



Circular

Vessel Crew Changes and Disembarking Guidelines

All Shipping Lines, Agents and Port Users

In line with the precautionary strategies laid down by the Government of the UAE to limit the spread of the Coronavirus (COVID-19), and to safeguard the wellbeing of the Port Users and Workers, we request to kindly follow the below guidelines for vessel crew changes and disembarking:

- Crew change is strictly prohibited for vessels arriving from outside the United Arab Emirates.
- Any crewmember will not be allowed to disembark the vessel during its call at DP World's Ports. This includes access to the berth/jetty. Shore leave will not be permitted including access to the Seafarers Club.
- A crewmember will only be allowed to disembark in case of emergency with the Port Authority's approval.
- Boarding on any vessel by vessel agents/owners/representatives will be permitted only in exceptional circumstances and will be subject to prior approval from the Port Authority.

Kindly note the above guidelines have been implemented, and any further changes will be communicated accordingly.

We thank you for your continued support and cooperation. Should you require any further clarification, please feel free to contact our Customer Care Department.

Customer Care Department

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