



دبي التجارية
DUBAI TRADE

Dubai Trade

CargoWaves Services: Haulier's Order & eToken Journey Manual

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Document version.

Date	Version Number	Author	Document Changes
8 th April 2024	1.0		1 st Version
19th August 2024	2.0		2 nd Version

Introduction

Our services aim to streamline containerized transportation coordination by offering stakeholders end-to-end process execution from a single platform. With our CargoWaves services, BCOs (**Beneficiary Cargo Owner**), Shippers, Importers, Clearing & Forwarding Agents, and Shipping Agents gain valuable insights into the execution of containerized movements by their nominated Hauliers.

Key Benefits for Users

1. **Elimination of Offline Coordination:** Say goodbye to the hassle of offline coordination. Our platform centralizes the transportation process, reducing coordination efforts for all stakeholders.
2. **Automation and Transparency:** Achieve automation, transparency, and accuracy in the Haulier nomination process. Users gain visibility into available slots and can assign transportation transactions to chosen Hauliers or manage them in-house.
3. **Efficient Asset Management:** For Hauliers, our platform offers efficient asset management and task allocation through a single window. Make informed decisions and enhance communication with stakeholders like Drivers, Port Operations Authorities, and Cargo Owners.
4. **Operational Efficiency:** Improve operational efficiency and reduce costs by consolidating multiple containers moves under a single E-token slot. Our system assists in decision-making and highlights opportunities for consolidation.
5. **Flexibility and Adaptability:** Enjoy flexibility in managing assets allocated to E-token movements. Our platform allows for amendments and updates as needed, ensuring adaptability to changing requirements.

CargoWaves services are designed to revolutionize the containerized transportation industry, offering efficiency, transparency, and ease of communication for all stakeholders involved.

CargoWaves Services Manual

List of Services

1. **Orders:** Our Orders service merges Haulier Nomination and E-token functionalities, catering to Cargo Owners, Agents, and Hauliers. This service streamlines offline activities and incorporates efficiency enhancements for seamless digitalization. The Service also provides Spot Booking service, offering express container transportation to BCOs, Shippers, Importers, Clearing & Forwarding Agents, and Shipping Agents, providing competitive transportation rates from the market.
2. **Trucking Management:** Trucking Management services facilitate the scheduling and execution of E-Token for containerized movements by Cargo Owners, Agents, and Hauliers.
3. **Driver Communication:** Driver Communication services establish real-time communication between Drivers and stakeholders involved in E-Token execution. Utilizing WhatsApp, Mobile App, and SMS communication channels, it ensures efficient coordination throughout the transportation process.
4. **Rate Management:** Haulier can manage their rate for Multiple Lane for containerized transportation and can provide visibility to BCOs via the "Market Recommendations" feature to proceed with Spot booking.
5. **Spot Procurement:** Spot Procurement service enables the procurement of containerized movement rates from the market and integrates them into the system for easy access.
6. **Trucking Invoicing:** Trucking Invoicing services cover basic invoicing needs, including generating invoices for completed Orders through Spot Booking and adding any additional charges as needed.

These services collectively enhance efficiency, transparency, and communication within the containerized transportation process, benefiting all stakeholders involved.

Product User Information

BCO / Shipper / Importer

Access to Orders, Trucking Management, and Trucking Invoicing services.
Executes CargoWaves movements of Import/Export to/from the port.
Treated as the Owner of Containerized Cargo.

C & F Agent / Shipping Agent

- Access to Orders, Trucking Management, and Trucking Invoicing Services.
- Executes CargoWaves movements of Import/Export to/from the port on behalf of Cargo owners.
- Utilizes CargoWaves Services for container transportation.

Haulier

- Access to Orders, Trucking Management, Rate Management, Spot Procurement, and Trucking Invoicing.
- Provides transportation service to BCOs, Shippers, Importers, C & F Agents, and Shipping Agents.
- Receives Haulier Nomination, schedules E-Token slots, procures rates from the market, and provides invoicing for trucking services.

Driver

- Utilizes driver communication services for performing trucking services.
- Communicates with Hauliers and Port Operations team.
- Accesses communication channels for efficient coordination.
- Generates reports and utilizes dashboard for insights into service usage, utilization, and operations.
- Monitors and analyses service performance effectively.

Note: *Users have access to sub-services specific to their Persona type. Users with access to multiple Personas can switch between views accordingly.*

Comprehensive Guide: How to Utilize CARGOWAVES SERVICES Effectively as a Haulier

Haulier

The Haulier has access to Orders, Trucking Management, Rate Management, Spot Procurement, and Trucking Invoicing services. This allows the Haulier to provide transportation services to customers such as BCO, Shipper, Importer, C & F Agent, and Shipping Agent. The Haulier can use CargoWaves Services to manage Haulier Nominations, schedule E-token slots, procure rates from the market, and create invoices for trucking services under Trucking Management. This description outlines the Haulier's key functions and services, making it easier to understand their role in the logistics process.

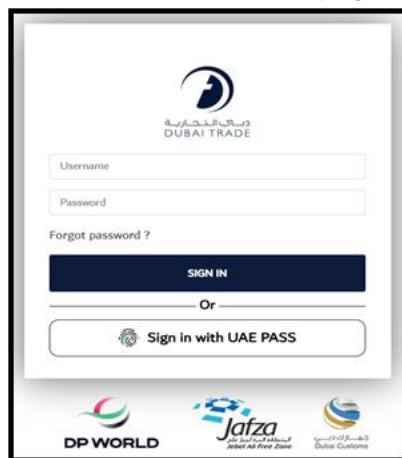
Haulier User Journey: Managing Orders (Accepting and Rejecting)

Step1: - Accessing the Platform:

- User navigates to www.dubaitrade.ae

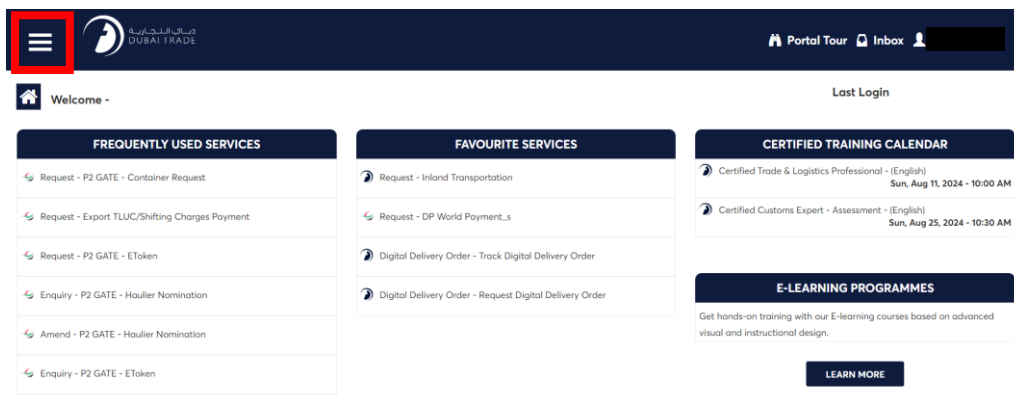
Step2: - Logging In:

- Haulier user logs in with their Haulier credentials.
- Upon successful login, the user lands on the main page.

The image shows a login interface for Dubai Trade. At the top is the Dubai Trade logo with the text 'دبي للتجارة' and 'DUBAI TRADE'. Below the logo are two input fields: 'Username' and 'Password'. A link 'Forgot password?' is positioned below the password field. A dark blue 'SIGN IN' button is centered below the inputs. Below this button is the text 'Or' and a button labeled 'Sign in with UAE PASS' which includes the UAE PASS logo. At the bottom of the page, there are three logos: DP WORLD, Jafza (with Arabic text 'المنطقة الحرة في جبل علي'), and Dubai Customs (with Arabic text 'الجمارك - دبي').

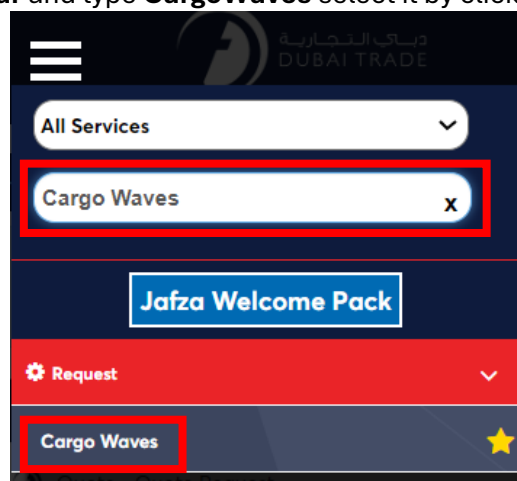
Step3: -Navigating to Service Selection:

- User clicks on the menu icon to reveal the menu screen.



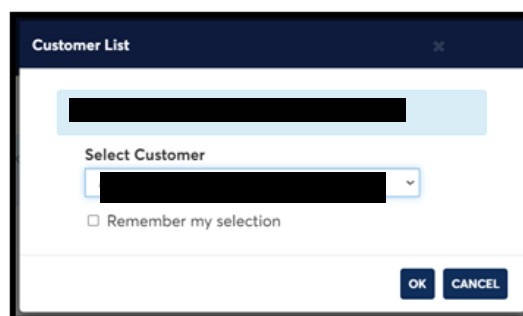
Step 4: - Selecting Service:

- On the menu screen, the user selects the Service name **CargoWaves**.
- **Click on search bar** and type **CargoWaves** select it by clicking on it.



Step 5: - Choosing Customer:

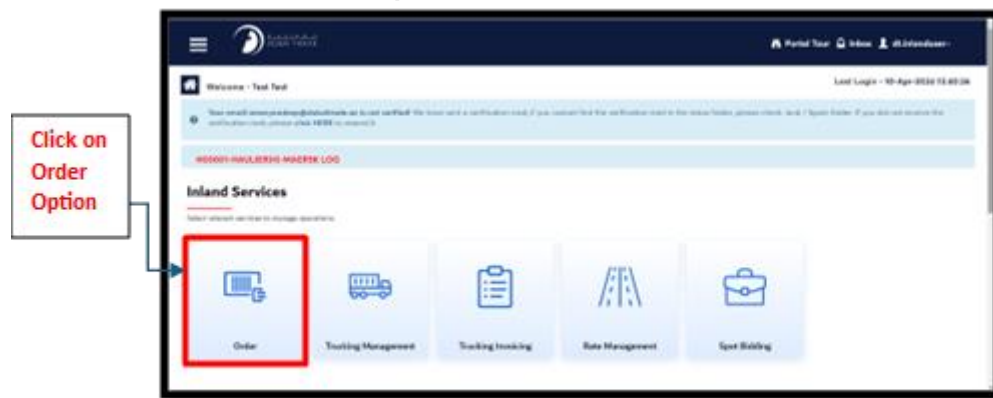
- After selecting the service type, a screen displaying the **customer list appears**.
- User selects the right customer from the list and clicks on the "OK" option.



CargoWaves Services Manual

Step 6: -Main Screen:

- Upon selecting the customer, the main screen appears with three main options: Orders, Trucking Management, Trucking Invoice, Rate Management and Spot Bidding
- Users need to click on **Orders option**.



Step 7: Orders main Page

H00001-HAULIER(H)-MAERSK LOG

Orders

Which type of movement would you like to select? ☒ Import ☐ Export ☐ All Documents

Pending 12 Accepted 81 Completed 31 Rejected 4

Search By

BOE No.	Order Number	Movement Type	Containers	Actions
Previous				
101-03012404-24	ORD1162024F14131	IMPORT FCL	10	View Accept Reject
101-01022401-24	ORD1462024F03788	IMPORT FCL	1	View Accept Reject
101-07052405-24	ORD1462024F38034	IMPORT FCL	1	View Accept Reject
101-17012403-24	ORD342024F04090	IMPORT FCL	1	View Accept Reject
101-26012404-24	ORD342024F55862	IMPORT FCL	1	View Accept Reject

Time Table

< 06/07/2024 >

Time Range	Recommended	Completed
00:00 - 01:59	92	0
02:00 - 03:59	92	0
04:00 - 05:59	92	0
06:00 - 07:59	92	0

Step 7.1 Selecting Movement Type:

- On the order page, the user needs to select the movement type (Import or Export or All Document) by clicking on the check circle option.

Which type of movement would you like to select? ☐ Import ☐ Export ☒ All Documents

All Document:

In the system, "All Document" signifies and show both import & export bookings you have received, and allow you to view, accept, and create etoken as mentioned below:

CargoWaves Services Manual

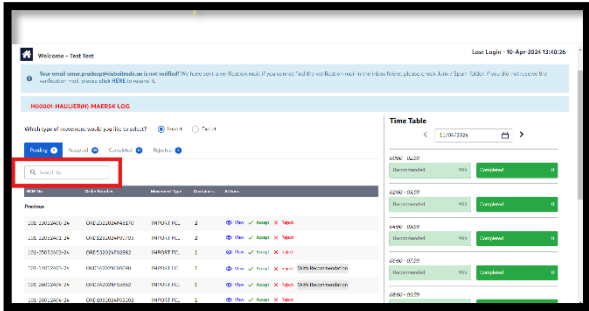
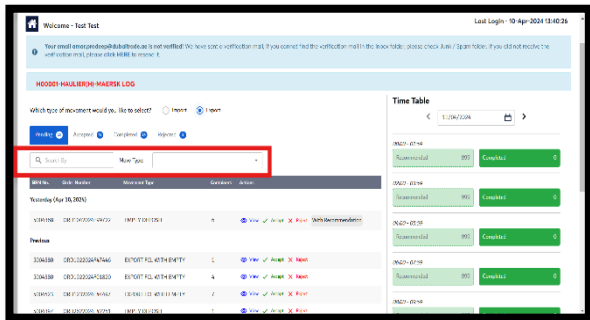
IMPORT:

In the system, "import" signifies the process of bringing containers from external locations into the port to Mainland. This involves the arrival of containers from outside sources, which are then received and processed within the port's facilities for various purposes such as storage, distribution, or further transportation.

EXPORT:

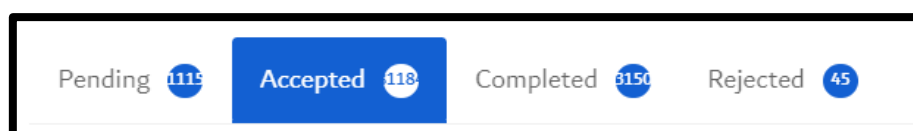
On the other hand, "export" in the system denotes the movement of containers from the mainland/port to different destinations external to the port's vicinity. This involves the transfer of containers from the port's premises to other locations, whether they are intended for shipment overseas, distribution to other regions, or for any other specific purposes.

Difference Between Import and Export Screen

Import Option	Export Option
<ul style="list-style-type: none">Only includes the BOE search bar option.Handy when Import Movements are required to be executed.	<ul style="list-style-type: none">Let us you search for BRN documents and choose the type of movement.Useful when only Export Movements are required to be executed.
	

Step7.2 Order Status Options:

- On the order page, there are four status options: Pending, Accepted, Completed, and Rejected.
- These options show the status of the orders.



Pending State:

- The haulier hasn't accepted the Order yet, and list of container associated to it are shown under it.

Accepted State:

- All orders which are accepted by haulier will be shown under this state, and the container(s) who's etoken creation for either PORT IN or PORT OUT is pending will be shown under Accepted tab.

Completed State:

- All the Order who's container(s) etoken is created & execution of eToken Job of PORT IN/PORT OUT is successfully completed will be shown under Completed state.

Rejected State:

- All the Order(s) which are rejected by the Haulier will be listed under Rejected State.

Step 8: - Haulier Pending Screen:

- In the Pending screen, Hauliers can **view, accept, or reject orders**. All available orders are displayed in a list view for easy access.
- It's recommended to click on "view" button only to view the order details.
- It's recommended to click on "Accepted" button to both view the order details & Accept.
- It's recommended to click on "Reject" button to both view the order details & Reject.

Which type of movement would you like to select? ☒ Import ☐ Export ☐ All Documents

Pending 11 Accepted 81 Completed 31 Rejected 6

Search By

BOE No.	Order Number	Movement Type	Containers	Actions
101-03012404-24	ORD1162024F14131	IMPORT FCL	10	View Accept Reject
101-01022401-24	ORD1462024F03788	IMPORT FCL	1	View Accept Reject
101-07052405-24	ORD1462024F38034	IMPORT FCL	1	View Accept Reject
101-17012403-24	ORD342024F04090	IMPORT FCL	1	View Accept Reject
101-26012404-24	ORD342024F55862	IMPORT FCL	1	View Accept Reject

Step 9 Haulier Viewing Order Details:

- Click the view icon next to an order to open a page with all the order's details.

View Order

BRN No.	Container No	Destination	Preferred Port Out	Preferred Port In	Move Type	Move Status
5004398	JAYN297613	106 near build A4, dubai South. DWC			PORT	OUT
5004398	JAYN297614	106 near build A4, dubai South. DWC			PORT	OUT

5004398

Consignee

F7100 | SONY GULF FZE

Vessel Cut-off Date

Aug 27, 2024

Order Date

Feb 27, 2024

Containers

2

CLOSE

- This page provides comprehensive information on the order, **including status updates and other essential data.**

Step 10: - Haulier Accepting Order

- Click on the **"Accept"** icon or option to accept an order.

Orders

Which type of movement would you like to select? ☐ Import ☐ Export ☒ All Documents

Pending 113 Accepted 118 Completed 1150 Rejected 45

Move Type:

BRN/BOE No.	Order Number	Movement Type	Containers	Actions
Previous				
101-03012404-24	ORD1162024F14131	IMPORT FCL	10	View Accept Reject
101-01022401-24	ORD1462024F03788	IMPORT FCL	1	View Accept Reject
101-07052405-24	ORD1462024F38034	IMPORT FCL	1	View Accept Reject
101-17012403-24	ORD342024F04090	IMPORT FCL	1	View Accept Reject

- A confirmation pop-up will appear; **click "Yes, accept"** to confirm the order.

Accept Order

Are you sure you want to accept this?

BRN No.	Container No	Destination	Preferred Port Out	Preferred Port In	Move Type	Move Status
5004527		Dubai			PORT	OUT
5004527		Dubai			PORT	OUT
5004527		Dubai			PORT	OUT
5004527		Dubai			PORT	OUT

5004527

Consignee

F7100 | SONY GULF FZE

Vessel Cut-off Date

Mar 22, 2024

Containers

4

CLOSE

YES, ACCEPT

- After accepting the order, it will move to the **Accepted State** tab.

Which type of movement would you like to select?

☐ Import
 ☐ Export
 ☒ All Documents

Pending 1119

Accepted 118

Completed 1150

Rejected 45

Search By

Move Type:

BRN/BOE No.	Movement Type	Containers	Actions
Yesterday (Jul 5, 2024)			
5006826	EXPORT ECL WITHOUT EMPTY	1	CREATE TOKEN
5006827	EMPTY RELEASE	1	CREATE TOKEN
5004838	EMPTY RELEASE	1	CREATE TOKEN

Step 11 Haulier Rejecting Order

- Click on the **"Reject"** icon or option to reject an order.

Orders

Which type of movement would you like to select? ☐ Import ☐ Export ☒ All Documents

Pending 111 Accepted 119 Completed 115 Rejected 45

Search By: Move Type:

BRN/BOE No.	Order Number	Movement Type	Containers	Actions
Previous				
101-03012404-24	ORD1162024F14131	IMPORT FCL	10	View Accept Reject
101-01022401-24	ORD1462024F03788	IMPORT FCL	1	View Accept Reject
101-07052405-24	ORD1462024F38034	IMPORT FCL	1	View Accept Reject
101-17012403-24	ORD342024F04090	IMPORT FCL	1	View Accept Reject

- A rejection pop-up will appear; you must provide a reason for rejection for the "Yes, reject" option to be visible.
- Click **"Yes, reject"** to reject the order.

Reject Order

Are you sure you want to reject this?

BRN No.	Container No.	Destination	Preferred Port Out	Preferred Port In	Move Type	Move Status
5004398	JAYN297613	106 near build A4, dubai South, DWC			PORT	OUT
5004398	JAYN297614	106 near build A4, dubai South, DWC			PORT	OUT

5004398
Consignee
Vessel Cut-off Date
Containers

F7100 | SONY GULF FZE
Aug 27, 2024
2

Reason for Order Rejection *
Rejection Remarks

CLOSE **YES, REJECT**

- After rejecting the order, it will move to the **Rejected State** tab.

Orders

Which type of movement would you like to select? ☐ Import ☐ Export ☒ All Documents

Pending 111 Accepted 119 Completed 115 **Rejected 45**

Search By: Move Type:

BRN/BOE No.	Order Number	Movement Type	Containers	Actions
Previous				
101-03012404-24	ORD1162024F14131	IMPORT FCL	10	View Accept Reject
101-01022401-24	ORD1462024F03788	IMPORT FCL	1	View Accept Reject
101-07052405-24	ORD1462024F38034	IMPORT FCL	1	View Accept Reject
101-17012403-24	ORD342024F04090	IMPORT FCL	1	View Accept Reject

Step 12: - Token Creation for Accepted Order

- After **accepting** the order from the **pending** page, the order will appear in the **Accepted** page.

Which type of movement would you like to select? ☐ Import ☐ Export ☒ All Documents

Pending 115 **Accepted 112** Completed 1156 Rejected 45

Move Type:

BRN/BOE No.	Movement Type	Containers	Actions
Yesterday (Jul 5, 2024)			
5004836	EXPORT FCL WITHOUT EMPTY	1	CREATE TOKEN
5004837	EMPTY RELEASE	1	CREATE TOKEN
5004838	EMPTY RELEASE	1	CREATE TOKEN

- the list view of orders on the Accepted page, the user needs to click on the **"Create Token"** option.
- This action opens a pop-up screen to **create an E-token**.

Create E-token ×

Time Slot

Select Date

5004834
Movement Type : EXPORT FCL WITH EMPTY Containers : 2 Booking Party Name : SONY GULF FZE Destination : 106 near build A4, dubai South, DWC

<input type="checkbox"/>	Container No	Container Type	IMCO Details	Suggested Slot	Destination	Move Type	Move Status	Leg Type
<input checked="" type="checkbox"/>		20 FT CONTAINER	3.2 (1028 - 112)	Port OUT : Port IN :	106 near build A4, dubai South, DWC	PORT	OUT	↑
<input type="checkbox"/>		20 FT CONTAINER	3.2 (1028 - 112)	Port OUT : Port IN :	106 near build A4, dubai South, DWC	PORT	OUT	↑

- On the E-token page, the user must create a time slot for **E-token booking by selecting the date field**.
- Next, select the containers by **clicking on the checkbox fields**.
- Once the necessary selections are made, click **"Submit"** to confirm the token creation.

Create E-token

Time Slot

Select Date

dd/mm/yyyy

5004834

Movement Type : EXPORT FCL WITH EMPTY Containers : 2 Booking Party Name : SONY GULF FZE Destination : 106 near build A4, dubai South, DWC

	Container No	Container Type	IMCO Details	Suggested Slot	Destination	Move Type	Move Status	Leg Type
<input checked="" type="checkbox"/>	-	20 FT CONTAINER	3.2 (1028 - 112)	Port OUT : Port IN :	106 near build A4, dubai South, DWC	PORT	OUT	↑
<input type="checkbox"/>	-	20 FT CONTAINER	3.2 (1028 - 112)	Port OUT : Port IN :	106 near build A4, dubai South, DWC	PORT	OUT	↑

CANCEL

SUBMIT

NOTE : if the Document has custom's inspection, while creating eToken you'll be able to see the symbol of hold, and once you hover your mouse's cursor you'll be able to see which authority's hold is implemented as show in below image

Create E-token

Time Slot

Select Date

dd/mm/yyyy

601-00483144-24

Movement Type : IMPORT FCL Containers : 5 Booking Party Name : FREIGHT SYSTEMS EST. Destination : TOWN

	Container No	IMCO Details	Storage Validity Date	Suggested Slot	Move Type	Move Status	Leg Type
<input type="checkbox"/>	CFCL190821	-	Aug 28, 2024	Port OUT : Port IN :	PORT	IN	↻
<input type="checkbox"/>	CFCL190822	-	May 15, 2025	Port OUT : Port IN :	PORT	IN	↻
<input type="checkbox"/>	CFCL190823	-	May 15, 2025	Port OUT : Port IN :	PORT	IN	↻
<input type="checkbox"/>	CFCL190824	-	May 15, 2025	Port OUT : Port IN :	PORT	IN	↻
<input type="checkbox"/>	CFCL190825	-	May 15, 2025	Port OUT : Port IN :	PORT	OUT	↑

CANCEL

SUBMIT

Token Scheduling – Slot Confirmation, Compatible Container's Recommendation, and Asset Allocation Page:

- After creating and submitting the E-token, the user lands on **the Token Scheduling page**.
- The user can modify the slot date, if necessary, by selecting a new date.
- Provide a **WhatsApp-enabled phone number** to receive token detail notifications.
- Enter an **email ID** for additional notifications and correspondence.
- If scheduling etoken for Export FCL PORT IN container, the user needs to enter the **weight and seal number**.

Token Scheduling

Instructions: Select Date for Booking Container Legs, add Token Notification Contact No and Email

Container No	IMCO Details	Storage Validity Date	Suggested Slot	Destination
CFCL190821		Aug 28, 2024	Port OUT :- Port IN :-	TOWN
CFCL190822		May 15, 2025	Port OUT :- Port IN :-	TOWN

Slot Date * Token Notification Contact Number * Token Notification Email *

Containers

- CFCL190821
- CFCL190822

Slot Date: Aug 21, 2024

00:00 - 01:59 Available Slots: 200	02:00 - 03:59 Available Slots: 200
04:00 - 05:59 Available Slots: 200	06:00 - 07:59 Available Slots: 200
08:00 - 09:59 Available Slots: 197	10:00 - 11:59 Available Slots: 200
12:00 - 13:59 Available Slots: 200	14:00 - 15:59 Available Slots: 200

Compatible Containers

Search Compatible Containers

- GHYU229091
- GHYU229092

Assets

Driver Name Vehicle Plate Number

- After filling in the fields such as weight, seal number, date, phone number, and email address, the user needs to add.
- Click on the slot time window that best suits their operation needs, to confirm the slot for etoken creation

NOTE: if the booking party has provided, “**preferred slot**” against the container(s) under an order, then those slot(s) will be highlighted for the haulier to confirm the booking party’s provided preferred slot.

- Once the user clicks on their selected slot, a **pop-up screen** appears.
- The user is prompted to select the containers available for that time window.
- Containers can be selected by clicking on the **checkbox icon** next to each container and then click confirm.
- If Customs inspection container(s) are select you’ll be able to view slot having customs inspection.

Slot: 04:00 - 05:59

Available Slots: 200

Customs Available Slots: 14

CLOSE CONFIRM

Container	Port In
CFCL190821	<input type="checkbox"/> Aug 21, 2024 04:00 - 05:59
CFCL190822	<input type="checkbox"/> Aug 21, 2024 04:00 - 05:59

- Then, in the Asset Allocation section, you need to:
 - Enter the **driver's name and their contact number**.
 - Choose the **trailer type** from the dropdown menu in the trailer field.

- Select the **vehicle plate** and **vehicle number**.
- Once you have made your selections, click **Confirm and Allocate Now**.

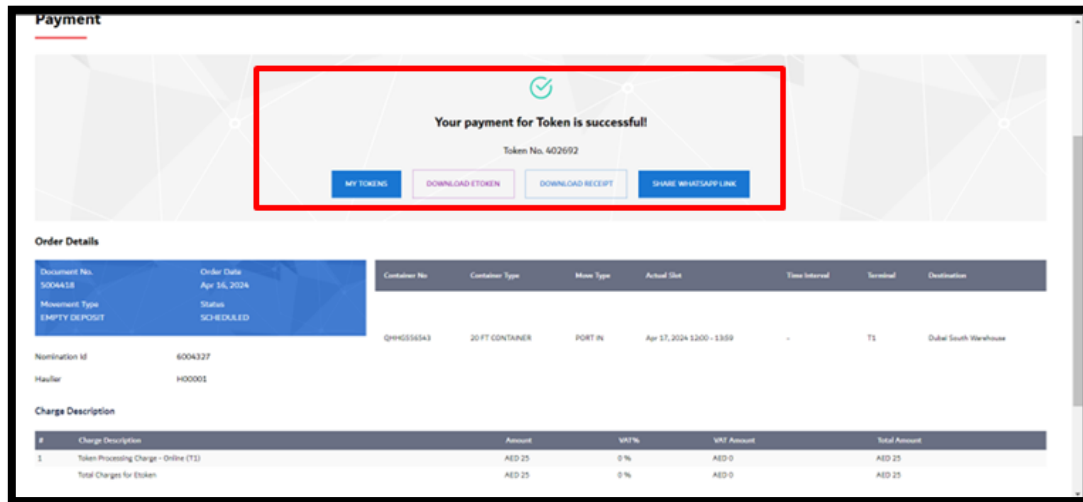
Step 14: Payment Page

- After clicking on "**Confirm and Allocate**," a payment page will open.
- On the payment page, you can view the order details and the payment methods available.
- There are three payment method options available in the system to Choose your preferred method: **Advance Deposit, Prepaid, and E-Payment**.
- Then, click "**Next**" to proceed.

Step 15: Token Created

- Once you make the payment and click "Next," your payment for the token will be processed, and you can view the token number on the same page.
 - **To view your token, click on the "My Token" option.**
 - **To download the E-token, click on "Download E-token."**
 - **To download the receipt, click on "Download Receipt."**
 - **To share the token link via WhatsApp, click on the "Share WhatsApp Link."**

Note: - The token will also be sent to the driver's phone number and email ID if provided, on the Token Scheduling page.



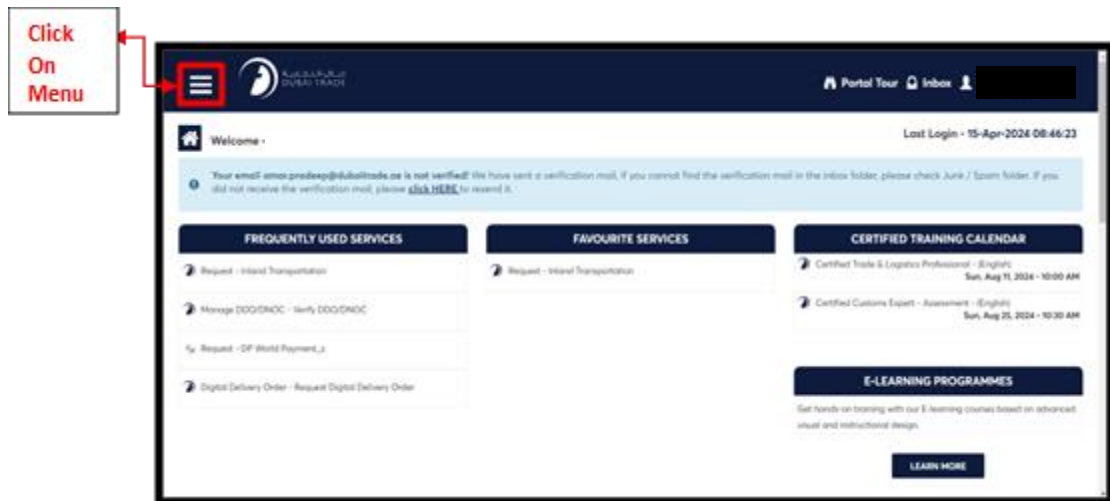
Important Note

If you click on "**My Token**," you will navigate to the Trucking Management option, where you can route the journey or view the container movement status updated by the driver from the Driver application.

Haulier User Journey: Trucking Management

Step 1: Navigating to Service Selection:

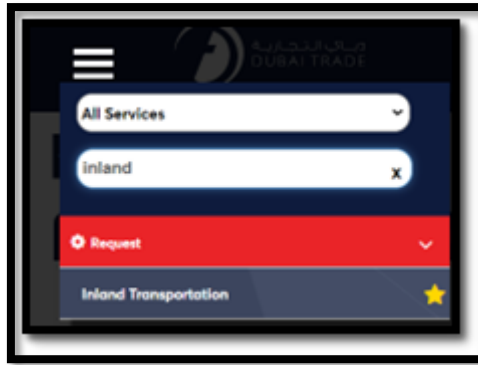
- User clicks on the menu icon to reveal the menu screen.



Step 2: - Selecting Service:

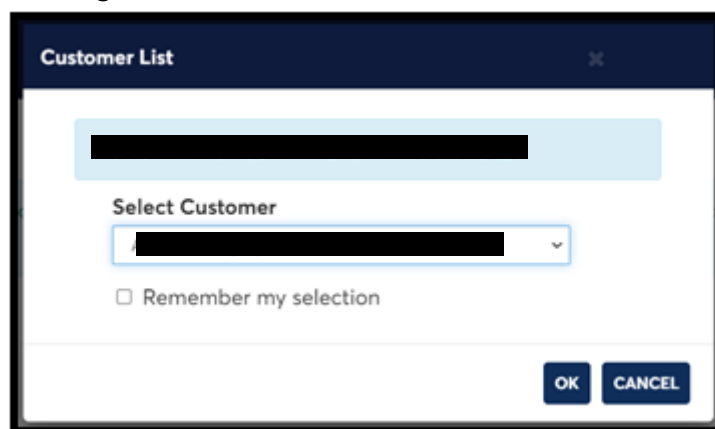
- On the menu screen, the user selects the Service name **CargoWaves**.
- Click on search bar** and type **CargoWaves** select it by clicking on it.

CargoWaves Services Manual



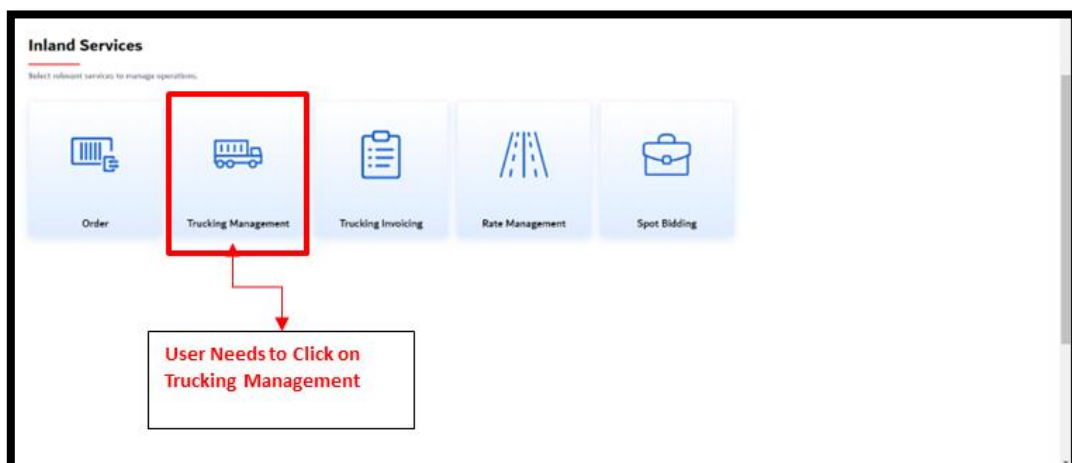
Step 3: - Choosing Customer:

- After selecting the service type, a screen displaying the **customer list** appears.
- User selects the right customer from the list and clicks on the "OK" option.



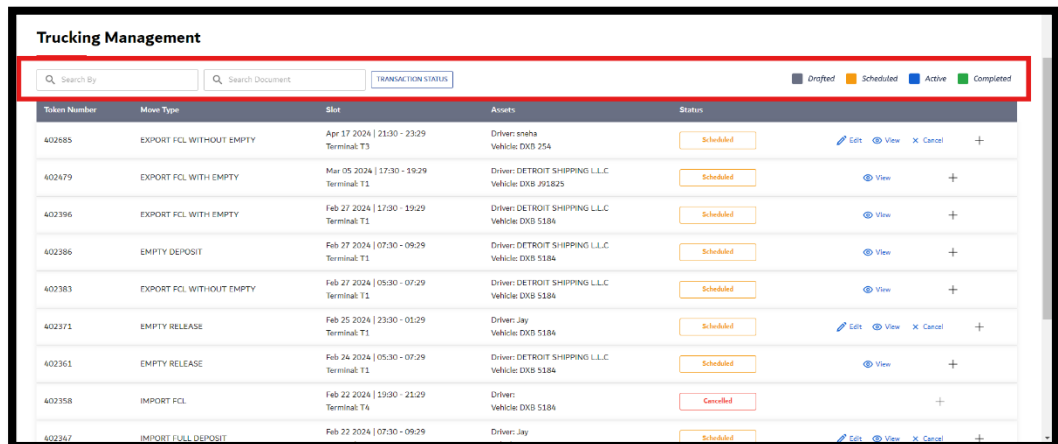
Step 4: -Main Screen:

- Upon selecting the customer, the main screen appears with three main options: Orders, Trucking Management, Trucking Invoice, Rate Management and Spot Bidding
- Users need to click **on Trucking Management**.



Trucking management: main page

- Once you click on the Trucking Management option, the **Trucking Management page will open.**
- On this page, you can view a list of token numbers in a list view format.
 - **Search for a token by entering the token number in the search bar.**
 - **View transaction status by clicking on the Transaction Status option.**

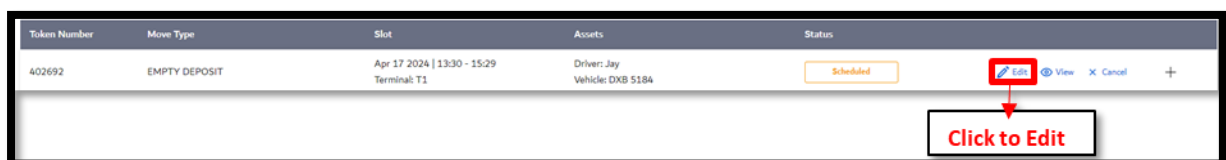


The screenshot shows the 'Trucking Management' page. At the top, there are two search bars: 'Search By' and 'Search Document'. To the right is a 'TRANSACTION STATUS' filter with color-coded options: Drafted (grey), Scheduled (orange), Active (blue), and Completed (green). Below these is a table with columns: Token Number, Move Type, Slot, Assets, and Status. The table lists several transactions, mostly with a 'Scheduled' status. Each row has action icons: Edit (pencil), View (eye), Cancel (X), and a plus sign (+).

Token Number	Move Type	Slot	Assets	Status
402485	EXPORT FCL WITHOUT EMPTY	Apr 17 2024 21:30 - 23:29 Terminal: T3	Driver: snaha Vehicle: DXB 254	Scheduled
402479	EXPORT FCL WITH EMPTY	Mar 05 2024 17:30 - 19:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB J91825	Scheduled
402396	EXPORT FCL WITH EMPTY	Feb 27 2024 17:30 - 19:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB 5184	Scheduled
402386	EMPTY DEPOSIT	Feb 27 2024 07:30 - 09:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB 5184	Scheduled
402383	EXPORT FCL WITHOUT EMPTY	Feb 27 2024 05:30 - 07:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB 5184	Scheduled
402371	EMPTY RELEASE	Feb 25 2024 23:30 - 01:29 Terminal: T1	Driver: Jay Vehicle: DXB 5184	Scheduled
402361	EMPTY RELEASE	Feb 24 2024 05:30 - 07:29 Terminal: T1	Driver: DETROIT SHIPPING L.L.C Vehicle: DXB 5184	Scheduled
402358	IMPORT FCL	Feb 22 2024 19:30 - 21:29 Terminal: T4	Driver: Jay Vehicle: DXB 5184	Cancelled
402367	IMPORT FCL DEPOSIT	Feb 22 2024 07:30 - 09:29	Driver: Jay	Scheduled

View token status through color-coded options: Drafted, Scheduled, Active, and Completed.

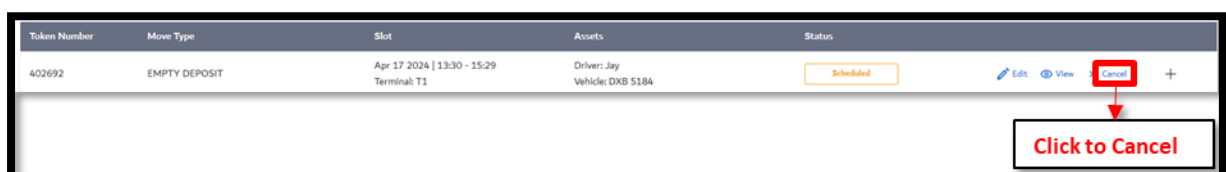
- The user can **also edit** the token number or token order by clicking on the edit icon for amendment.
- Once you edit the eToken, you'll be redirected to step "[Token Scheduling – Slot Confirmation, Compatible Container's Recommendation, and Asset Allocation Page](#)"



This screenshot shows a single row from the token list. A red box highlights the 'Edit' icon (pencil) in the action column. A red arrow points from this box to a callout box that says 'Click to Edit'.

Token Number	Move Type	Slot	Assets	Status
402692	EMPTY DEPOSIT	Apr 17 2024 13:30 - 15:29 Terminal: T1	Driver: Jay Vehicle: DXB 5184	Scheduled

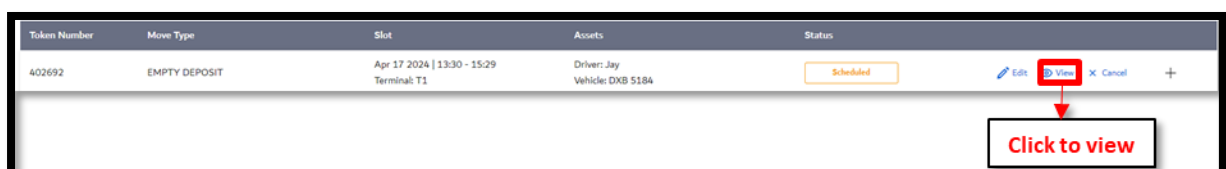
- The User can **also cancel** the token number or token order by clicking on the **Cancel icon**.



This screenshot shows the same token list row. A red box highlights the 'Cancel' icon (X) in the action column. A red arrow points from this box to a callout box that says 'Click to Cancel'.

Token Number	Move Type	Slot	Assets	Status
402692	EMPTY DEPOSIT	Apr 17 2024 13:30 - 15:29 Terminal: T1	Driver: Jay Vehicle: DXB 5184	Scheduled

- The User can also view the token number or token order by clicking on the **View icon**.



This screenshot shows the same token list row. A red box highlights the 'View' icon (eye) in the action column. A red arrow points from this box to a callout box that says 'Click to view'.

Token Number	Move Type	Slot	Assets	Status
402692	EMPTY DEPOSIT	Apr 17 2024 13:30 - 15:29 Terminal: T1	Driver: Jay Vehicle: DXB 5184	Scheduled

View Details

On the View Detail page, users can perform various activities such as:

- Downloading the e-token or receipt.
- Enroute the journey by clicking on the Enroute option.
- Completing milestones by clicking on the checkbox icon next to the milestone.
- Viewing the entire journey logs, including date and time details.
- Sharing the token and OTP by clicking on the Share option.

The screenshot displays the 'View Details' page for a specific token. The page is organized into several sections:

- Token Information:** Located at the top left, it shows the token number '402692', its status 'SCHEDULED', the slot 'Apr 17, 2024 | 13:30', and the move type 'PORT IN'. A 'GENERATE OTP' button and a 'SHARE' button are also present.
- Consignee and Containers:** Below the token info, it lists the consignee as 'SONY GULF FZE' and the total containers as '1'.
- Actions:** A row of buttons includes 'DOWNLOAD ETOKEN', 'DOWNLOAD RECEIPT', 'EN-ROUTE', 'ASSET ALLOCATION', 'CONTAINER DETAILS', and 'E-PODS'.
- Assets:** This section provides details about the driver, including the name 'Jay', contact number '971701159604', and trailer type 'Semi Trailer'.
- Trip KPI:** A central box displays 'Actual Job Start Time' and 'Actual Job End Time', both marked as 'NA'.
- Milestones:** This section shows a list of milestones for container 'QHMG556543'. The first milestone, 'QHMG556543 - EXPORT FCL / PORT IN', is selected. To the right, there are checkboxes for 'Container Picked up', 'Enroute to Port', 'Gate In', 'Container Delivered', and 'Gate Out'.
- Logs:** A section at the bottom is labeled 'Logs'.

Summary

CargoWaves services aim to simplify containerized transportation coordination for stakeholders like BCOs, Shippers, and Hauliers. It centralizes the process, automating Haulier nomination, and providing transparency and efficiency. For Hauliers, it offers asset management, task allocation, and real-time communication with stakeholders. The user journey involves accessing the platform, navigating to service selection, choosing customers, and managing orders through acceptance, rejection, and token creation. The Trucking Management feature allows users to view token details, track transaction status, edit or cancel tokens, and perform various actions like downloading e-tokens or receipts and completing milestones.