

Dubai Trade

CargoWaves Services: Haulier Spot Bidding Journey Manual

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Introduction

Spot Procurement allows users to create and manage spot bids for gathering market rates across different lanes and container types. It includes features like haulier recommendation and ranking, and users can select hauliers and use priority-based or spread-based allocation. The process involves creating bids, selecting lanes and container types, and choosing hauliers. Notifications are sent to hauliers via WhatsApp, and winners can be declared. The spot bid lifecycle states include upcoming, active, and completed bids, aiming to provide market intelligence and facilitate containerized transportation.

Comprehensive Guide: Utilizing the CargoWaves Spot Bidding Service.

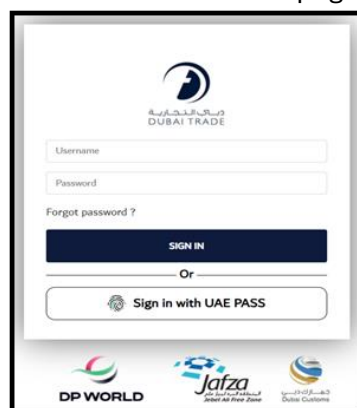
Haulier User Journey: Spot Bidding

Step1: Accessing the Platform

- User navigates to www.dubaitrade.ae

Step2: Logging In

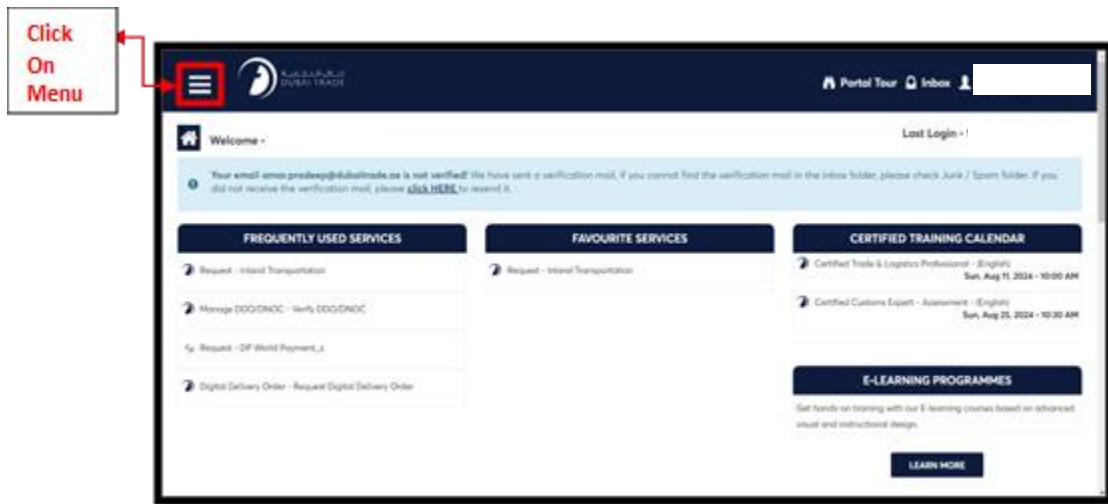
- Haulier user logs in with their Haulier credentials.
- Upon successful login, the user lands on the main page.



Step3: Navigating to Service Selection

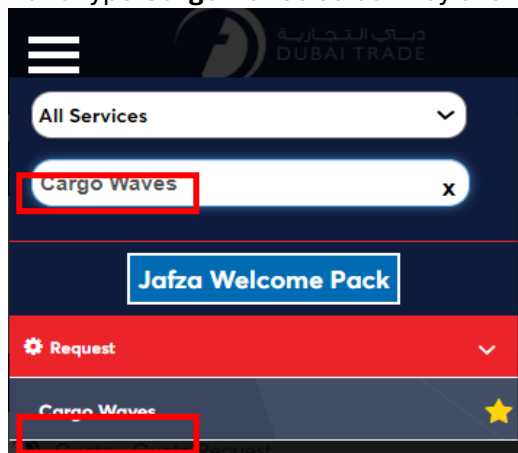
- User clicks on the menu icon to reveal the menu screen.

CargoWaves Services Manual



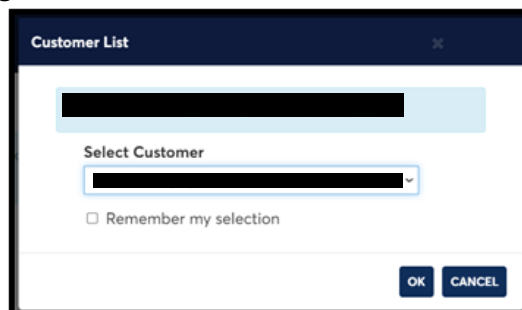
Step 4: Selecting Service

- On the menu screen, the user selects the Service name **CargoWaves**.
- **Click on search bar** and type **CargoWaves** select it by clicking on it.



Step 5: Choosing Customer

- After selecting the service type, a screen displaying the **customer list appears**.
- User selects the right customer from the list and clicks on the "OK" option.



Step 6: Main Screen

- Upon selecting the customer, the main screen appears with Five main options: Orders, Trucking Management, Trucking Invoicing, Rate Management and Spot Bidding
- Users need to click **on Spot Bidding Service**.

Inland Services

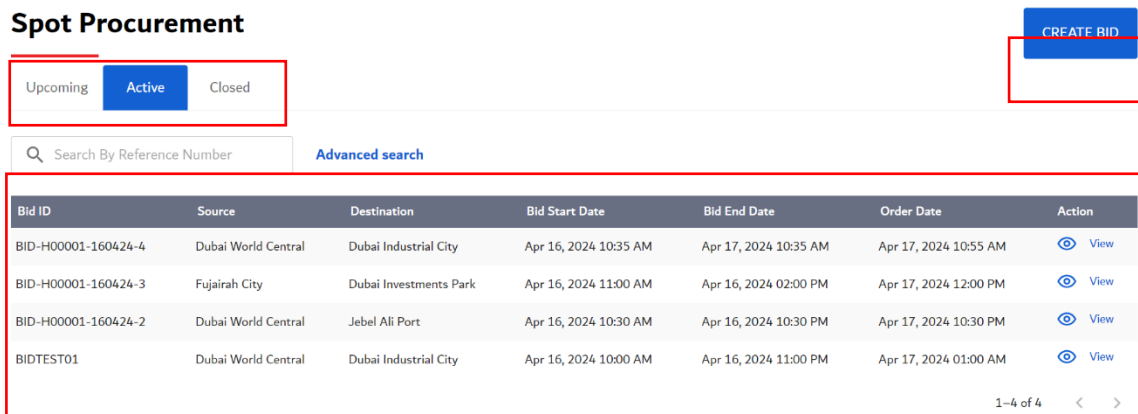
Select relevant services to manage operations.



Step 7: Understanding Spot Bidding Main Page

- Upon selecting the Spot Bidding Service, User will be landed on the Spot Bidding Service's Home page having 3 Main Sections in the page, highlighted in the image below:

Spot Procurement



- The sections are as follows:
 - **Bid States Section:** Upcoming, Active, Close states of bid can be navigated through this section. Hence upon selecting the respective tab, you'll be able to navigate Upcoming bids, Active bids, and Closed Bids.
 - **Bid table & Search Section:** This Section show, the selected State's bid list. Column headers are Bid ID, Source location, Destination Location, Bid State Date, Bid End Date, Order Date.
 - **Action section:** This section allows you to view and edit the upcoming Bid(s).
 - **Create Bid Section:** This section allows you to create bid, for market participation.

Step 8: Creating Bid

- Upcoming clicking on "Create Bid" Button you'll be redirected to bid creation form.

CREATE BID

- Once you be redirected to bid creation form, you are required to fill the below list of fields to successfully place a market bid.

Create A Bid

Source & Destination Details

Select Movement Type*	Select Source Location*	Select Destination Location*
EXPORT FCL WITHOUT ... ▾	Dubai Industrial City ▾	Jebel Ali Port ▾

Source Address

Warehouse 123, Dubai Industrial City, Dubai, UAE

Destination Address

Terminal 01, Jebel Ali Port, Jebel Ali, Dubai, UAE

Bidding Details

Weight (kg)	BID Reference No*	
10000	BID-H00001-160424-5 ✓	

Bid Start date *	Bid End date *	Order Execution date *
17/04/2024 00:00 📅	17/04/2024 11:55 📅	19/04/2024 00:00 📅

Remarks

Additional Movement/Bid Remarks to be added here.

Recommendation

PRIORITY ALLOCATION

SPREAD ALLOCATION

Based on the selected parameters, the following hauliers are:

i

No recommendation found for selected parameters.

- Movement type: Select from pre-defined list of Movement Type:
- Source Location: Source location zone from where the container(s) is to be picked up.
- Source Address: Exact Source address from where the container(s) is to be picked up.
- Destination Location: Destination location zone to where the container(s) is to be Delivered.
- Destination Address: Exact Destination Address from to the container(s) is to be Delivered.
- Total Weight: Total weight which is expected to be moved under the Order for which you are placing an Order.
- Bid Reference No: Unique Bid reference number, it auto creates by system, but you can also manually create your own also.
- Bid Start Date & Time: Provide the date & time you would like to start the Bid and the time you want market haulier to receive the bid WhatsApp message.
- Bid End Date & Time: Provide the date & time you would like to start the Bid and the time you want market haulier to receive the bid WhatsApp message.
- Order Execution Date: Provide the date & time you would like to end the Bid and the Date & time After which market haulier won't be allowed to participate in the bid.
- Remarks: Any remarks you would like to associate with a bid
- Container type: You can select the container type & size from Pre-define drop down list, for which you're placing bid .
- Container No.: Number of container's you would like to transport through the bid you are placing.
- Add button: You can utilize this button to add more container type & Count under the bid you are creating.

- Remove: You can utilize this button to remove more container type & Count under the bid you are creating.

Container Type

Select Container Type*

20 FT STD

No of Containers *

2

ADD

Select Container Type*

20 FT VNT

No of Containers *

4

REMOVE

Bid Notification Priority Queue

Priority Q-1

Remove

Select Hauliers

MANGAL MANJIT TRAN BY HEAVY & LIGHT ...

Remove

BIN BADER TRNASPORT BY HEAVY TRUCKS LLC

Remove

JALANDHAR TRANSPORT BY TRUCKS LLC

Remove

Priority Q-2

15 min

Remove

Select Hauliers

BUDGET AIR CARGO LLC

Remove

AI QENDEEL GENERAL LAND TRANSPORT L.L.C

Remove

- Priority Q1: Priority Queue 1, has search field for add multiple haulier under this cue, and haulier's selected under queue will received the WhatsApp bid message as Bid Start Date & Time.
- Priority Q2: Priority Queue 2, has search field for add multiple haulier under this cue. Also you can set deferred notification time as you desire, and haulier's selected under queue will received the WhatsApp bid message as Bid Start Date & Time plus deferred notification time you've send lighted in red.
- Once you've provided all the mandatory information, you can click on submitted button and bid will be created and can be view under "Upcoming" section.
- Rules for Bid Creation:
 - A minimum difference between Bid start & end time is 2 hours.
 - A maximum of per Queue 30 haulier are allowed.
 - Total 2 queue are allow for user for participant hauliers.
 - Order date should be always ahead of Bid end time.
 - A Maximum of duration of Active bid is 72 hours.
 - An upcoming bid cannot be edited with 5 minutes of bid start date & time.

Step 9: Editing Upcoming Bid

- You can only edit an upcoming bid, Active bid or closed bid cannot be edited.
- Once you navigate to upcoming bid tab, under Action section, you will see an edit icon as highlighted in the below image.


Spot Procurement

Data successfully inserted!

CREATE BID

Upcoming Active Closed

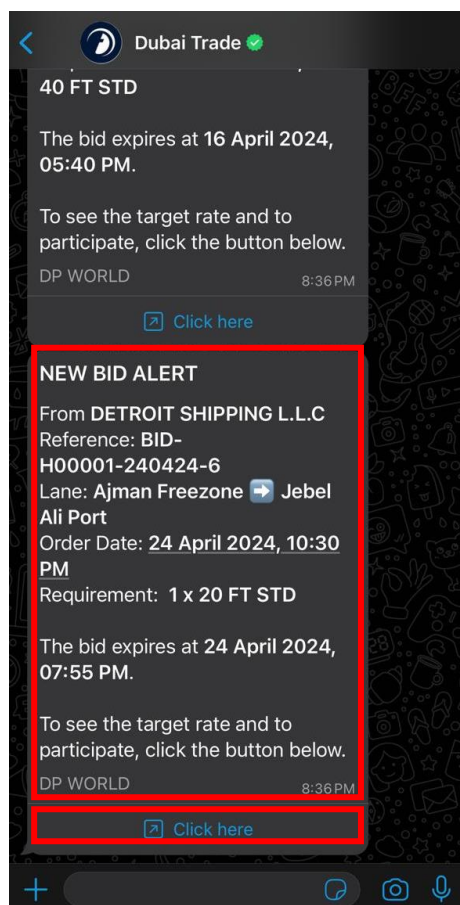
Search By Reference Number Advanced search

Bid ID	Source	Destination	Bid Start Date	Bid End Date	Order Date	Action
BID-H00001-230424-8	Terminal 1, Jebel Ali port, Jafza	106 building A4, Dubai South headquarter, DWC, Dubai	Apr 23, 2024 11:40 PM	Apr 24, 2024 01:55 AM	Apr 26, 2024 12:00 AM	 Edit

- Upon clicking on the “edit” icon, you will be redirected to bid editing form with prepopulate information, and you can change the desired information.
- Note: You are not allowed to edit the bid reference number only, rest all the information can be updated.

Step 10: Receiving Bid message & Participating in a Bid.

- Haulier who are the participants, will receive below WhatsApp message with bid details along with Dynamic link to provide rates for participation.



- You can click on the dynamic link, which will redirect you to a mobile friendly webpage, to provide rate for the bid, per container type, in the above image.

- Once you provide rate(s) for the bids against the container types you want to provide for, you can click on “submit” button, and the rate will be update into system, and will be made visible bid creating user.

Submit Your Rate

Warning
This bid expires in 0 days 23 hours 12 minutes 51 seconds.

Bidding Details
Reference Number: BID-H00001-240424-6
Company Name: DP World

Response
20 FT STD ☐ Not Available
Quantity*: 1
Total Rate (AED)*:

SUBMIT

Additional Details
Order Date & Time: Apr 27, 2024 02:30 AM
Source: Ajman Freezone

Reference Number: BID-H00001-240424-6
Company Name: DP World

Response
20 FT STD ☐ Not Available
Quantity*: 1
Total Rate (AED)*:

SUBMIT

Additional Details
Order Date & Time: Apr 27, 2024 02:30 AM
Source: Ajman Freezone
Destination: Jebel Ali Port
Rate Type: Total Rate
Remarks: Remarks for participant hauliers can be added here.

Bidding Details

Reference Number: BID-H00001-240424-6

Company Name: DP World

Response

20 FT STD ☐ Not Available

Quantity*
1

Total f
600

Confirm Submission X

I, an authorized representative
[Redacted Signature]
the entered details for
participating in the bid.

NO YES

Additional Details

Order
Source: Ajman Freezone

Destination: Jebel Ali Port

Rate Type: Total Rate

Remarks: Remarks for participant hauliers can be added here.

AA dtsit.dubaitrade.ae

- As shown in the above image you are request to provide confirmation for submitting the rate against the bid you are participating in.

Step 11: Providing revised bid rate / re-entering bid Rate.

- If the Bid is not expired or closed you can open the dynamic link provide in the WhatsApp message, click on the “Submit Again” button and follow the step mentions in “Step 10” to submit revised rate.

Submit Your Rate



Warning

This bid expires in 0 days 23 hours 12 minutes 23 seconds.

Bidding Details

Reference Number BID-H00001-240424-6
Company Name DP World

You have already submitted your response.

You can submit again if you want to change your response.

SUBMIT AGAIN

Previous Responses

Container	Qty.	Rate	Submitted At
20 FT STD	1	600	Apr 25, 2024 12:42 AM

Additional Details

Order Date & Time Apr 27, 2024 02:30 AM
Source Ajman Freezone

Destination Jebel Ali Port

AA

🔒 dtsit.dubaitrade.ae



Step 12: Declaring Bid winner(s).

- Navigate to Active tab for non-expired bid or closed tab for expired bid, to declare the winner against the bid you desire to declare the winner for as shown in the below image.
- Click on the “view” icon to view the bid details and to declare the winner.
- Under view page of bid, if the participant(s) has provided rate any of the container type, you can view the rate & declare winner using “Declare winner” button as highlighted in the below image.

View Bid

Bidding Details

Bid Ref No BID-H00001-240424-6	Status Open	Start Time Apr 24, 2024 09:55 PM	Remarks Remarks for participant hauliers can be added here.
Source Ajman Freezone	Destination Jebel Ali Port	End Time Apr 25, 2024 11:55 PM	
Executed Time Apr 27, 2024 02:30 AM			

Weight (kg) 4000

CLOSE BIDDINGCANCEL BIDDINGEDIT BID END DATE

Responses

1 x 20 FT STD

Haulier	Rating	Submitted at	Bid Qty	Rate	Declare Winner	Asset Details
H00701	0	Apr 24, 2024 08:42 PM	1	600	<div></div>	

Rows per page: 10

1-1 of 1

Step 13: View bid winner(s) as a participant.

- As a participant, using the dynamic link send with WhatsApp message. You can open and view if you've won the bid or not. As shown in the below image.

Submit Your Asset Details

Bidding Details

Reference Number BID-H00001-240424-6
Company Name DP World

Requirements

20 FT STD

ADD DETAILS



You Won!

Please fill the required details.

AA

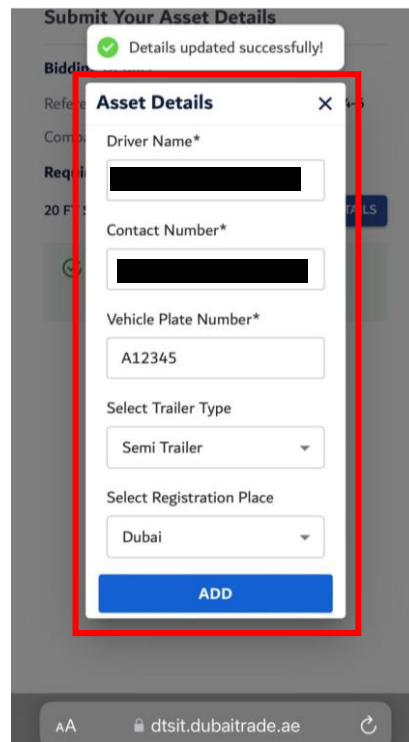
dtsit.dubaitrade.ae



- Using "Add details" button you can provide driver and vehicle details shown in the next step.

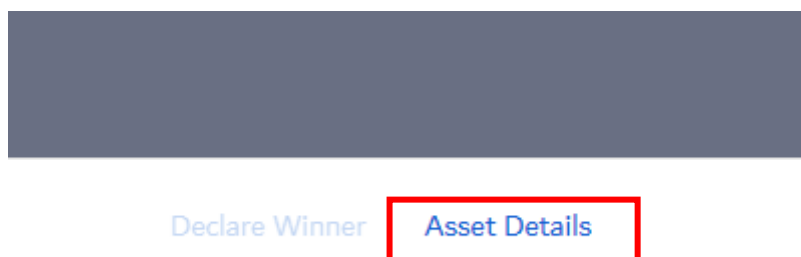
Step 14: Providing Vehicle & driver details as a bid winner.

- As a participant, once you get confirm of you being declared as winner, using the dynamic link send with WhatsApp message. You can open and provide Driver(s) and Vehicle(s) detail for the execution of bid order. As shown in the image.



Step 15: Assigning eToken to Bid winner's asset.

- Once you declare a winner the bit, you can navigate to closed tab, and click on the “view” Icon of the bid.
- If you have declared the winner against a participant, you can click on the “Asset details” button as shown below:



- Once you click on the “asset details” button, you will see the etoken drop down field, where the eToken which does not have asset details/ driver & vehicle information not provided, will be listed and you can directly allocate the driver & vehicle to the select eToken number. As shown in the below image.

Bid Ref No H00001-160424-4	Status Execution Passed	Start Time Apr 16, 2024 02:35 PM	Remarks -
Source Dubai World Central	Destination Dubai Industrial City	End Time Apr 17, 2024 02:35 PM	
Weight (kg) 100		Executed Time Apr 17, 2024 02:55 PM	

Asset Details
×

Select eToken

402361
402343
402371
402479
402396

Driver Name*

Contact Number*

Vehicle Plate Number*

Select Trailer Type

Select Registration Place

SAVE

Previous Asset Detail(s)
No previous asset details found!

CLOSE

Summary

Spot Procurement streamlines spot bids for gathering market rates across various container transportation lanes. Users access the platform, create bids, and manage them through different states—upcoming, active, and completed bids. The process involves defining bid parameters, selecting hauliers, and declaring winners. Hauliers receive bid notifications via WhatsApp and can participate by submitting rates through dynamic links. The service aims to provide market insights and facilitate efficient container transportation.