



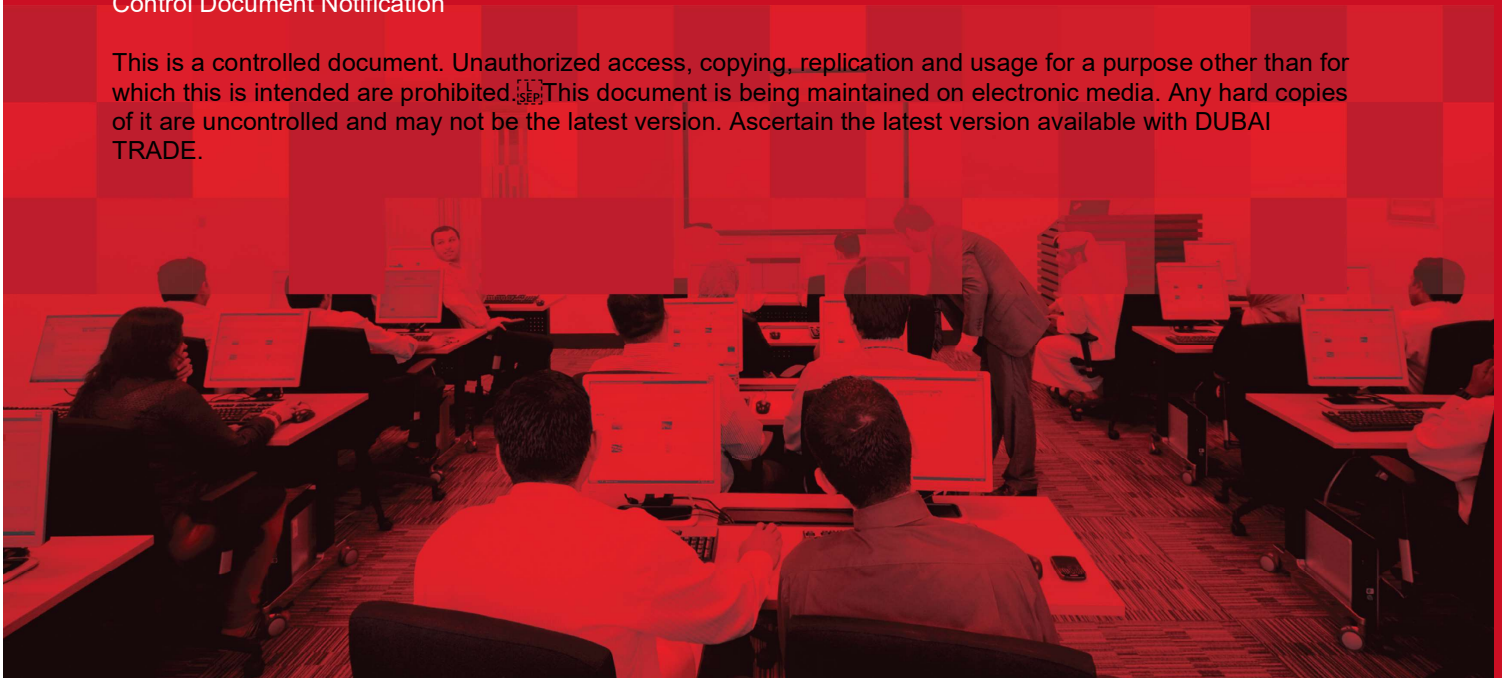
JAFZA eSERVICES Service Provider – Etisalat User's Manual

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DOCUMENT DETAILS

Document Information

Document Name	Service Provider – Etisalat
Project Name	JAFZA eService Manuals
Business Unit	JAFZA
Author(s)	DT Training Dept.
Last Updated Date	12 th Aug, 2021
Current Version	2.0

Revision History

Version	Date	Author	Designation	Description of change

Approval History

Version	Date	Name	Designation	Comments

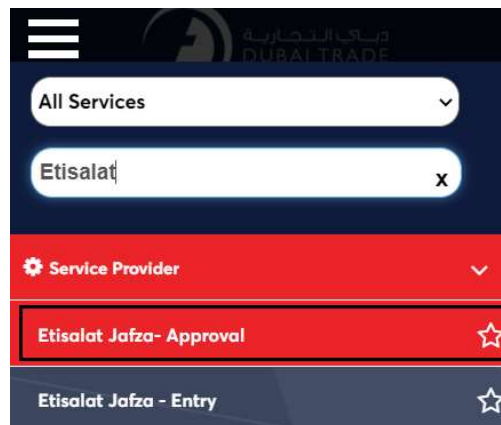
Distribution

Version	Location

This service is to request for letters / No Objection Certificates to apply for new Etisalat connection for the companies registered with JAFZA.

Navigation:

1. Login to **Dubai Trade**
2. Go to **Service Provider** from the menu on the left
3. Then Go to **Etisalat – Approval**



4. The below screen will be displayed where you can select the required Letter/NOC or **Search for SR.**

Types of SR's

Etisalat Internet Services Etisalat Telecom Services

SR Number Select Status Search

SR Number	SR Type	Status	Creation Date	Last Update Date	Actions
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5. Click **Create New Request**

Jafza Etisalat Telecom Services

Create New Request Home

[Edit SR](#)
[Upload Document](#)
[Cancel SR](#)
[Update Address](#)
[View SR Details](#)

SR Number Select Status Search

SR Number	SR Type	Status	Creation Date	Last Update Date	Actions
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6. Enter the details and click **Save and Continue**

Jafza Etisalat Telecom Services

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1
2
3

Service Request
Summary
Payment Confirmation

① Use this page to create/modify a request for the chosen Etisalat service. Once you have entered atleast the mandatory information, you can :

- Click on Save and Continue to save the request. Saved requests can be retrieved later using Search, modified if needed and Submitted for Approval/Submitted to Freezone.

Company Name: Middle East And Africa FZCO

Company Id **1314**
Jafza Comments

Request Reason *

Save and Continue

7. Review the details and click **Confirm and Continue**

Jafza Etisalat Telecom Services

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✓
2
3

Service Request
Summary
Payment Confirmation

① Details of the selected request are given below.

Company Name: Middle East And Africa FZCO
SR Number: 20052478

Request Reason
Request Reason

Edit

Confirm and Continue

8. Click **Submit to FreeZone**

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✓
✓
3

Service Request
Summary
Payment Confirmation

① Use this page to re-confirm the details entered for a request. Once you have verified the information, you can either:

- Click on the Submit to Freezone button to initiate the request processing.
- Click on the back button to go to request Overview page.

Please re-confirm the following details before forwarding to FZ Admin. Clicking on Submit to Freezone will reserve the payment for the request from your portal balance.

Current Balance Amount
(Deposit minus amount reserved for submitted requests)


922,696.97 AED


Total Charge Amount: 100.00 AED
Total VAT Amount: 0.00 AED
Total Charge Amount with VAT: 100.00 AED


SR Number	Customer	Status
20052478	Middle East And Africa FZCO	Saved


Submit to FreeZone


The below confirmation will be displayed

Jafza Etisalat Telecom Services

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Service Request


Summary


Payment Confirmation


Your request has been forwarded to the Free Zone for processing. A charge of 100.00 AED and VAT amount 0.00 AED has been reserved for the same.

SR Number	Customer	Status
20052478	Middle East And Africa FZCO	Submitted to Free Zone

