

# Setting up Internet Explorer Mode in Microsoft Edge Configuration Guide

**Version 1**  
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## **Warning**

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## 1. Introduction

The “Internet Explorer 11” desktop application will be retired by Microsoft and go out of support on June 15, 2022. It will be replaced by “Microsoft Edge”. Microsoft is providing “Internet Explorer 11” mode in “Microsoft Edge” for smoothly running websites compatible with “Microsoft Internet Explorer 11”.

Dubai Customs “ActiveX” component is required to perform the following Mirsal2 transactions on Dubai Trade. Due to “Active X” dependency these services will work only in Internet Explorer 11.

- To sign the “**Declaration**” and “**Refunds and Claim**” transactions using the Digital Certificate of the Customer.
- To register the Customer’s Digital Certificate with Dubai Customs using “**Manage Digital Certificate**” service on Dubai Trade.

### Note:

The Customer must have the ActiveX component on their Computer in order to use the above Mirsal2 services on Dubai Trade. Please refer to “Active X” installation guide in [Appendix 5.2](#).

For more information, please refer to [Additional Information](#) section.

This guide does not mandate the customers to upgrade to Microsoft Edge. Customers can continue using Dubai Customs services on Internet Explorer 11 as like past as long as Internet Explorer is working on their computer.

### 1.1 Purpose

The purpose of this document is to facilitate the Dubai Trade Customers in configuring the Internet Explorer 11 mode in Microsoft Edge browser.

### 1.2 Target Audience

This document intends to address following group of users:

- Customers
- System Administrators
- IT support teams

### 1.3 Assumptions and Constraints

- The Internet Explorer Mode settings is available only on Latest Edge Browser in Windows 10 / 11 to download and install it.

## 2. Pre-Requisite

The following are the pre-requisite for setting up the Internet Explorer Mode in Microsoft Edge:

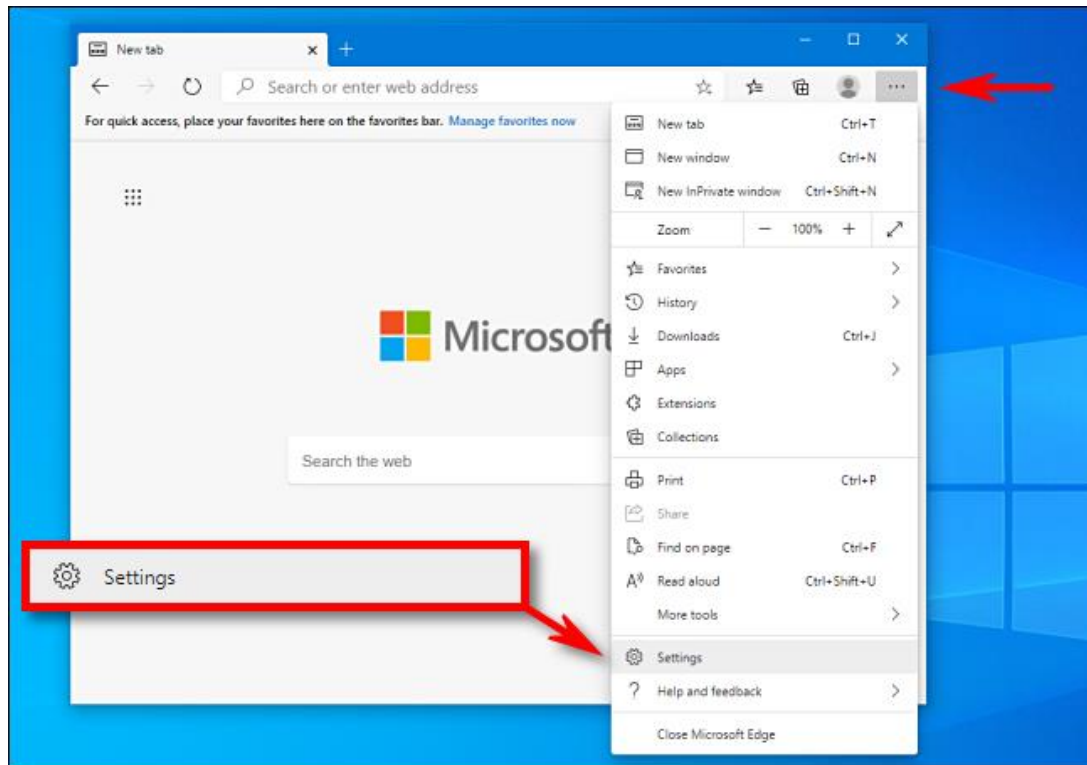
A Computer with either **Windows-7** or **Windows-10** Operating system is required. Previous versions of the Windows are not supported by Microsoft Edge.

Microsoft Edge Browser is already installed on the Desktop/laptop, please refer the [Appendix 5.1](#) to download and install Microsoft Edge.

### 3. Steps for setting up Internet Explorer Mode in Edge

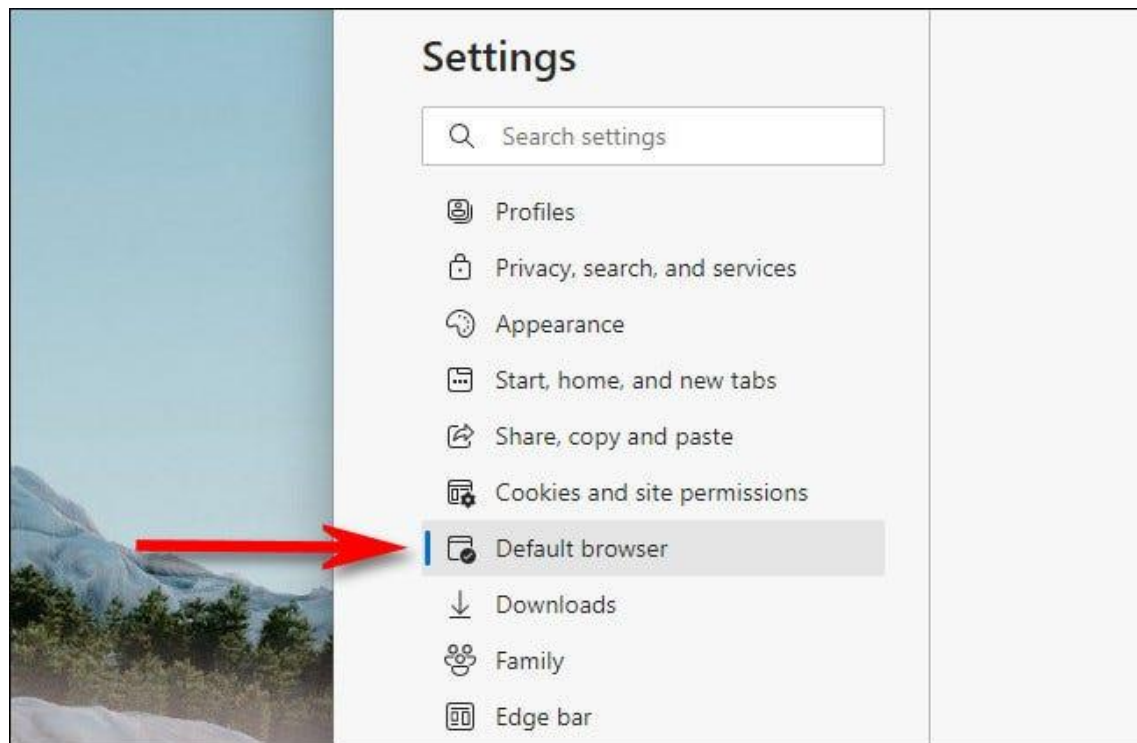
#### Step 1:

First, open Edge Browser. In the upper-right corner of window, click the ellipses button (three dots) and select "Settings" in the menu that appears.



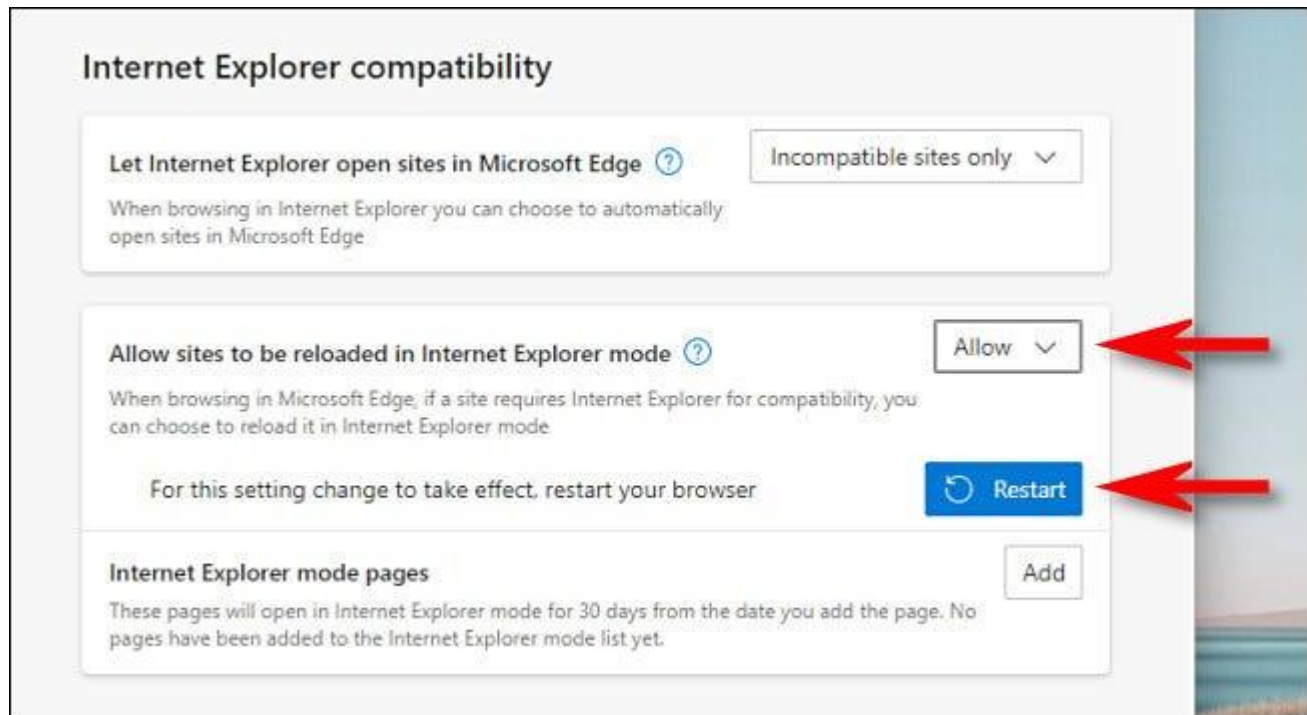
**Step 2:**

When the Settings tab opens, expand the window until you see the Settings sidebar. Click “Default Browser.”



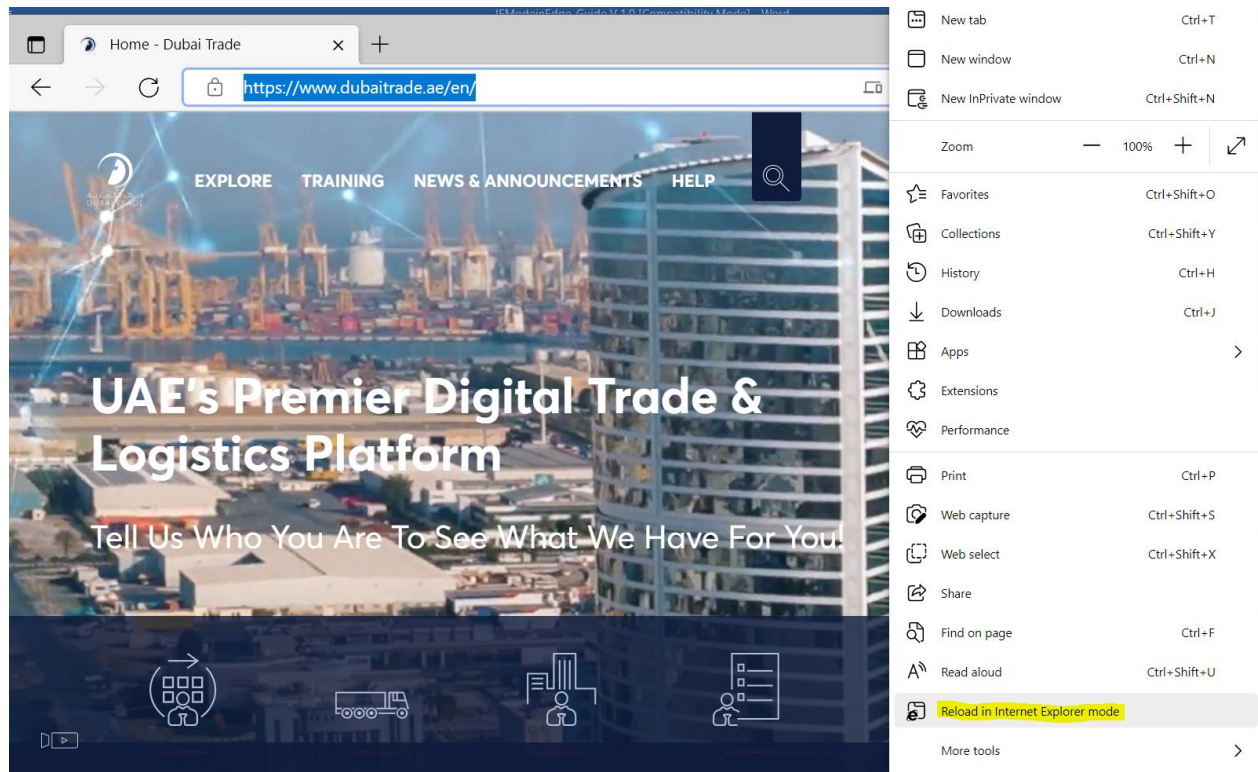
### **Step 3:**

In Default Browser settings, locate the “Internet Explorer Compatibility” section. Using the drop-down menu beside “Allow sites to be reloaded in Internet Explorer mode,” select “Allow.” Then click “Restart” to restart your browser.



**Step 4:**

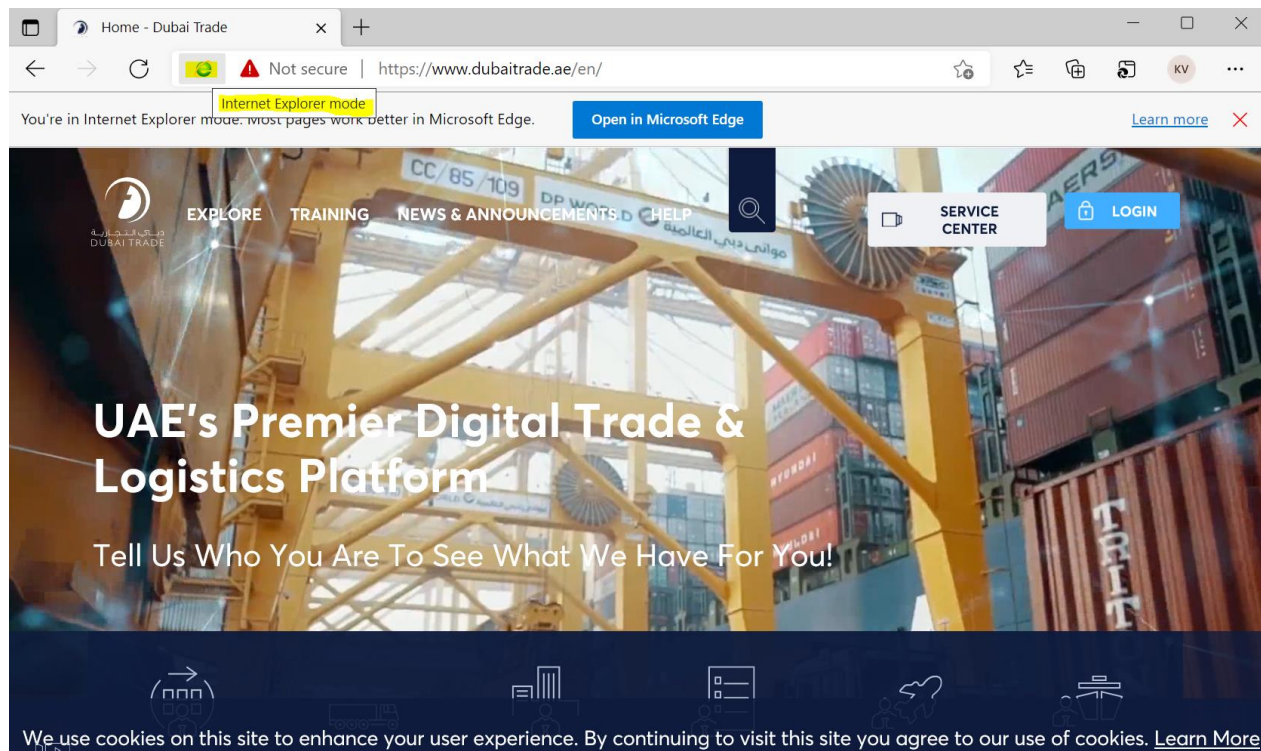
After Edge reloads, browse to the site [Home - Dubai Trade](https://www.dubaitrade.ae/en/). To switch to IE mode, click the ellipses (three dots) button and select “Reload in Internet Explorer mode.”





## Step 5:

Edge will reload the site in the Internet Explorer engine, and you'll see an Internet Explorer icon in the left side of the address bar reminding you that you're in IE mode.



Now you can submit the transactions as you normally would. To leave Internet Explorer mode, close the tab or click the ellipses (three dots) and choose the “Exit Internet Explorer mode” option.

## 4. Additional Information

### 4.1 What is Internet Explorer Mode?

Please refer to Microsoft documentation to know more about Internet Explorer Mode  
<https://docs.microsoft.com/en-us/deployedge/edge-ie-mode>.

### 4.2 How to configure Internet Explorer through Administrative Policies

Please refer to following Microsoft documentation to configure IE mode for enterprise users through group policies. It can be done by Windows technical support or Administration team of the company/

<https://docs.microsoft.com/en-us/deployedge/edge-ie-mode-policies#redirect-sites-from-microsoft-edge-to-ie-mode>



### 4.3 How long Internet Explorer will be supported on Edge

As per following Microsoft FAQ, IE mode enables backward compatibility and will be supported through at least 2029. Please refer to following link for more FAQ.

<https://docs.microsoft.com/en-us/lifecycle/faq/internet-explorer-microsoft-edge>

## 5. Appendices

### 5.1 Microsoft Edge Browser Download

Internet Explorer 11 Download Link	<p><b>64-Bit Setup</b>  <a href="https://www.microsoft.com/en-us/download/details.aspx?id=41628">https://www.microsoft.com/en-us/download/details.aspx?id=41628</a></p> <p><b>32-Bit Setup</b>  <a href="https://www.microsoft.com/en-us/download/details.aspx?id=40907">https://www.microsoft.com/en-us/download/details.aspx?id=40907</a></p>
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### 5.2 Dubai Customs ActiveX Component Download

Dubai Customs ActiveX Component Download URL	<a href="https://www.dubaicustoms.gov.ae/digitalsigner/DigitalSigner-1.0.0.0.zip">https://www.dubaicustoms.gov.ae/digitalsigner/DigitalSigner-1.0.0.0.zip</a>
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**Note:** In case you see following error when you run the setup, it indicates that you already have the required version of **".Net Framework 4 Client Profile"** installed on the computer, you do not need to install it again.

