

DP World Trade+ DNOC - Track User's Manual

Copyright Information

Copyright © 2025 by Dubai Trade. All rights reserved. This document and all associated attachments mentioned therein are the intellectual property of Dubai Trade. This document shall be used only by persons authorized by DUBAI TRADE, for the purpose of carrying out their obligations under a specific contract with DUBAI TRADE. Unauthorized copying, printing, disclosure to third party and transmission of this document to any other destination by any media will constitute an unlawful act, attracting appropriate legal actions.

Control Document Notification

This is a controlled document. Unauthorized access, copying, replication and usage for a purpose other than for which this is intended are prohibited. This document is being maintained on electronic media. Any hard copies of it are uncontrolled and may not be the latest version. Ascertain the latest version available with DUBAI TRADE.



DOCUMENT DETAILS

Document Name	Trade+ DNOC – Track
Project Name	DNOC
Business Unit	Dubai Trade
Author(s)	DT Training Dept.
Last Updated Date	4 th Feb, 2025
Current Version	1.0

This Service enables Shipping Agents and Freight Forwarders to track for Digital NOCs on Dubai Trade portal.

Navigation:

- 1. Login to **Dubai Trade**
- 2. Go to the Services Menu
- 3. Click on Trade+ DNOC

دباي التجارية DUBAI TRADE	
All Services	v
Trade+	x
Manage Trade+ DDO/DNOC	^
Trade+ Digital Delivery Order	~
Trade+ DNOC	^

The below e-Services will be available

Trade+ DNOC	~
Trade+ Dashboard	\$
Trade+ Report	公
Trade+ Request DNOC	
Trade+ DNOC Track	☆

Procedure:

1. Click on Trade+ DNOC Track under Trade+ DNOC



The below screen will be displayed

Request Details	
BOL NO	Reference Number
Status 🔻	Request Type NOC Invoice Status
🗂 From Date	To Date
	C Reset Q Search
Reference BOL Request Number Number Name	Status Requested Completed Pending DO Status Remark Date Date With Number Action
	No Data Found

2. Enter the search criteria and click on Search

Reque	est Details										
B	BOL NO				Reference Number			B	DO Numb	per	
Đ	Status		Ŧ	Đ	Request Type NOC		Ŧ	Đ	Invoice S	tatus	~
	From Date				To Date						
										C Reset	Q Search
Refe Nu	erence 🔶	BOL Number	Request Party Name	Status	Status Remark	Requested _ Date	Complete Date	ed 🜲	Pending With	DO Number	Action
					No Data	Found					

3. Click " = " to **view/edit** the DNOC request

Request	Detai	ls									
B BC)L NO					Ð	Reference	Number			
🖹 Sta	atus			•	Request Type NOC			•	Invoice Statu	S	,
Fro 1/	m Date 1/202	4			To Date 14/5/2024	Ļ					
										C Reset	O Search
										Cheser	
Referer e Numb	ic er	BOL Number	Request Party Name	Status	Status Remark	Requeste d Date	Complete d Date	Pending With	Payment Type	DO/NOC Number	Action
Referer e Numb DTN03: MSK96	er 24	BOL Number UATE8231 73019	Request Party Name A180-MAE RSK KANO O UAE LLC	Status Cancelled	Status Remark	Requeste d Date 22-03-202 4 08:07 A M	Complete d Date	Pending With	Payment Type OFFLINE P AYMENT	DO/NOC Number	Action
Referen e Numb DTN03: MSK96 DTN01: MSK90	er 24 21 24 22	BOL Number UATE8231 73019 MSMK822 950082	Request Party Name A180-MAE RSK KANO O UAE LLC A180-MAE RSK KANO O UAE LLC	Status Cancelled Pending	Status Remark Approval	Requeste d Date 22-03-202 4 08:07 A M 29-01-202 4 03:51 P M	Complete d Date	Pending With	Payment Type OFFLINE P AYMENT OFFLINE P AYMENT	DO/NOC Number	Action

⁽²⁾ Functionality enabled to allow user to select the Page number by number input in order to navigate directly to the specific page.

The below screen will be displayed

quest Details			
BOL Details			
B/L Number BOLKHALIFA22	B/L Type EBL	Vessel Name YM SUCCESS	Vessel ETA 25/08/2019
Voyager Number 10142	Importer Code	Shipping Agent Code 39241	Shipping Agent Name OCEAN NETWORK EXPRESS L.L.C
Container Count 0	Consignee Name Test	Vessel ATA	Requested Date 09/12/2020 10:27 AM
Deterior Manufactor			
Kotation Number			
Authorization Request [Requesting Party A180-MAERSK KANOO UAE LLC	Details Representative Person Khalifa	Email khalifa.almheiri@dubaitrade.ae	Phone Number 971-55-9234154
Authorization Request [Requesting Party A180-MAERSK KANOO UAE LLC B/L Party Name A180-MAERSK KANOO UAE LLC	Details Representative Person Khalifa Representative Person Khalifa	Email khalifa.almheiri@dubaitrade.ae Email khalifa.almheiri@dubaitrade.ae	Phone Number 971-55-9234154 Phone Number 971-55-9234154
Authorization Request [Requesting Party A180-MAERSK KANOO UAE LLC B/L Party Name A180-MAERSK KANOO UAE LLC NOC Party Name A180-MAERSK KANOO UAE LLC	Details Representative Person Khalifa Representative Person Khalifa Representative Person Khalifa	Email khalifa.almheiri@dubaitrade.ae Email khalifa.almheiri@dubaitrade.ae Email khalifa.almheiri@dubaitrade.ae	Phone Number 971-55-9234154 Phone Number 971-55-9234154 Phone Number 971-55-9234154
Authorization Request [Requesting Party A180-MAERSK KANOO UAE LLC B/L Party Name A180-MAERSK KANOO UAE LLC NOC Party Name A180-MAERSK KANOO UAE LLC Documents Details	Details Representative Person Khalifa Representative Person Khalifa Representative Person Khalifa	Email khalifa.almheiri@dubaitrade.ae Email khalifa.almheiri@dubaitrade.ae Email khalifa.almheiri@dubaitrade.ae	Phone Number 971-55-9234154 Phone Number 971-55-9234154 Phone Number 971-55-9234154

BOL Invoice Details

Invoice No	Invoice Type	Invoice Value	Invoice Currency	Payment Status	Refer No	Payment Type	Paid By	
DXNEDKKHAL IFAE10	Other	239	AED	PAID	0000020000 01	ONLINE PAYM ENT	mhs006	≣

^

Approval History Details

DATE	ACTION	USER TYPE	USER NAME	REMARKS	COMMENTS
09-12-2020 10:28	APPROVED	COUNTER	oneuser		

DATE	ACTION	USER TYPE	USER NAME	REMARKS	COMMENTS
09-12-2020 10:28	APPROVED	COUNTER	oneuser		
C Details					
Number		MRN Number a011		NOC Validity Date	
marks History					
DAT	E	USER	NAME	REMARK	S

4. Click on the required option to perform an action on the DNOC request

DATE	ACTION	USER TYPE	USER NAME	REMARKS	COMMENTS
09-12-2020 10:28	APPROVED	COUNTER	oneuser		
NOC Details					^
NOC Number		MRN Number a011		NOC Validity Date	
Remarks History					^
DATI	E	USER	NAME	REMARKS	
09-12-2020	0 10:27	mh	s006	Epayment	
← Back	NEW Request for New N	IOC 🖍 Amend NOC	Download NOC Rece	eipt 💽 🕢 Download NOC	× Cancel NOC

• The actions that can be performed on a DNOC request may differ depending on the status of the request.

I. DNOC CANCELLATION

1. Click Cancel NOC to cancel the DNOC

← Back	Request for New NOC	Amend NOC	Download NOC Receipt	Download NOC	Cancel NOC

2. Click on **ok** to confirm the cancellation



II. DNOC AMENDMENT

1. Click Amend NOC

← Back	NEW Request for New NOC	Amend NOC	Download NOC Receipt	Download NOC	× Cancel NOC

The below screen will be displayed

BOL Details				
B/L Number MNZBOL254303	B/L Type EBL	Vessel Name Vessel Name	Consignee Name Consignee Name	
Vessel ETA 17/04/2020	Vessel ATA	Voyager Number VoyageNumber	Container Count 0	
Shipping Agent Code	Shipping Agent Name	Importer Code	Rotation Number 822543	
Requesting Party De	etails *			
Requesting Party		Representative Person		×

BL Party Details *

Same as Requesting Party Details			
BL Party	×	Representative Person	×
Email	×	Mobile Number	
		Use Format 971-xx-xxxxxxx	
DO Party Details *			~
○ Same as Requesting Party Details ○ Same as BC	DL Party Details		
DO Party	×	Representative Name	×
DO Email	×	Mobile Number	
		Use Format 971-xx-xxxxxxx	
Document Uploads			~
Note: Upload Document only of File Type (png/jpg/gif/po • Authorization Letter is mandatory for EBL BoL type	df) and maximum file si e.	ze 0.5 MB	
Authorization Letter		Emirates ID *	
Authorization Letter		Emirates ID	





Invoice Details

	Invoice No	Invoice Type	Invoice Value	Invoice Currency	Payment Status	Paid By
~		Other	43.25	AED	PAYMENT SUCCESS	

^

~

NOC Details

NOC Number	MRN Number a011		NOC Validit	y Date
Port of Clearance AEJEA		MRN N	lumber	
Clearing Agent (Issued to)	×		Valid upto * 12/10/2023	
Remarks data edge				4 ×
Remarks				
Remarks download				<i>h</i> >
Terms and Condition *				
I Acknowledge that I am Autho	orized to request this NOC accor	rding to <u>Terms and</u>	l Conditions	🗲 Back 🖍 Pro
I Acknowledge that I am Author Acknowledge the Te I Acknowledge that I am Author I Acknowledge that I am Author I Acknowledge that I am Author	rized to request this NOC accor rms and Contiotic	rding to <u>Terms and</u>	I Conditions ick Proceed	← Back Pro
I Acknowledge that I am Author Acknowledge the Te I Acknowledge that I am Author I Acknowledge that I am Author	rized to request this NOC accor rms and Contiotic	rding to <u>Terms and</u>	I Conditions	← Back ← Back ← Back
 I Acknowledge that I am Author Acknowledge the Te I Acknowledge that I am Author I Acknowledge that I am Author below confirmation screet 	rms and Contiotic	rding to <u>Terms and</u> ons then cl rding to <u>Terms and</u>	IConditions ick Proceed	← Back ← Back ← Back Pro-
I Acknowledge that I am Author Acknowledge the Te I Acknowledge the Te I Acknowledge that I am Author I Acknowledge that I am Author Below confirmation scree arch BOL/Invoice Request	rms and Contiotic	rding to <u>Terms and</u> ons then cl rding to <u>Terms and</u> ed	IConditions ick Proceed	← Back ← Back ← Back

^

III. DNOC AMENDMENT / EXTENSION PREPAYMENT

The actions that can be performed on a DNOC request may differ depending on the status of the request.

1. Review the DNOC details on Amend/Extend DDO

Search BOL/Invoice Request	
BOL Details	~
Requesting Party Details *	~
BL Party Details	~
NOC Party Details *	~
Document Uploads	~
Invoice Details	~
Remarks	~
Terms and Condition *	~
	← Back Proceed

2. Under Invoice Details Click on Prepay for extension

Invoice No Invoice Type Invoice Value Invoice Currency Payment Status Page SITR817360041 Other 41.25 AED PAYMENT SUCCESS					
Invoice No Invoice Type Invoice Value Invoice Currency Payment Status Pa SITR817360041 Other 41.25 AED PAYMENT SUCCESS	+ Prepay for extension				
SITR817360041 Other 41.25 AED PAYMENT SUCCESS	Payment Status Paid By	Invoice Currency Payment	Invoice Value	Invoice Type	Invoice No
	PAYMENT SUCCESS kamil	AED PAYMENT	41.25	Other	SITR817360041
SITRINV817360041 Other 41.25 AED PAYMENT SUCCESS	PAYMENT SUCCESS kamil	AED PAYMENT	41.25	Other	SITRINV817360041

Prepay for extension is available for user to prepay charges to the Shipping Agent using Credit/Debit Card.

3. Select Invoice Type



4. Enter Invoice Value then click OK

Prep	bay Invoice				×
B	Select Invoice Type Other	•	B	Invoice Value	×
				X Cancel	🖌 ок

5. Under Payment Details select CREDIT/DEBIT CARD

Pay	ment Details		
B	Payment Option CREDIT/DEBIT CARE)	-
Total	Invoice Amount	500.00	
Total	Service Charge	7.50	
5% VA	AT on Service Charge	0.38	
Total	Payable Amount	507.88	

Prepaying charges to the Shipping Agent can only be done using Credit/Debit Card.

6. Read and Acknowledge the Terms and Conditions then click Proceed

Remarks		~
Terms and Condition *		^
I Acknowledge that I am Authorized to request this DO according to <u>Terms and Conditions</u>		
	← Back	Proceed

7. Click on AGREE AND PAY

How would you like to pay?				
Debit/Credit			ORE	DER DETAILS
			Merchant	
Select the Card Type			Рау То	OCEAN NETWORK
VISA			Pay For	Delivery Order Payment
			Total	507.88 AED
Notify me with the payment status.			CANCEL ORDER	AGREE AND PAY
Enter your e-mail id				
I accept the Terms and Conditions for this pa	yment			
	Powered by	Certification		
		PCIDSS ASSESSED BY VALUEMENTOR		

8. Enter the Card Details then click Pay

Payment Details	<u> </u>	Your Order	
Card Type *	Visa Visa Mastercard	Total amount	507.88 AED
Card Number *	4444		
Expiration Month *	12 ✓ Expiration Year * 2024		
CVN *	This code is a three or four digit number printed on the back or front of credit cards.		
Cancel	Pay		

The below confirmation screen will be displayed



www.dubaitrade.ae