

Announcement to Shipping Agents and Freight Forwarders for Providing Sea Export Manifest Discrepancies feedback through Dubai Trade

This is to inform all respective Shipping Agents and Freight Forwarders that effective **1st July, 2019**, Dubai Customs will commence the reconciliation of Sea Export Manifest to ensure export manifest is submitted correctly by the responsible parties. In case of any non-submission/ incomplete submission/ incorrect submission of export manifest based on comparison of information between Export Manifest and the Export Cargo Load List provided by DP World., email notifications will be sent to the concerned shipping agency/Freight Forwarders along with details of the discrepancies.

All Shipping agents and Freight Forwarders are required to submit export manifest timely and accurately in accordance with the Customs Notice No. 2/2018 so as not to receive export manifest discrepancies. In case any discrepancy notifications are received, responsible parties are required to take corrective actions (by submitting the manifest or amending the manifest) as early as possible to resolve export manifest discrepancies. In case there are any business justification for the discrepancies, concerned parties should use the existing service "Provide Discrepancy feedback" available on Dubai Trade to provide satisfactory justification / information for the notified discrepancies. For further details on how to use the "Provide Discrepancy feedback" service, please contact Dubai Trade Customer Service.

Dubai Customs will be sending Notifications and Reminders by email to all the Shipping Agents and Freight Forwarders up to 15 days if feedback is not submitted or corrective action is not taken. In case no corrective action is taken or no feedback is provided within allotted time period, Dubai Customs may apply penalties as per the provisions of the Dubai Customs Notice 2/2018 concerning "Sea Export Manifest Submission".

All shipping agents must ensure that they have updated their business email (through View/Amend Business Profile service) through Dubai Trade, to avoid any failure in receiving the cargo related discrepancy notifications and reminders.