JAFZA eServices eDeposit User's Manual

eDeposit

Table Designs

DOCUMENT DETAILS

Document Name	eDeposit
Project Name	
Business Unit	JAFZA
Author(s)	DT Training Dept.
Last Updated Date	19th June, 2025
Current Version	2.0

This service enables users to top-up their Portal Deposit and Bank Guarantee Accounts with JAFZA.

Navigation:

1. Login to **Dubai Trade**
2. Go to **eDeposit** from the menu on the left
3. Then Go to **Make Deposit**

The below screen will be displayed with the current balances In Bank Guarantee and Portal Deposit Accounts
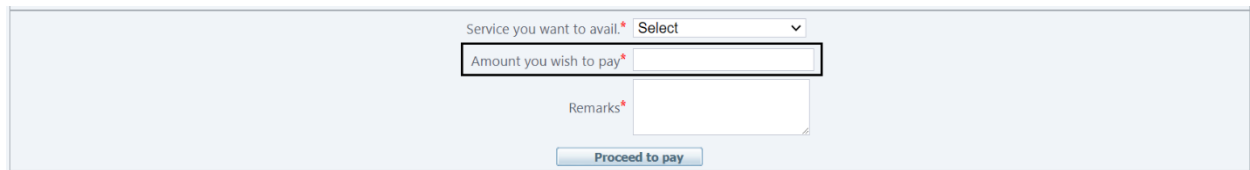
Bank Guarantee, Deposit & Current Balance Amount	
Customer Account No	
Name Of Company	**East And Africa FZE**
Deposit Amount	**1,044,493**
Current Balance Amount (deposit minus amount reserved for pending requests)	**779,687**
Bank Guarantee Required	**3,178,640.5**
Total Bank Guarantee Submitted	**4,510,123**
Bank Guarantee Balance	**1,331,482.5**
Service you want to avail.*	Select
Amount you wish to pay*	
Remarks*	
	Proceed to pay

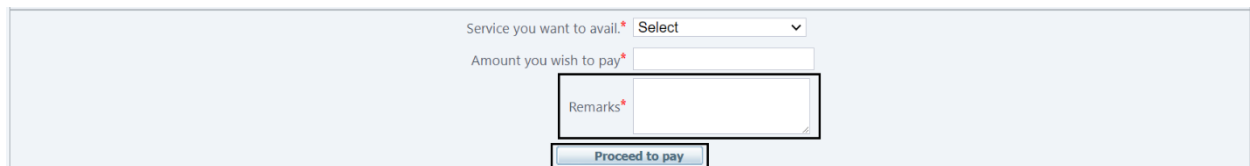eDeposit

Procedure:

1. Select the top-up account from **Service you want to avail**

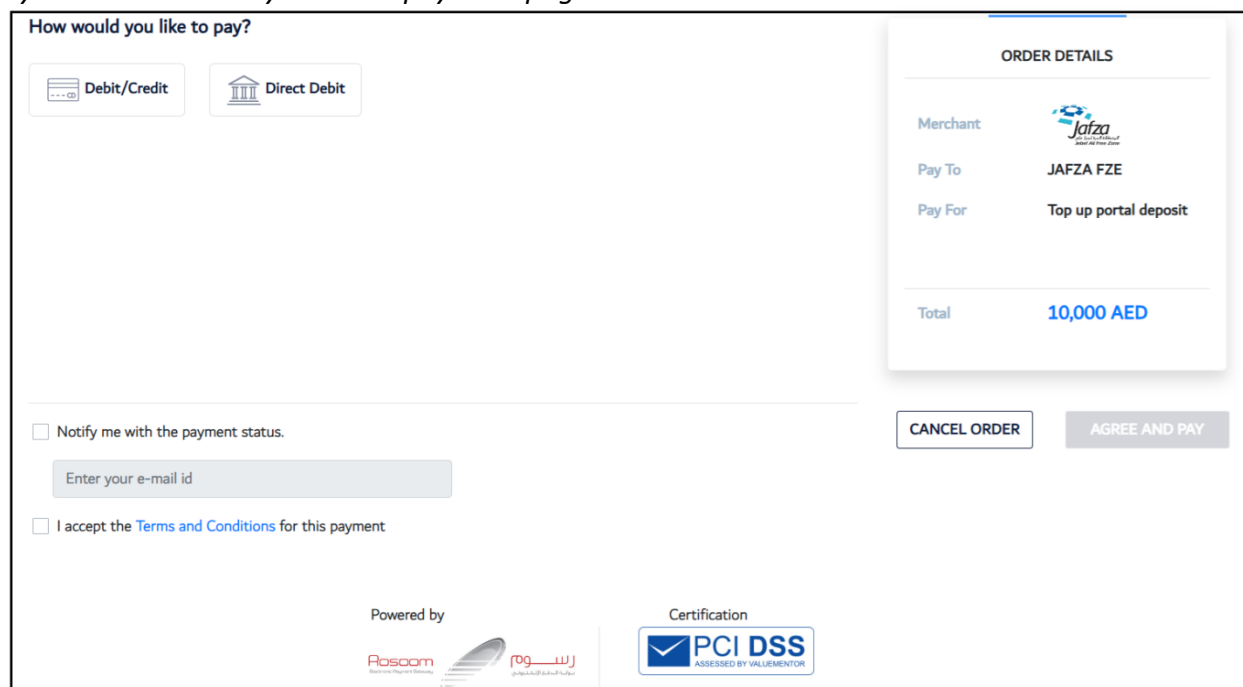
2. Enter the **Amount you wish to pay** (Numbers)

3. Enter **Remarks** then click **Proceed to Pay**

Note: please disable pop-up blocker to be able to continue

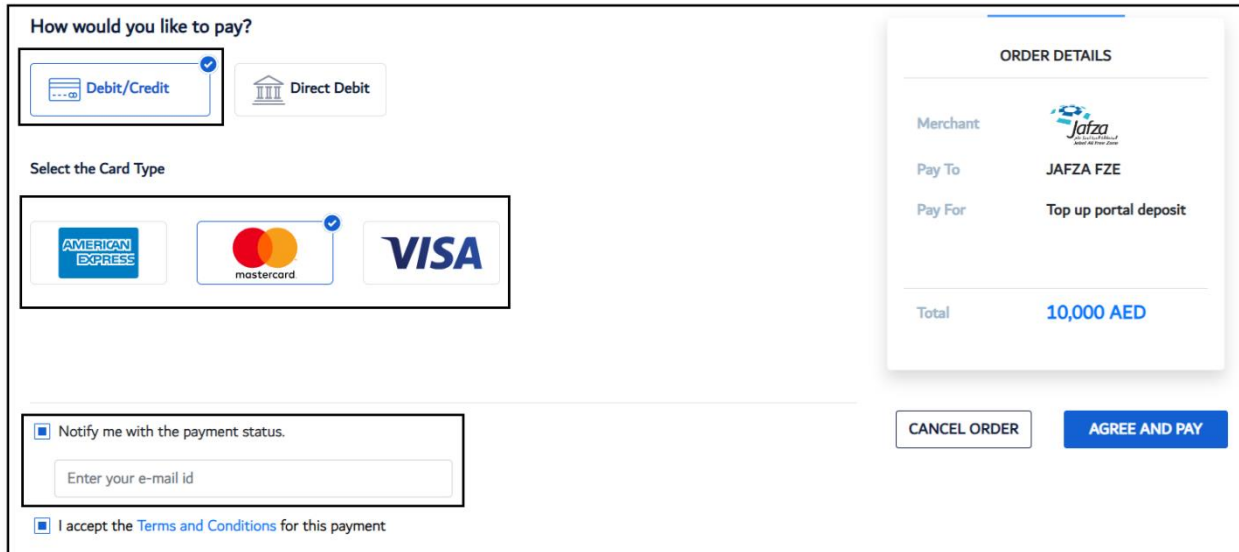*System will redirect you to the payment page*
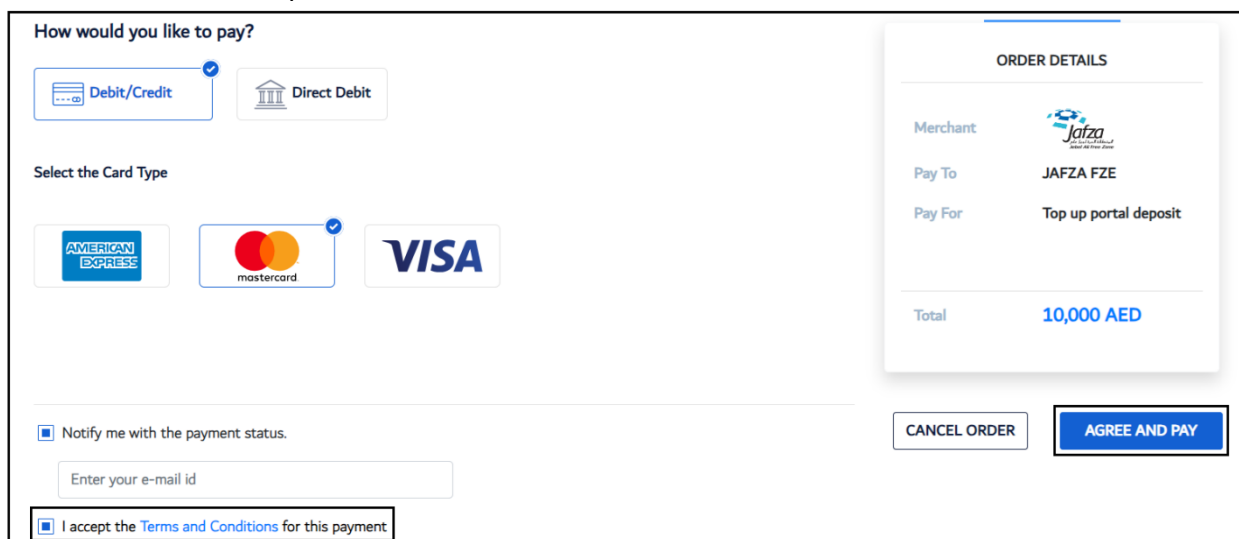

eDeposit

4. Select How you would like to pay?

I. Debit/Credit Card

1. Select the **Card Type** and enter your **Email ID** to receive payment status notification

2. Read and Accept the **Terms and Conditions** then click **AGREE AND PAY**

*NOTE: You can click **CANCEL ORDER** to cancel payment and go back to previous page*

3. Enter Debit/Credit Card Details then click **Next**

eDeposit

Payment	Review	Receipt

Payment Details 🔒

* Required field

Card Type *

○ VISA Visa   ◉ Mastercard Mastercard

○ AMEX Amex

Card Number *

Expiration Month *   **Expiration Year ***

Month ▾   Year ▾

CVN *

This code is a three or four digit number printed on the back or front of credit cards.

[   ] [123]

Next

Cancel Order

Your Order

Total amount	10,000.00 AED

4. Review the payment details then click **Pay**

Payment	Review	Receipt

Review your Order

Payment Details

Card Type	Mastercard
Card Number	xxxxxxxxxxxx4444
Expiration Date	12-2024

Back   Pay

Cancel Order

Your Order

Total amount	10,000.00 AED

Note: *The system will redirect you back to Dubai Trade displaying the transaction details along with success or failed message.*

eDeposit

The below confirmation will be displayed

II. Direct Debit

You can use this method to pay the charges using your online banking. Please note that only the banks that are registered with us will be allowed. The list of banks will be displayed when **Direct Debit** is selected.

1. Select the **Bank** and enter your **Email ID** to receive payment status notification

eDeposit

2. Read and Accept the **Terms and Conditions** then click **AGREE AND PAY**

*NOTE: You can click **CANCEL ORDER** to cancel payment and go back to previous page*

The system will divert you to the Online Banking page for the bank selected, where users can enter their online banking login credentials and confirm the payment. The system will redirect you back to Dubai Trade displaying the transaction details along with success or failed message.

eDeposit

eDeposit

9