

Dubai Trade

CargoWaves Services: Haulier Rate Management Journey Manual

Copyright Information

Copyright © 2024 by Dubai Trade. All rights reserved. This document and all associated attachments mentioned therein are the intellectual property of Dubai Trade. This document shall be used only by persons authorized by DUBAI TRADE, for the purpose of carrying out their obligations under a specific contract with DUBAI TRADE. Unauthorized copying, printing, disclosure to third party and transmission of this document to any other destination by any media will constitute an unlawful act, attracting appropriate legal actions.

Control Document Notification

This is a controlled document. Unauthorized access, copying, replication and usage for a purpose other than for which this is intended are prohibited. This document is being maintained on electronic media. Any hard copies of it are uncontrolled and may not be the latest version. Ascertain the latest version available with DUBAI TRADE.



دبي التجارية
DUBAI TRADE

Table of Contents

Introduction	3
Haulier User Journey: Rate Management.....	3
Step1: Accessing the Platform.....	3
Step2: Logging In	3
Step3: Navigating to Service Selection.....	4
Step 4: Selecting Service	4
Step 5: Choosing Customer	5
Step 6: Main Screen	5
Step 7: Rate Management main Page.....	5
Step 8: Adding / Editing Rate under Rate Management Service	7
Step 9: Viewing Lane Rate under Rate Management Service.	9
Summary:.....	10

Document version.

Date	Version Number	Author	Document Changes
8 th April 2024			

Comprehensive Guide: Utilizing the CargoWaves's Rate Management as a Haulier

Introduction

The Rate Management Service in the Inland suite ensures transparent and accurate pricing for container movements across lanes. It allows businesses to create, update, and track rates based on origin and destination zones. Key features include Lane Creation, Rate Upload, and Rate Update functionalities, enabling efficient rate management. This empowers businesses to maintain an accurate and dynamic pricing system, enhancing customer satisfaction and operational efficiency. Rates created through this service are displayed under "Market Recommendations" on the Haulier Nomination screen, ensuring transparency and accuracy.

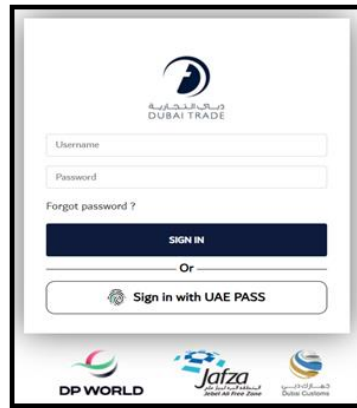
Haulier User Journey: Rate Management

Step1: Accessing the Platform

- User navigates to www.dubaitrade.ae

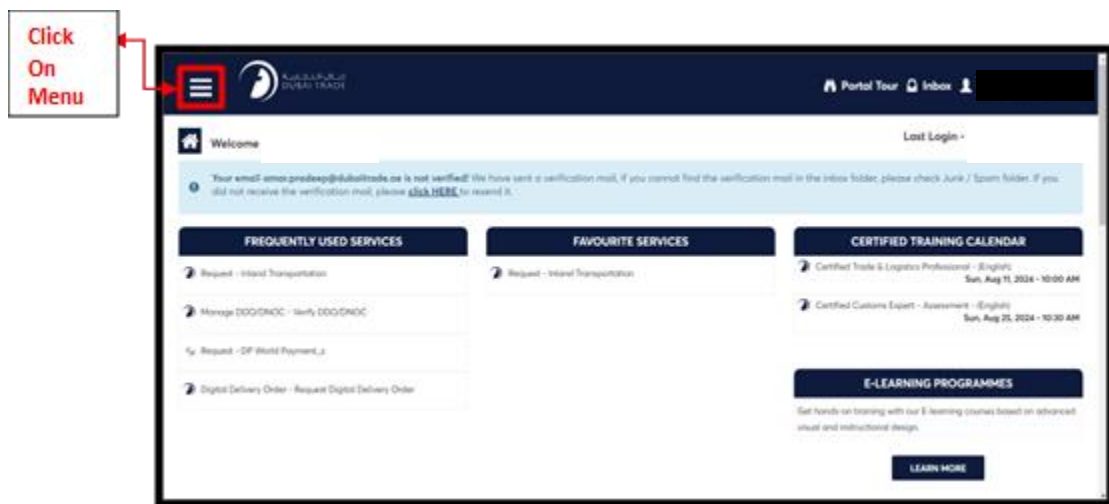
Step2: Logging In

- Haulier user logs in with their Haulier credentials.
- Upon successful login, the user lands on the main page.



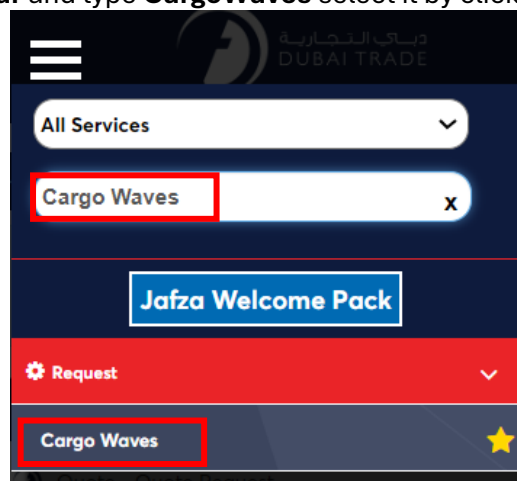
Step3: Navigating to Service Selection

- User clicks on the menu icon to reveal the menu screen.



Step 4: Selecting Service

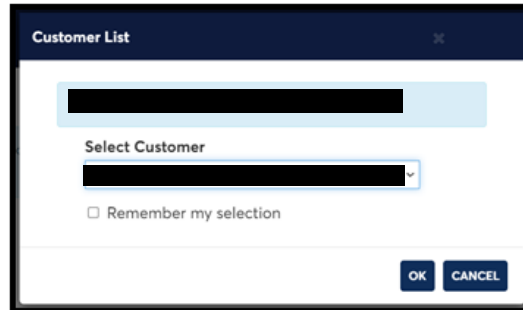
- On the menu screen, the user selects the Service name **CargoWaves**.
- Click on search bar** and type **CargoWaves** select it by clicking on it.



CargoWaves Services Manual

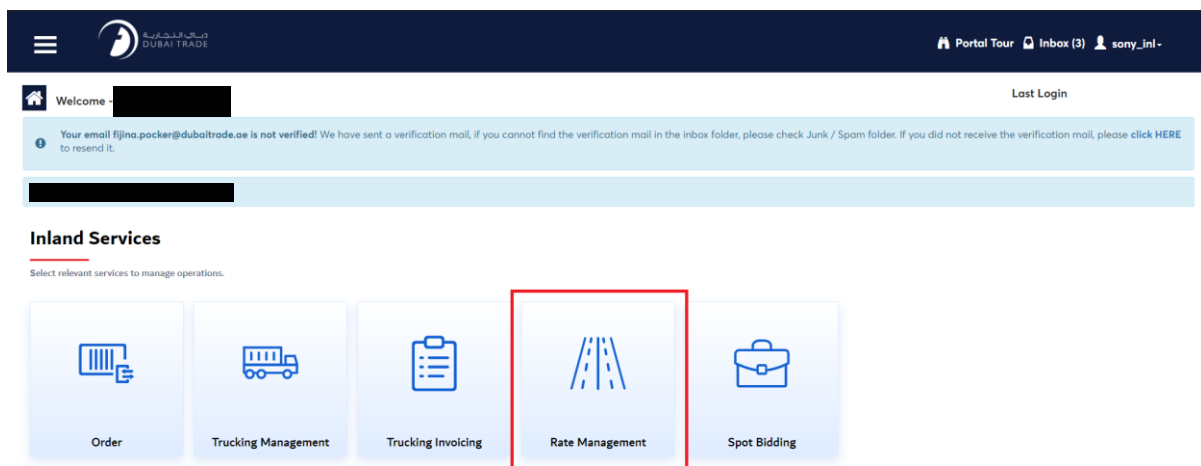
Step 5: Choosing Customer

- After selecting the service type, a screen displaying the **customer list appears**.
- User selects the right customer from the list and clicks on the "OK" option.



Step 6: Main Screen

- Upon selecting the customer, the main screen appears with Five main options: Orders, Trucking Management, Trucking Invoicing, Rate Management and Spot Bidding
- Users need to click on **Rate Management option**.



Step 7: Rate Management main Page

- Upon selecting the Rate Management Service, User will be landed on the Rate Management Service's Home page having 2 Main Sections in the page, highlighted in the image below:











Welcome - Last Login -

Your email fijina.packer@dubaitrade.ae is not verified! We have sent a verification mail, if you cannot find the verification mail in the inbox folder, please check Junk / Spam folder. If you did not receive the verification mail, please [click HERE](#) to resend it.

Rate Management

ADD LANE RATE

Search By Container Type

Source	Destination	Container Type	Lane Rate	Status	Action
Ajman Free Zone	Jebel Ali Port	20 FT	5000	Active	 
Ajman	Jebel Ali Port	20 FT STD	750	Active	 
Fujairah City	Jebel Ali Port	20 FT STD	500	Active	 
SAP Zone	Jebel Ali Port	20 FT STD	650	Active	 
Kizad	Jebel Ali Port	20 FT STD	500	Active	 

1-5 of 5 < >

• Rates Table Section.

- Rate Table Section Consist of Lane, and its associated Rate, along with “Action” sub-section.
- A “Search by” Option is also available for find desired Lane & it’s rate, for performing information updation on Lane & Its respective Rate.
- A Lane is combination of “Source” Location, “Destination” Location, and “Container Type”.
- “Rate” column shows rate in AED, and “Status” column shows if the Lane Rate is “Active” or “Deactive” to provide visibility BCOs.
- “Action” sub section has 2 options:
- Edit Lane: To edit Lane’s Rate only. Changing any other information apart from Lane rate will create a new Lane under the Rate Management Service.
- View Lane: To View Lane details and how many booking were placed on a particular Lane.











• Add Lane Rate Section.

- Add Lane Rate section has 2 options As shown in the image below:
 - Single: To add single Lane Rate
 - Bulk: To upload Multiple Lane Rates at once using pre-defined excel template.

Rate Management


ADD LANE RATE

Search By Container Type

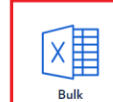
Source	Destination	Container Type	Lane Rate	Status	Action
Ajman Free Zone	Jebel Ali Port	20 FT	5000	Active	 
Ajman	Jebel Ali Port	20 FT STD	750	Active	 
Fujairah City	Jebel Ali Port			Active	 
SAP Zone	Jebel Ali Port			Active	 
Kizad	Jebel Ali Port			Active	 

1-5 of 5 < >

Add Lane Rate



Single



Bulk

Step 8: Adding / Editing Rate under Rate Management Service

Upon clicking on “Add Lane Rate”, you will be provided with 2 option, either to add “**single**” or “**Bulk**” Lane rate(s).


Adding Single Lane Rate:

- Click on “Single” you will be redirected to a Add Lane Rate form as shown in the below image, which has “Source Location”, “Destination Location”, “Container Type” And “Rate” Field

Add Lane Rate

Lane Information

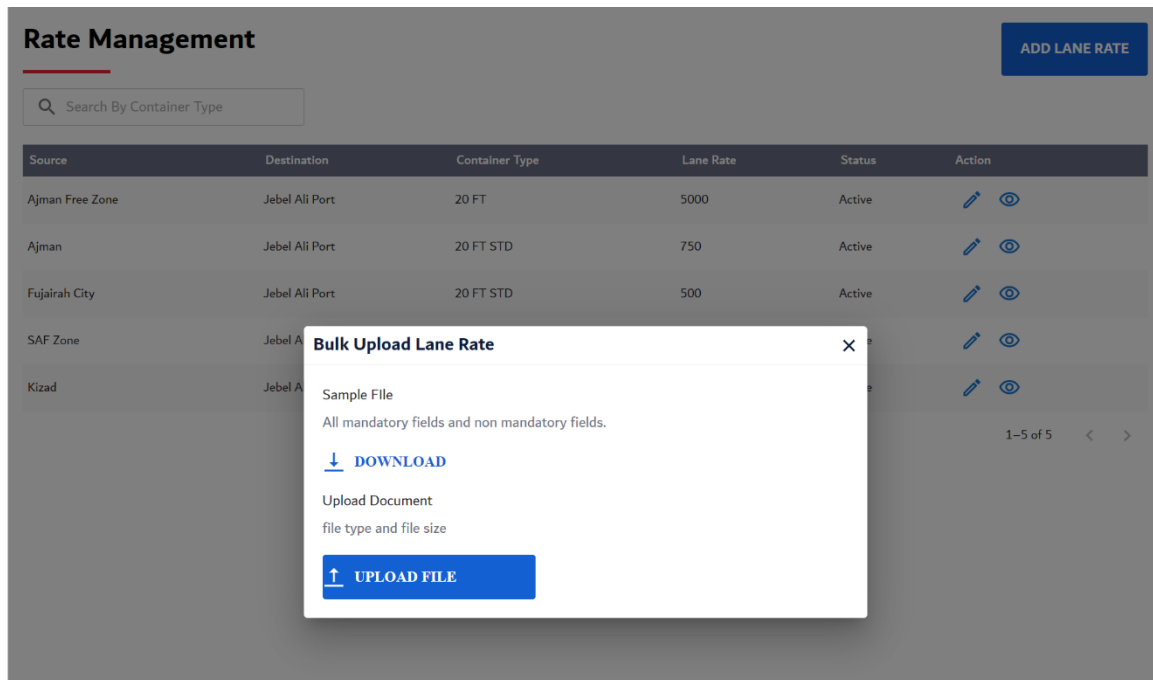
Source Location	Destination Location	Select Container Type	Rate
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="500"/>



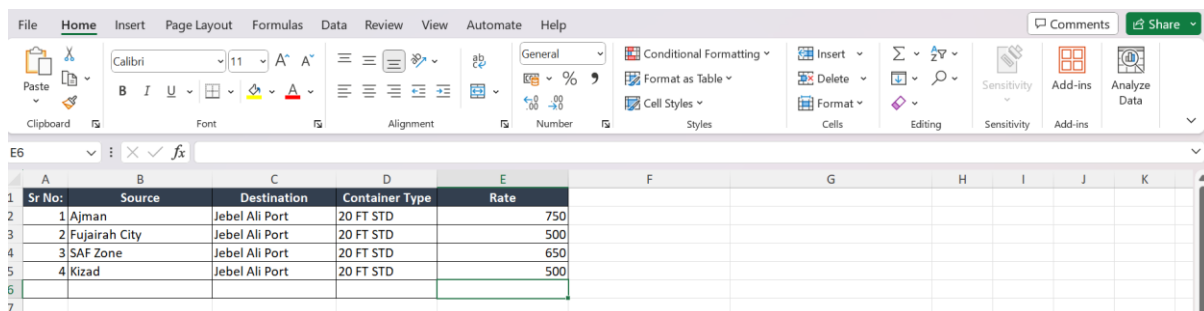
- “**Locations fields**” has pre-defined Zone drop-down list to be selected from, and either of Source or Destination will always be “Jebel Ali Port”.
- “**Container Type**” will have a pre-defined drop-down list of container size, and type to select from, and you can choose your desired container type.
- “**Rate**” fields you are expected to input your desired rate for the combination of Source, Destination and Container Type selected, in AED.
- Once you have provided the required input, click on “**Submit**” button to complete the creation of Lane Rate under Rate Management service.

Adding Bulk Lane Rate:

- Click on “Bulk” you will be redirected to a “**Bulk Upload Lane Rate**” pop-up as shown in the below image.
- This Pop-up has 2 Sections:
 - “Sample File” section using which you’ll be able to download “Sample File” in excel format.
 - “Upload Document” section using which you’ll be able to upload the excel file consisting of Multiple Lane rate



- The Sample Excel sheet is as shown below image, consisting Source location, Destination Location, Container Type and Rate columns. Which you're required to provide details and then upload



- Once you provide the details you desired to Bulk upload the Lane Rates, using "Upload File" option upload the excel file to Rate Management service.
- Once file is uploaded, you'll be shown upload data in table format to confirm your input to Rate Management Service, you can either "Format" or "Submit" option
 - "Format" will highlight & Correct if wrong or faulty information is upload to the service.
 - "Submit" will upload the Lane Rates into the Rate Management Service.

Bulk Upload Rate

Uploaded Data

Sr No:	Source	Destination	Container Type	Rate
1	Ajman	Jebel Ali Port	20 FT STD	750
2	Fujairah City	Jebel Ali Port	20 FT STD	500
3	SAF Zone	Jebel Ali Port	20 FT STD	650
4	Kizad	Jebel Ali Port	20 FT STD	500

[BACK](#)
[FORMAT DATA](#)
[SUBMIT](#)

- Upon Successful Bulk upload your Lane Rates below message will be shown to you.

Data successfully inserted!

Step 9: Viewing Lane Rate under Rate Management Service.











Welcome - Last Login - 16-Apr-2024 07:26:13

Your email fijina.pocker@dubaitrade.ae is not verified! We have sent a verification mail, if you cannot find the verification mail in the inbox folder, please check Junk / Spam folder. If you did not receive the verification mail, please [click HERE](#) to resend it.

Rate Management

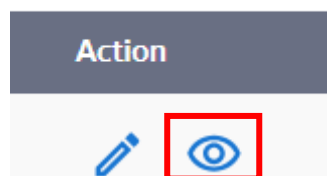
ADD LANE RATE

Search By Container Type

Source	Destination	Container Type	Lane Rate	Status	Action
Ajman Free Zone	Jebel Ali Port	20 FT	5000	Active	 
Ajman	Jebel Ali Port	20 FT STD	750	Active	 
Fujairah City	Jebel Ali Port	20 FT STD	500	Active	 
SAF Zone	Jebel Ali Port	20 FT STD	650	Active	 
Kizad	Jebel Ali Port	20 FT STD	500	Active	 

1-5 of 5 < >

- To view the Lane Details and “Active/Deactive” Lane click on “View” Icon as shown below under Lane Rate Table.



- Upload Clicking on the “View” button, you’ll be redirected to View page of a particular lane’s details which has 2 sections under it.
 - Lane Details, which are Source, Destination, Container type, and Rate. Along with “Deactive Lane” or “Active Lane” option. As Highlighted in green.

View Lane Rate

Source	Destination
Sharjah Industrial Area	Jebel Ali Port
Container Type	Rate
20 FT STD	1000

DEACTIVATE LANE

E-Bookings

E-booking	Total Containers	Haulier Nomination
No data available !		

BACK SUBMIT

- Also, you’ll see the booking placed on this particular Lane along with the “Order Id”, “Total containers” and “Haulier” details.

The Rate Management Service user journey manual guides hauliers through the process of accessing and utilizing the platform effectively. It covers steps such as logging in, selecting the

CargoWaves Services Manual

service, choosing the customer type, and navigating to the Rate Management section. The manual provides detailed instructions on adding/editing rates, including single and bulk rate uploads, and viewing lane details. With clear explanations and visual aids, hauliers can easily manage rates, ensuring transparency and accuracy in pricing information.

Summary:

The Rate Management Service simplifies rate management for container movements across various lanes, ensuring transparent and accurate pricing. Users access the platform, navigate to the Rate Management section, and can add/edit rates individually or in bulk. The manual provides detailed steps for adding rates, including single and bulk uploads, and viewing lane details. With clear instructions and visual aids, hauliers can effectively manage rates, enhancing transparency and accuracy in pricing information.