

# DP World Container Request -Request User's Manual

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**Container Request - Request** 

## DOCUMENT DETAILS

Document Name	Container Request - Request
Project Name	
Business Unit	DP World
Author(s)	DT Training Dept.
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Current Version	2.0

*This service enables Shipping Agent to give instructions to DP World to release or accept containers.* 

### Navigation:

- 1. Login to Dubai Trade
- 2. Go to Request
- 3. Then Go to Container Request

### The below screen will be displayed

Create Co	ontainer Request	
	- Port	
	JEBEL ALI	~
	- Request Type	
	Select	~
	* Line	
	-Select-	~
		Reset Next

### Procedure:

1. Select the Port

Create Co	ontainer Request	
	- Port	
	JEBEL ALI	~
	MINA RASHID	
	JEBELALI Solat	
		•
	* Line	
	Select	$\sim$
		Reset Next

2. Select the **Container Request** type

Create Co	ntainer Request	
	• Port	
	Request Type     Select-	
	EXPORT BOOKING EMPTY DEPOSIT	
	EMPTY RELEASE EXPORT FULL RELEASE TO TOWN PORT FACILITY TRANSFER INTER TERMINAL TRANSFER	Reset Next

### **Container Request - Request**

- **EXPORT BOOKING:** For Depositing Export Container into the Port with or without receiving an empty container
- **EMPTY DEPOSIT:** For Depositing Empty Container into the Port
- EMPTY RELEASE: For Releasing Empty Container from the Port
- **EXPORT FULL RELEASE TO TOWN:** For Releasing Export Container from the Port
- **PORT FACILITY TRANSFER:** For Transferring Containers From/To Port Facility From/To Terminal
- **INTER TERMINAL TRANSFER:** For Transferring Containers between different Terminals in the Port (Customer Request and/or DPW Convenience)
- 3. Select the Container Line

Create Co	ontainer Request		
	* Port		
	JEBELALI	~	
	• Request Type		
	Select-	$\sim$	
	* Line		
	Select	~	
		Reset	Next

#### The below screen will be displayed

	Agent		Line	<ul> <li>Customer Reference</li> </ul>		
	A180 - MAERSK KANOO EMIRATES LLC		MSK - MAERSK LINE	ENTER MIN. 4 CHARACTERS	3	
			Discharge Port	Destination Port		
		~				
	* Outbound Rotation		Receive Terminal (To)	Cargo Stuffing Location		
~	Search by Rotation or Vessel		SELECT ¥	SELECT		
			C & F Agent			
			SEARCH CONSIGNEE OR CNF AGENT			
			Agent Instructions to Consignee/C & F agent			
• Size (feet)	Container Status		Container Delivery Criteria Prefixes	Range From	Range To	
		-	Container Category	Inspection Status		
			SELECT *	SERVICEABLE		~
			Hold Container     Damaged Container	Heavy Duty		
			INCO + Add - Remove	006		
	Size (feet)     -SELECT	Agent A180 - MAERSK KANOO E MIRATES LLC	Agent (A180 - MAERSK KANOO EMIRATES LLC	Agent     Line       A180 - MAERSK KANOO EMIRATES LLC     MSK - MAERSK LINE       • Discharge Port     • Discharge Port       • Outbound Rotation     • Receive Terminal (fo)       • Starch by Rotation or Vessel     - SELECT       • Starch to Romanne Consigneet C & F Agent     SEARCH CONSIGNEE OR CMF AGENT       • Stare (feet)     Container Status       • Stare (feet)     Container Status       • Stare (feet)     Container Status       • Ontainer Category     • Container Category       • Outbourd Category     • SELECT	Agent     Line     * Outsomer Reference.       A180 - MAERSK KANOO EMIRATES LLC     MSK - MAERSK LINE     EVITER MIN. 4 OHARACTERS       * Obscharge Port     * Obscharge Port     * Obscharge Port       * Outbound Rotation     * Receive Terminal (fo)     * Cargo Stuffing Location       * Staarch by Rotation or Vessel     - SELECT-     * Cargo Stuffing Location       * Staarch by Rotation or Vessel     - SELECT-     * Cargo Stuffing Location       * Staarch consigneeiC & F Agent     SEARCH CONSIGNEE OR CMF. AGENT     Agent Instructions to ConsigneeiC & F agent       * Stare (feet)     Container Status     * Operations of ConsigneeiC & F agent     * Container Category       * Stare (feet)     Container Status     * Operations of Category     * Inspection Status       * Operation Category     * EMERTY     * SetWordEABLE     SerWordEABLE       * Operation Category     * Inspection Status     SerWordEABLE     SerWordEABLE	Agent     Line     * Customer Reference       (A180 - MARERSK KANOO EMIRATES LLC     MSK - MARERSK LINE     ENTER MIN. 4 CHARACTERS       · Mathematical Control of Con

### 4. Enter the Booking Details

Container Request - Create (EXPORT BOOKING - Summary)						
Port		Agent		Line		Customer Reference
JEBEL ALI		A180 - MAERSK KANOO EMIRATES LLC		MSK - MAERSK LINE		ENTER MIN. 4 CHARACTERS
* Instruction Type				Discharge Port		Destination Port
SELECT			*			
Release Terminal (From)		Outbound Rotation		<ul> <li>Receive Terminal (To)</li> </ul>		Cargo Stuffing Location
SELECT	~	Search by Rotation or Vessel		SELECT	~	SELECT
Shipper				C & F Agent		
SELECT IMPORTER				SEARCH CONSIGNEE OR CNF AGENT		
Haulier				Agent Instructions to Consignee/C & F agent		
SEARCH HAULIER						

**NOTE:** Enter either Shipper Code and/or C&F Agent Code in order for them to nominate the Haulier

### 5. Enter the Container Details and click Done

Container Details					
Container Count	• Size (feet)	Container Status	Container Delivery Criteria	Pange From	Pange To
• ISO Type	"SELECTI"	Larri		Range From	
SELECT		*	Container Category	Inspection Status	
			SELECT *	SERVICEABLE	~
			Hold Container     Damaged Container	Heavy Duty	
			MCO + Add - Remove Code UN No IMDG	Yes Front Back Left Rig	ht Top
					Back Done

NOTE: Enter all Mandatory information in order to successfully save the details

### 6. Update the Request Expiry (if required) and click Save & Submit

* Thi	s Request Expires On (Amendable)	
29-J	ul-21 04:47	

The below confirmation page will be displayed



### Notify: To send email notification(s) of the Token





قیمالحال ریبی DP WOF	<sup>⊘</sup> موانہ LD									P	rint Date	17-Mar-21 08:5	51
JEBEL ALI		CON	ITAINER	REQUEST REP	PORT - [EXPO	RT BC	OKIN	G]					
Request Date DPW Reference No. Line Vessel Load Cut Off Date In Voyage Number Receive Terminal	: 17-Mar-2 : 500997 : : MAERSK : 29-Jul-21 : 1425 : TERMINA	1 08:48 LINE ALABAMA 04:47 NL ONE			Expiry Date Agent Refere Agent Rotation ETA Out Voyage Delivery/Rele	nce No ase Ter	rminal	: 29-Jul-21 04 : TEST15032 : . : 821253 : 29-Jul-21 10 : 1425 : TERMINAL	4:47 021 0:47 ONE	UAE L	LC		
Shipper C&F Agent Remarks Latest Action Remarks	: N/A : N/A : N/A : Request	Created			Haulier Instruction T Stuffing Loca Receive To P MoveType	ype ation fort Loc	ation	: N/A : EXPORT FU : Town : N/A : OUT	JLL DEPC	DSIT-WITH	H EMPTY D	ELIVERY	
Created By Modified By	: mhs006 : N/A				Created Date Modified Dat	0		: 17-Mar-21 ( : N/A	)8:48				
Container D	etails												Count
loo ijpo ole ollogoij	Delv.Category	OOG	Dry Reefe	Vent. Temp Heavy Duty	Contr.Criteria	Hold Contr	Dmg Contr	Insp.Status	NPOD	Dest.	IMCO		
GP[STD]-20 Storage- Empty	STORAGE	No		No		No	No	SERVICEABLE	INBOM	INBOM			10
								Page: 1 /1					

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Container Request - Request