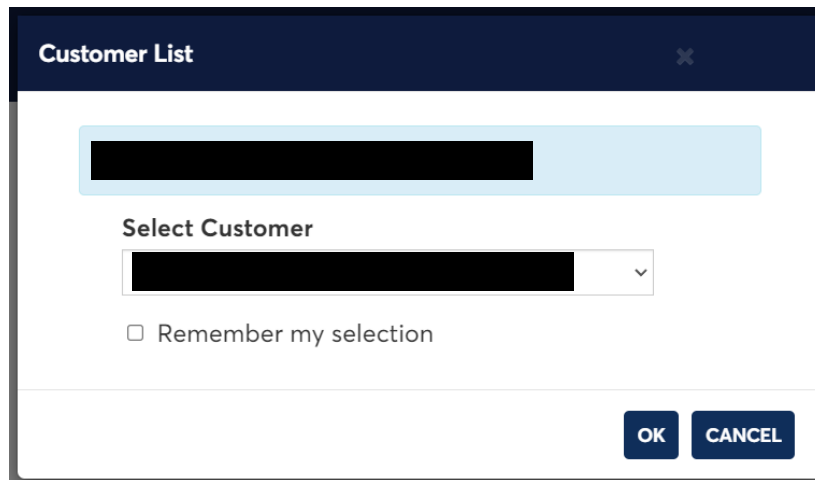
Step 4: - Selecting Service:

- On the menu screen, the user **selects the Service** name **CargoWaves**.
- **Click on search bar and type "CargoWaves" select it by clicking on it.**



Step 5: - Choosing Customer:

- After selecting the service type, a screen displaying the **customer list** appears.
- User selects the right customer from the list and clicks on the "OK" option.



Customer List

[Redacted]

Select Customer

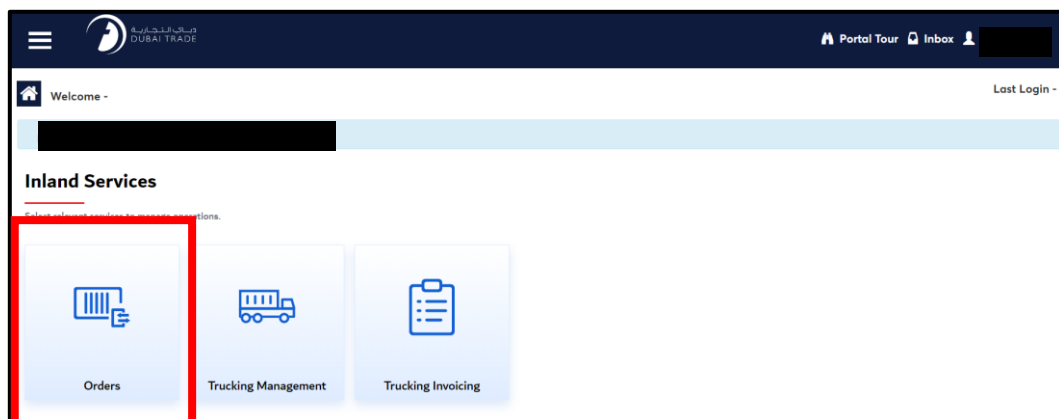
[Redacted] ▼

☐ Remember my selection

OK CANCEL

Step 6: -CargoWaves Services Main Page:

- Upon selecting the customer, the main screen appears with three main options: **Orders**, **Trucking Management**, and **Trucking Invoice**.
- Users need to click on **Orders** option.

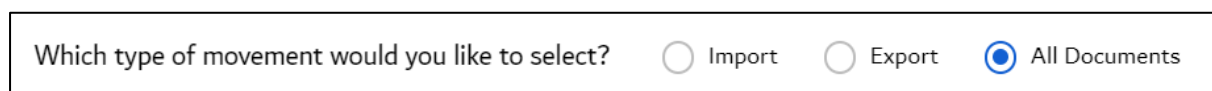


How to create eToken, for already accepted order or Nominated containers.

Step 7 : Navigate to Accepted Order Tabs.

Step 7.1 Selecting Movement Type:

- On the order page, the user needs to select the movement type (**Import or Export or All Document**) by clicking on the check circle option.



Which type of movement would you like to select?

☐ Import ☐ Export ☒ All Documents

All Document:

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In the system, "All Document" signifies and show both import & export bookings you have received, and allow you to View document, Create booking, Amend booking and Cancel booking as mentioned below:

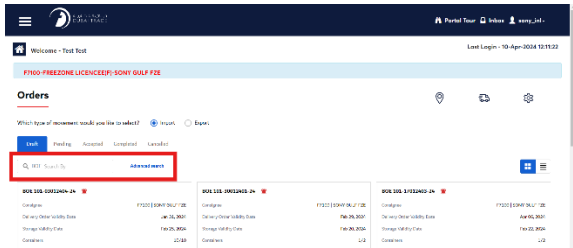
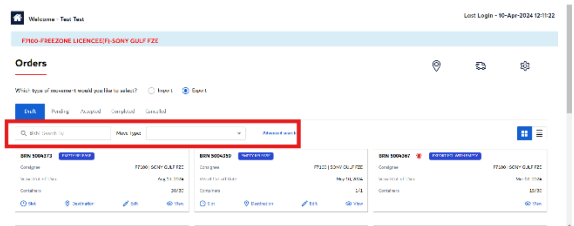
IMPORT:

In the system, "import" signifies the process of bringing containers from external locations into the port to Mainland. This involves the arrival of containers from outside sources, which are then received and processed within the port's facilities for various purposes such as storage, distribution, or further transportation to warehouses, etc.

EXPORT:

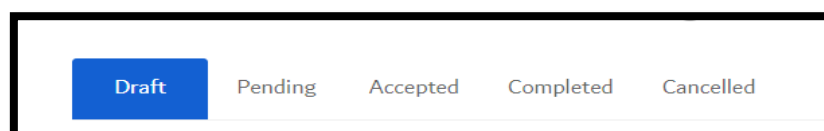
On the other hand, "export" in the system denotes the movement of containers from the mainland/port to different destinations, external to the port's vicinity. This involves the transfer of containers from the port's premises to other locations, whether they are intended for shipment overseas, distribution to other regions, or for any other specific purposes.

Difference Between Import and Export Screen

Import Option	Export Option
<ul style="list-style-type: none"> Only includes the BOE search bar option. Handy when creating only Import Movement Specific booking. 	<ul style="list-style-type: none"> Let us you search for BRN documents and choose the type of movement. Handy when creating only Export Movement Specific booking. 

Step7.2 Document / Order Status Options:

- On the order page, there are five status options: **Draft, Pending, Accepted, Completed, and Cancelled.**
- These options show the status of the orders.



Draft State:

- All containers in the Documents of FCL Import and Export movement types of default to this state if:
- DPW Payment for Orders has been received.
- Order for the Container(s) under a Document is yet to be placed.

Pending State:

Containers remain in this state if:

- DPW Payment for Orders has been received for a specific Haulier Nomination.
- Order is placed, but Haulier acceptance is pending or rejected against the order acceptance request.

Accepted State: (eTokens Can be created under this State)

Containers transition to this state if:

- Haulier accepts the Orders for container(s), and DPW payment is received.
- Haulier Nomination is executed through the "Haulier Nomination Service" from Classic Service.

Orders

Which type of movement would you like to select? ☐ Import ☐ Export ☒ All Documents

Draft Pending **Accepted** Completed Cancelled

BOE/BRN Search By Move Type: [Advanced search](#)

BRN 5004383 EMPTY DEPOSIT Consignee: F7100 SONY GULF FZE Request Date: Feb 21, 2024 Vessel Cut-off Date: Aug 21, 2024 Containers: 1/3 Create Token View Cancel	BRN 5004386 EMPTY DEPOSIT Consignee: F7100 SONY GULF FZE Request Date: Feb 21, 2024 Vessel Cut-off Date: Aug 21, 2024 Containers: 2/2 Create Token View Cancel	BRN 5004394 EMPTY DEPOSIT Consignee: F7100 SONY GULF FZE Request Date: Feb 23, 2024 Vessel Cut-off Date: Aug 23, 2024 Containers: 3/3 Create Token View Cancel
BRN 5004395 EMPTY DEPOSIT Consignee: F7100 SONY GULF FZE Request Date: Feb 23, 2024 Vessel Cut-off Date: Aug 23, 2024 Containers: 3/3 Create Token View Cancel	BRN 5004387 IMPORT FULL DEPOSIT Consignee: F7100 SONY GULF FZE Request Date: Feb 21, 2024 Vessel Cut-off Date: Aug 21, 2024 Containers: 2/2 Create Token View Cancel	BRN 5004399 EMPTY RELEASE Consignee: F7100 SONY GULF FZE Request Date: Feb 26, 2024 Vessel Cut-off Date: Aug 26, 2024 Containers: 14/15 Create Token View Cancel

Completed State:

Containers reach this state upon:

- Execution of transportation by the Haulier for nominated containers.

Cancelled State:

Containers enter this state if:

- Order/Haulier Nomination is cancelled either through Orders service or any classic Service by BCO(s).

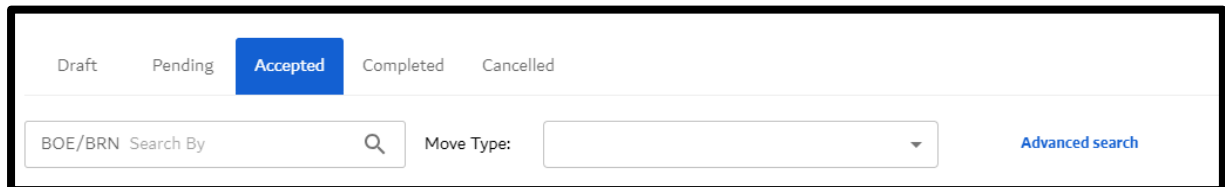
This categorization clarifies the stages through which containers pass within the system, providing a clear understanding of their status and associated actions.

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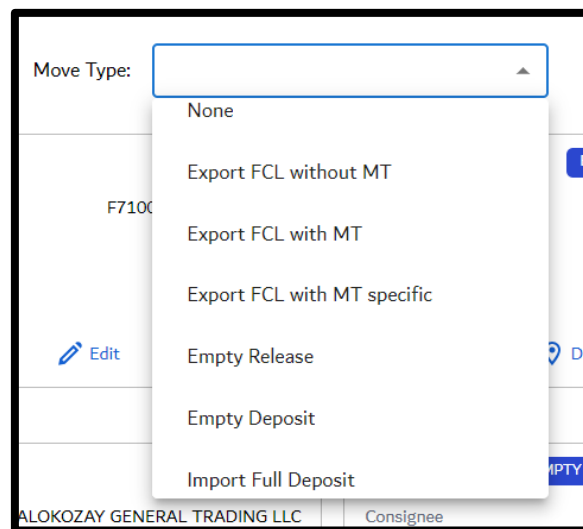
Step7.3 Search and selecting Document for etoken creation under Accepted States:

BRN/BOE Search Bar:

- Utilize the search bar option to locate **BRN/BOE documents/cards** by entering the **BRN number/DPW Reference Number/BOE Number**.
- The search bar enables quick access to specific **BRN documents**, streamlining the order creation process.



Movement Type Functionality:



- Select the proper movement type for the export order being created:
- **Export FCL without MT – Export Booking without Empty containers.**
- **Export FCL with MT: - Export Booking with Empty containers to be received from PORT.**
- **Export FCL with MT specific: - Export Booking with Empty containers with specific container number, to be received from PORT.**
- **Empty Release: - Empty Container Booking for receiving from PORT.**
- **Empty Deposit: - Empty Container Booking for Depositing to PORT.**
- **Import Full Deposit: - Import Booking for delivery IMPORT container to PORT.**

Note: In the system, **MT** refers to "**Empty**" containers. Keep this in mind when navigating the platform and selecting movement types.

Movement type specifies the nature of the Document whose order being initiated, ensuring accurate processing and handling of container movements.

- If the user selects the **"Accepted"** option, they can create orders from the BRN/BOE number Document.

BRN 5004383 **EMPTY DEPOSIT**

Consignee F7100 | SONY GULF FZE

Request Date Feb 21, 2024

Vessel Cut-off Date Aug 21, 2024

Containers 1/3

Create Token View Cancel

- The consignee card has the **BRN/BOE number**, which is used to start the **eToken creation process**.

BOE 101-05082403-24

Consignee F7100 | SONY GULF FZE

Delivery Order Validity Date Aug 31, 2024

Storage Validity Date Nov 20, 2024

Containers 4/5

Create Token View Cancel

Note: The BRN/BOE document originates from the integration of Multiple systems and is not generated within CargoWaves services by users.

Step 8: eToken Scheduling page

This action opens a pop-up screen to **create an E-token**.

Create E-token

Time Slot

Select Date

dd/mm/yyyy

5004834

Movement Type : EXPORT FCL WITH EMPTY Containers : 2 Booking Party Name : SONY GULF FZE Destination : 106 near build A4, dubai South. DWC

<input type="checkbox"/>	Container No	Container Type	IMCO Details	Suggested Slot	Destination	Move Type	Move Status	Leg Type
<input checked="" type="checkbox"/>	20 FT CONTAINER	3.2 (1028 - 112)	Port OUT : Port IN :	106 near build A4, dubai South. DWC	PORT	OUT	↑	
<input type="checkbox"/>	20 FT CONTAINER	3.2 (1028 - 112)	Port OUT : Port IN :	106 near build A4, dubai South. DWC	PORT	OUT	↑	

CANCEL SUBMIT

- On the E-token page, the user must create a time slot for **E-token booking by selecting the date field**.
- Next, select the containers by **clicking on the checkbox fields**.
- Once the necessary selections are made, click **"Submit"** to confirm the token creation

Create E-token

Time Slot

Select Date

dd/mm/yyyy

5004834

Movement Type : EXPORT FCL WITH EMPTY Containers : 2 Booking Party Name : SONY GULF FZE Destination : 106 near build A4, dubai South, DWC

	Container No	Container Type	IMCO Details	Suggested Slot	Destination	Move Type	Move Status	Leg Type
<input checked="" type="checkbox"/>	-	20 FT CONTAINER	3.2 (1028 - 112)	Port OUT : Port IN :	106 near build A4, dubai South, DWC	PORT	OUT	↑
<input type="checkbox"/>	-	20 FT CONTAINER	3.2 (1028 - 112)	Port OUT : Port IN :	106 near build A4, dubai South, DWC	PORT	OUT	↑

CANCEL

SUBMIT

NOTE: if the Document has custom's inspection, while creating eToken you'll be able to see the symbol of hold, and once you hover your mouse's cursor you'll be able to see which authority's hold is implemented as show in below image

Create E-token

Time Slot

Select Date

dd/mm/yyyy

601-00483144-24

Movement Type : IMPORT FCL Containers : 5 Booking Party Name : FREIGHT SYSTEMS EST. Destination : TOWN

	Container No	IMCO Details	Storage Validity Date	Suggested Slot	Move Type	Move Status	Leg Type
<input type="checkbox"/>	CFCL190821	-	Aug 28, 2024	Port OUT : Port IN :	PORT	IN	↻
<input type="checkbox"/>	CFCL190822	-	May 15, 2025	Port OUT : Port IN :	PORT	IN	↻
<input type="checkbox"/>	CFCL190823	-	May 15, 2025	Port OUT : Port IN :	PORT	IN	↻
<input type="checkbox"/>	CFCL190824	-	May 15, 2025	Port OUT : Port IN :	PORT	IN	↻
<input type="checkbox"/>	CFCL190825	-	May 15, 2025	Port OUT : Port IN :	PORT	OUT	↑

CANCEL

SUBMIT

- After creating and submitting the E-token, the user lands on **the Token Scheduling page**.
- The user can modify the slot date, if necessary, by selecting a new date.
- Provide a **WhatsApp-enabled phone number** to receive token detail notifications.
- Enter an **email ID** for additional notifications and correspondence.
- If scheduling etoken for Export FCL PORT IN container, the user needs to enter the **weight and seal number**.

Token Scheduling

Instructions: Select Date for Booking Container Legs, add Token Notification Contact No and Email

Movement Type : FCL IMPORT					Containers : 2	Booking Party Name : FREIGHT SYSTEMS EST.		Destination : TOWN	
Container No		IMCO Details		Storage Validity Date		Suggested Slot		Destination	
CFCL190821				Aug 28, 2024		Port OUT :- Port IN :-		TOWN	
CFCL190822				May 15, 2025		Port OUT :- Port IN :-		TOWN	

Slot Date * Token Notification Contact Number * Token Notification Email *

Containers

Slot Date: Aug 21, 2024

Compatible Containers

Search Compatible Containers

GHYU229091

Move Type: PORT IN

Document ID: 5004366

Consignee: SONY GULF FZE (F7100)

Clearing Agents:-

Preferred Port Out:-

Preferred Port In:-

GHYU229092

Assets

Driver Name

Vehicle Plate Number

- After filling in the fields such as weight, seal number, date, phone number, and email address, the user needs to add.
- Click on the slot time window that best suits their operation needs, to confirm the slot for token creation

NOTE: if the booking party has provided, “**preferred slot**” against the container(s) under an order, then those slot(s) will be highlighted for the haulier to confirm the booking party’s provided preferred slot.

- Once the user clicks on their selected slot, a **pop-up screen** appears.
- The user is prompted to select the containers available for that time window.
- Containers can be selected by clicking on the **checkbox icon** next to each container and then click confirm.
- If Customs inspection container(s) are select, you’ll be able to view slot having customs inspection.

Slot: 04:00 - 05:59

Available Slots: 200

Customs Available Slots: 14

CLOSE CONFIRM

Container	Port In
CFCL190821	<input type="checkbox"/> Aug 21, 2024 04:00 - 05:59
CFCL190822	<input type="checkbox"/> Aug 21, 2024 04:00 - 05:59

- Then, in the Asset Allocation section, you need to:
 - Enter the **driver's name and their contact number**.
 - Choose the **trailer type** from the dropdown menu in the trailer field.
 - Select the **vehicle plate and vehicle number**.
- Once you have made your selections, click **Confirm and Allocate Now**.

Assets

Driver Name: Abdul Khan, Driver Contact No.: +971 562168915, Trailer: Semi Trailer, Vehicle Plate Number: Dubai 51844, Trailer Details: [Empty]

CONTAINERS: CFCL190821, CFCL190822
PICK UP: TOWN
DELIVERY LOCATION: T1

Buttons: BACK, RESET, CONFIRM AND ALLOCATE LATER, **CONFIRM AND ALLOCATE NOW**

Step 9: Payment Page

- After clicking on "**Confirm and Allocate**," a payment page will open.
- On the payment page, you can view the order details and the payment methods available.
- There are three payment method options available in the system to Choose your preferred method: **Advance Deposit, Prepaid, and E-Payment.**
- Then, click "**Next**" to proceed.

Payment

Order Details

Document No.: 5004A18, Order Date: Apr 16, 2024, Movement Type: EMPTY DEPOSIT, Status: Pending

Charge Description Table:

Charge Description	Amount	TAX%	TAX Amount	Total Amount
Token Processing Charge - Online (T1)	AED 25	0%	AED 0	AED 25
Total Charges for Token	AED 25	0%	AED 0	AED 25

Payment Method:

☐ Advance Deposit (AED 3,037,058.6)

☐ Prepaid

☐ E-payment

Buttons: BACK, **Next**

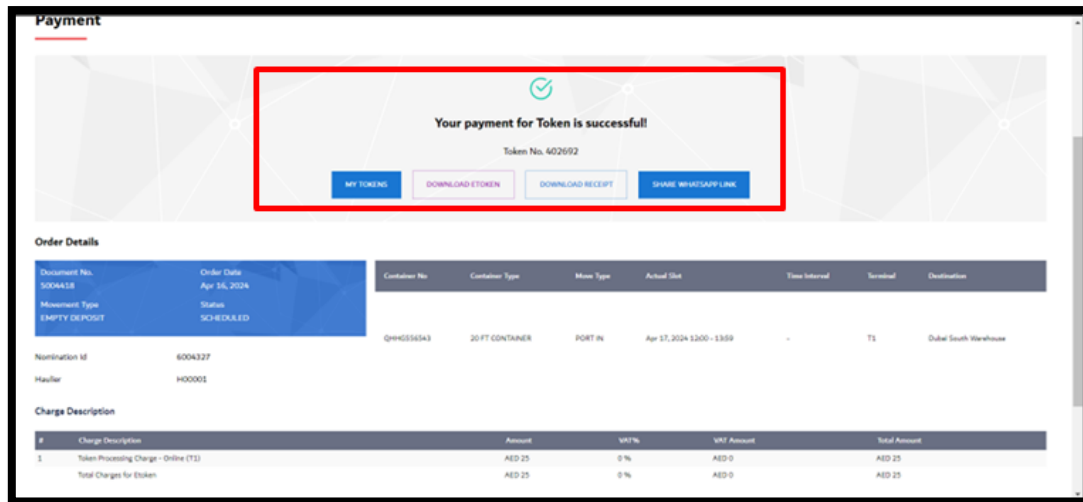
Annotations: Step 1 Make payment, Step 2 Click next

Step 10: Token Created

- Once you make the payment and click "Next," your payment for the token will be processed, and you can view the token number on the same page.
 - **To view your token, click on the "My Token" option.**
 - **To download the E-token, click on "Download E-token."**
 - **To download the receipt, click on "Download Receipt."**
 - **To share the token link via WhatsApp, click on the "Share WhatsApp Link."**

Note: - The token will also be sent to the driver's phone number and email ID if provided, on the Token Scheduling page.

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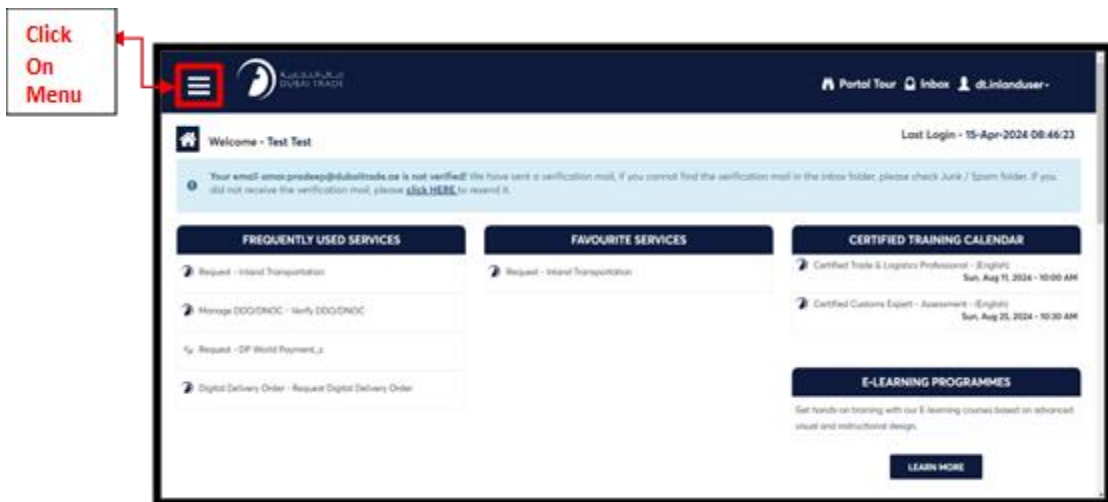
Important Note

If you click on "**My Token**," you will navigate to the Trucking Management option, where you can route the journey or view the container movement status updated by the driver from the Driver application.

BCO User Journey: Trucking Management

Step 1: Navigating to Service Selection:

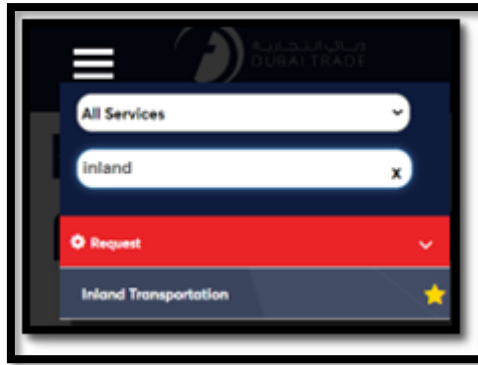
- User clicks on the menu icon to reveal the menu screen.



Step 2: - Selecting Service:

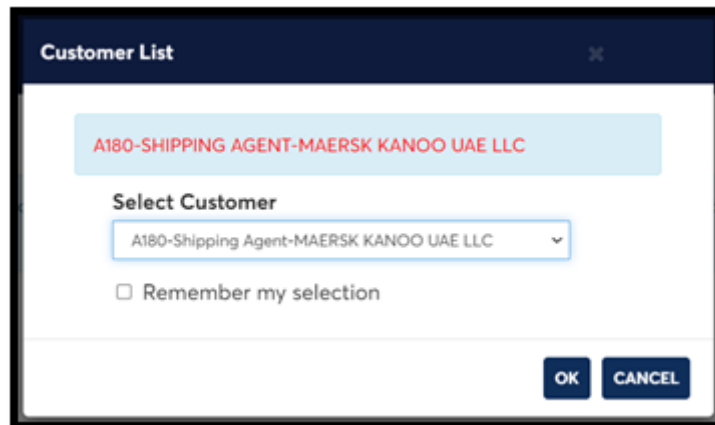
- On the menu screen, the user selects the Service name **CargoWaves**.
- Click on **search bar** and type **CargoWaves** select it by clicking on it.

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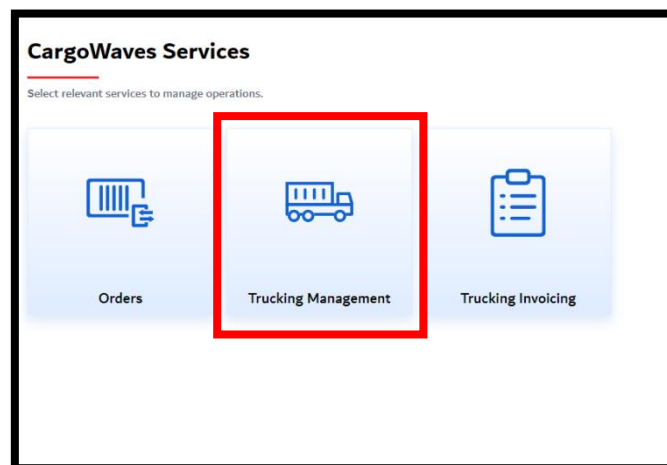
Step 3: - Choosing Customer:

- After selecting the service type, a screen displaying the **customer list appears**.
- User selects the right customer from the list and clicks on the "**OK**" option.



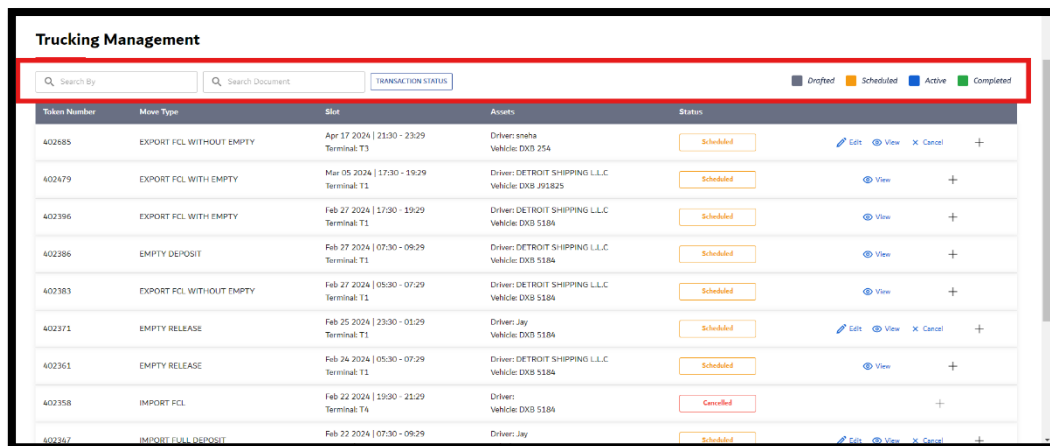
Step 4: -Main Screen:

- Upon selecting the customer, the main screen appears with three main options: Orders, Trucking Management, and Trucking Invoice
- Users need to click **on Trucking Management**.



Trucking management: main page

- Once you click on the Trucking Management option, the **Trucking Management page will open.**
- On this page, you can view a list of token numbers in a list view format.
 - **Search for a token by entering the token number in the search bar.**
 - **View transaction status by clicking on the Transaction Status option.**

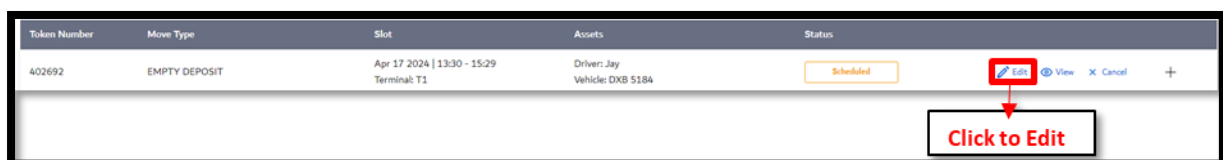


The screenshot shows the 'Trucking Management' interface. At the top, there are two search bars: 'Search By' and 'Search Document'. To the right is a 'TRANSACTION STATUS' filter with color-coded options: Drafted (grey), Scheduled (orange), Active (blue), and Completed (green). Below these is a table with the following columns: Token Number, Move Type, Slot, Assets, and Status. The table contains several rows of data, including tokens 402885, 402479, 402396, 402386, 402383, 402371, 402361, 402358, and 402337. Each row has a status button (e.g., 'Scheduled', 'Cancelled') and a set of action icons (Edit, View, Cancel, and a plus sign).

Token Number	Move Type	Slot	Assets	Status
402885	EXPORT FCL WITHOUT EMPTY	Apr 17 2024 21:30 - 23:29 Terminal: T3	Driver: enaba Vehicle: DXB 254	Scheduled
402479	EXPORT FCL WITH EMPTY	Mar 05 2024 17:30 - 19:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB J91825	Scheduled
402396	EXPORT FCL WITH EMPTY	Feb 27 2024 17:30 - 19:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB 5184	Scheduled
402386	EMPTY DEPOSIT	Feb 27 2024 07:30 - 09:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB 5184	Scheduled
402383	EXPORT FCL WITHOUT EMPTY	Feb 27 2024 09:30 - 07:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB 5184	Scheduled
402371	EMPTY RELEASE	Feb 25 2024 23:30 - 01:29 Terminal: T1	Driver: Jay Vehicle: DXB 5184	Scheduled
402361	EMPTY RELEASE	Feb 24 2024 05:30 - 07:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB 5184	Scheduled
402358	IMPORT FCL	Feb 22 2024 19:30 - 21:29 Terminal: T4	Driver: Vehicle: DXB 5184	Cancelled
402337	IMPORT FCL DEPOSIT	Feb 22 2024 07:30 - 09:29	Driver: Jay	Scheduled

View token status through color-coded options: Drafted, Scheduled, Active, and Completed.

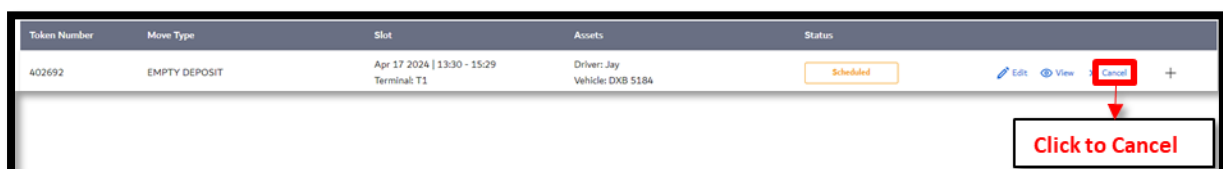
- The user can **also edit** the token number or token order by clicking on the edit icon for amendment.
- Once you edit the eToken, you'll be redirected to step "[Token Scheduling – Slot Confirmation, Compatible Container's Recommendation, and Asset Allocation Page](#)"



This image is a close-up of the table row for token 402692. It highlights the 'Edit' icon (a pencil) in the action column, which is enclosed in a red box. A red arrow points from this box to a callout box below the table that says 'Click to Edit'.

Token Number	Move Type	Slot	Assets	Status
402692	EMPTY DEPOSIT	Apr 17 2024 13:30 - 15:29 Terminal: T1	Driver: Jay Vehicle: DXB 5184	Scheduled

- The User can **also cancel** the token number or token order by clicking on the **Cancel** icon.



This image is a close-up of the table row for token 402692. It highlights the 'Cancel' icon (an 'X') in the action column, which is enclosed in a red box. A red arrow points from this box to a callout box below the table that says 'Click to Cancel'.

Token Number	Move Type	Slot	Assets	Status
402692	EMPTY DEPOSIT	Apr 17 2024 13:30 - 15:29 Terminal: T1	Driver: Jay Vehicle: DXB 5184	Scheduled

- The User can also view the token number or token order by clicking on the **View** icon.

Token Number	Move Type	Slot	Assets	Status	
402692	EMPTY DEPOSIT	Apr 17 2024 13:30 - 15:29 Terminal: T1	Driver: Jay Vehicle: DXB 5184	Scheduled	Edit View Cancel

Click to view

View Details

On the View Detail page, users can perform various activities such as:

- Downloading the e-token or receipt.
- Enroute the journey by clicking on the Enroute option.
- Completing milestones by clicking on the checkbox icon next to the milestone.
- Viewing the entire journey logs, including date and time details.
- Sharing the token and OTP by clicking on the Share option.

Token

402692

Status

SCHEDULED

Slot

Apr 17 2024 | 13:30

Move Type

PORT IN

Consignee

SONY GULF FZE

Total Containers

1

DOWNLOAD E-TOKEN

DOWNLOAD RECEIPT

EN-ROUTE

ASSET ALLOCATION

CONTAINER DETAILS

E-PODS

Assets

Driver Name: Jay

Contact Number: 971701159604

Trailer Type: Semi Trailer

GENERATE OTP

6 4 9 1 9 7

SHARE

Trip KPI

Actual Job Start Time

NA

Actual Job End Time

NA

Estimated Job Start Time

Apr 17 2024 | 13:30

Estimated Job End Time

Apr 17 2024 | 15:29

Milestones

Containers

QH-HG556543 - EXPORT FCL / PORT IN

QH-HG556543

☐ Container Picked up
 ☐ Enroute to Port
 ☐ Gate In
 ☐ Container Delivered
 ☐ Gate Out

Logs

Summary

CargoWaves services aim to simplify containerized transportation coordination for stakeholders like BCOs, Shippers, and Hauliers. It centralizes the process, automating Haulier nomination, and providing transparency and efficiency. For Hauliers, it offers asset management, task allocation, and real-time communication with stakeholders. The user journey involves accessing the platform, navigating to service selection, choosing customers, and managing orders through acceptance, rejection, and token creation. The Trucking Management feature allows users to view token details, track transaction status, edit or cancel tokens, and perform various actions like downloading e-tokens or receipts and completing milestones.

CargoWaves Services Manual

