



دبي التجارية
DUBAI TRADE

JAFZA eServices eDeposit User's Manual

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Table Designs

DOCUMENT DETAILS

Document Name	eDeposit
Project Name	
Business Unit	JAFZA
Author(s)	DT Training Dept.
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Current Version	2.0

This service enables users to top-up their Portal Deposit and Bank Guarantee Accounts with JAFZA.

Navigation:

1. Login to **Dubai Trade**
2. Go to **eDeposit** from the menu on the left
3. Then Go to **Make Deposit**

The below screen will be displayed with the current balances In Bank Guarantee and Portal Deposit Accounts

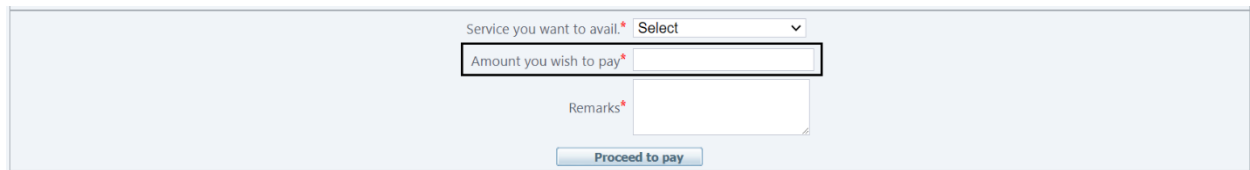
Bank Guarantee, Deposit & Current Balance Amount	
Customer Account No	
Name Of Company	East And Africa FZE
Deposit Amount	1,044,493
Current Balance Amount (deposit minus amount reserved for pending requests)	779,687
Bank Guarantee Required	3,178,640.5
Total Bank Guarantee Submitted	4,510,123
Bank Guarantee Balance	1,331,482.5
Service you want to avail.*	Select
Amount you wish to pay*	
Remarks*	
Proceed to pay	

Procedure:

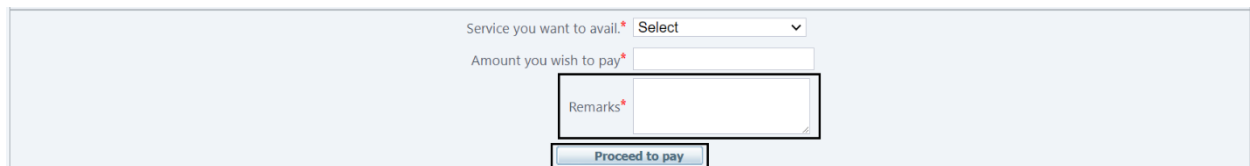
1. Select the top-up account from **Service you want to avail**



2. Enter the **Amount you wish to pay** (Numbers)

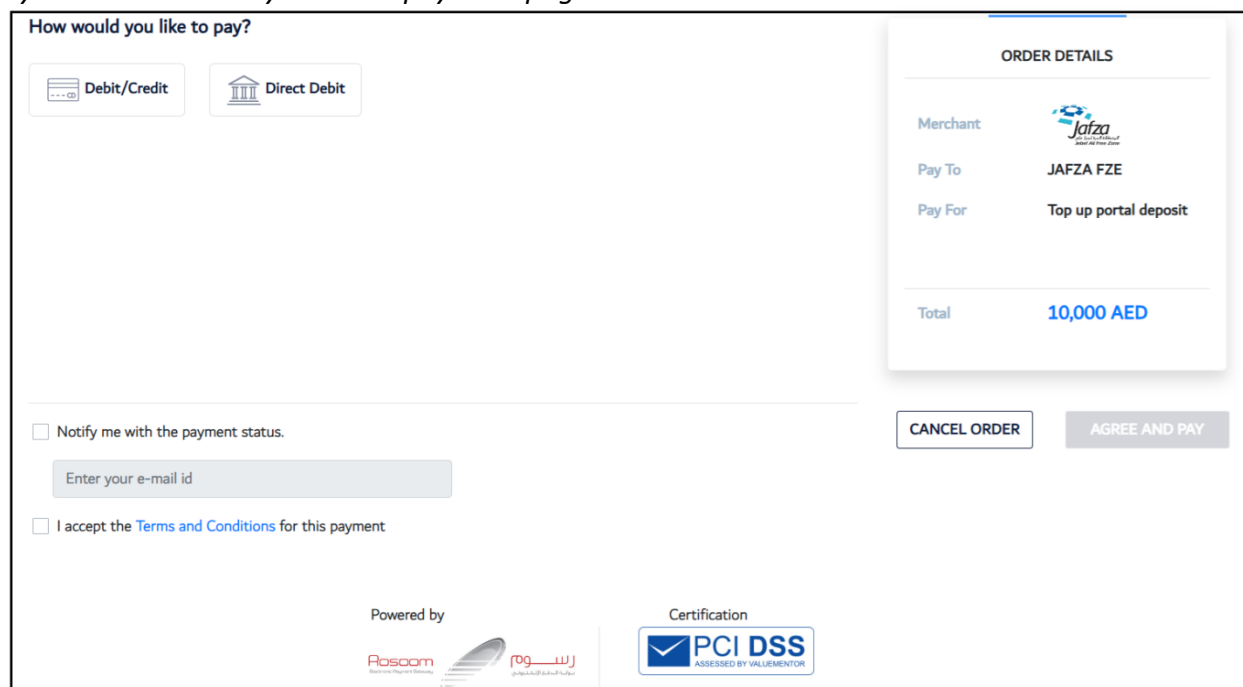


3. Enter **Remarks** then click **Proceed to Pay**



Note: please disable pop-up blocker to be able to continue

System will redirect you to the payment page



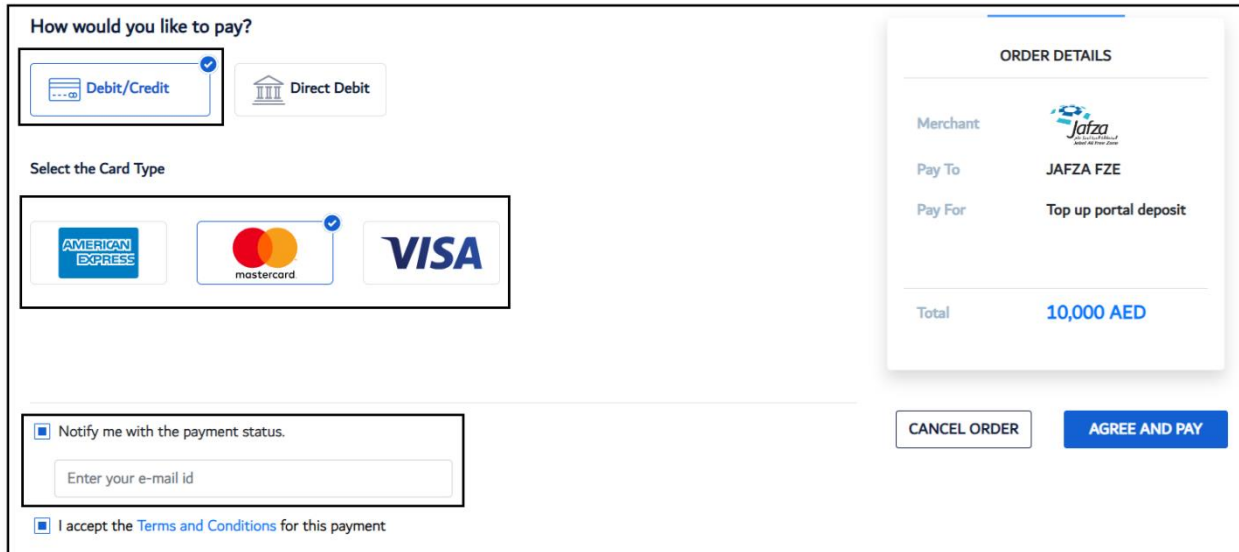
4. Select How you would like to pay?



The interface shows two buttons: 'Debit/Credit' with a card icon and 'Direct Debit' with a bank icon. The 'Debit/Credit' button is highlighted with a blue checkmark.

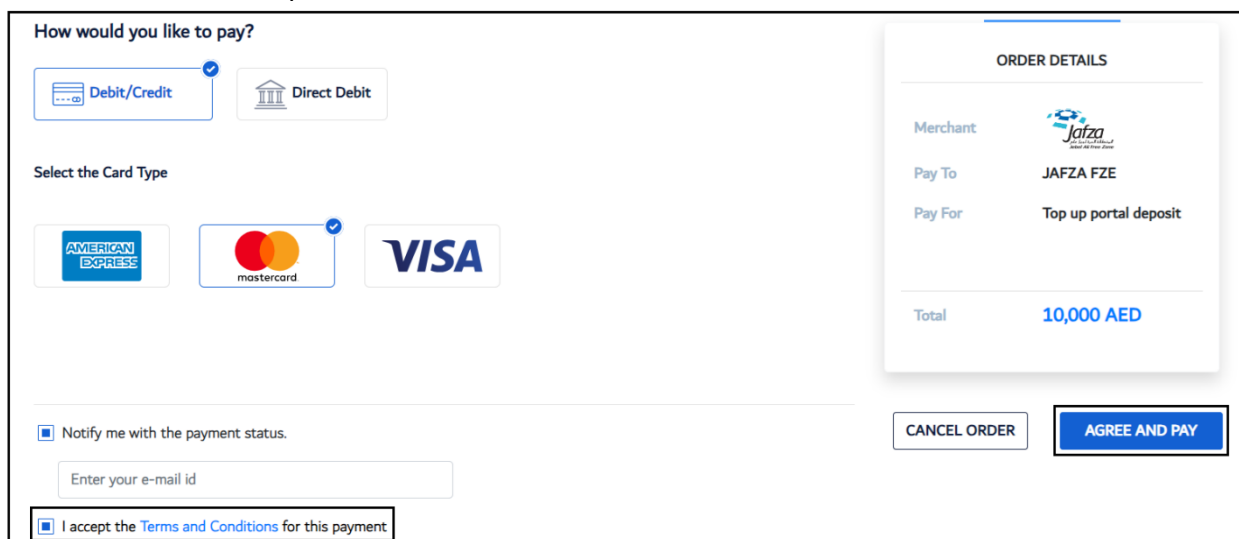
I. Debit/Credit Card

1. Select the **Card Type** and enter your **Email ID** to receive payment status notification



The interface shows the 'Debit/Credit' button selected. Under 'Select the Card Type', the 'mastercard' button is selected. Below this, there is a checkbox for 'Notify me with the payment status.' and a text input field for 'Enter your e-mail id'. At the bottom, there is a checkbox for 'I accept the Terms and Conditions for this payment'. On the right, there is an 'ORDER DETAILS' box showing the merchant as 'Jafza', the pay to as 'JAFZA FZE', the pay for as 'Top up portal deposit', and the total as '10,000 AED'. At the bottom right, there are two buttons: 'CANCEL ORDER' and 'AGREE AND PAY'.

2. Read and Accept the **Terms and Conditions** then click **AGREE AND PAY**



The interface is identical to the previous one, but the 'AGREE AND PAY' button is highlighted with a blue border, indicating it is the next step to click.

NOTE: You can click **CANCEL ORDER** to cancel payment and go back to previous page

3. Enter Debit/Credit Card Details then click **Next**

Payment
Review
Receipt

Payment Details

Card Type *

☐ VISA Visa
☒ Mastercard
☐ AMEX Amex

Card Number *


Expiration Month *

Month

Expiration Year *

Year

CVN *

This code is a three or four digit number printed on the back or front of credit cards.


Next

Cancel Order

Your Order

Total amount

10,000.00 AED

4. Review the payment details then click **Pay**

Payment
Review
Receipt

Review your Order

Payment Details

Card Type

Mastercard

Card Number

xxxxxxxxxxxx4444

Expiration Date

12-2024

Back

Cancel Order

Your Order

Total amount

10,000.00 AED

Pay

Note: The system will redirect you back to Dubai Trade displaying the transaction details along with success or failed message.

eDeposit

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The below confirmation will be displayed

The image shows a web browser window with the Jafza logo and the title "Payment Confirmation". Below the title is a tab labeled "Deposit details". The main content area has a light blue background and contains the following text:

Please find the status of your payment details below

Agent Code: [redacted]
Payment Instrument: CCGM
Payment Reference Number for bank: 7193934089036172204004
Payment Reference Number for Payment Gateway: T1500062400239573
Payment Reference Number: 737848
Amount: 10000.0
Status: Payment received. Under processing.

II. Direct Debit

You can use this method to pay the charges using your online banking. Please note that only the banks that are registered with us will be allowed. The list of banks will be displayed when **Direct Debit** is selected.

1. Select the **Bank** and enter your **Email ID** to receive payment status notification

The image shows a web form titled "How would you like to pay?". There are two main sections: "Debit/Credit" and "Direct Debit". The "Direct Debit" option is selected, indicated by a blue checkmark. Below this, there is a "Select the Bank" section with three input fields. The middle field is selected, indicated by a blue checkmark. To the right of the form is a "ORDER DETAILS" sidebar. It contains the following information:

Merchant: Jafza
Pay To: JAFZA FZE
Pay For: Top up portal deposit
Total: 10,000 AED

At the bottom of the form, there are two checkboxes:

- ☐ Notify me with the payment status. Below this is a text input field labeled "Enter your e-mail id".
- ☐ I accept the [Terms and Conditions](#) for this payment

At the bottom right, there are two buttons: "CANCEL ORDER" and "AGREE AND PAY".

2. Read and Accept the **Terms and Conditions** then click **AGREE AND PAY**

How would you like to pay?

Debit/Credit

Direct Debit

Select the Bank

☐ Notify me with the payment status.

☐ I accept the [Terms and Conditions](#) for this payment


ORDER DETAILS

Merchant

Pay To

Pay For

Total



JAFZA FZE

Top up portal deposit

10,000 AED

CANCEL ORDER

AGREE AND PAY

NOTE: You can click **CANCEL ORDER** to cancel payment and go back to previous page

The system will divert you to the Online Banking page for the bank selected, where users can enter their online banking login credentials and confirm the payment. The system will redirect you back to Dubai Trade displaying the transaction details along with success or failed message.

