



Circular

Eid Al Adha Public Holiday 2019 –Jebel Ali Port & Mina Rashid

All Shipping Lines, Agents and Port Users

On the occasion of Eid Al Adha, the Administrative Offices at Jebel Ali Port and Mina Rashid will be closed from Saturday 10 August to Tuesday 13 August 2019. Regular working hours will commence from Wednesday 14 August 2019, and the operation timings during the holidays will be as follows.

Container Terminals:	Container Terminals will be closed from 0400 hours to 0900 hours on the first day of Eid, after 0900 hours the operations will resume as normal.
General Cargo Department:	<p>The GC Vessel operations will be closed on the first day of Eid from 0400hrs till 0900 hrs. Overtime charges as per public holiday rates would be applicable from 1000 hrs on the Eid day.</p> <p>Cargo receiving and delivery of local trucks will be closed during declared Eid holidays. However, services can be provided upon request from customers on prior notice. During this period Overtime charges will be applicable as per public holiday rates.</p>
Logistics Centre:	<p>Operations at CFS facility will be closed during declared Eid holidays. However, services can be provided upon request from customers on prior notice. During this period, overtime charges will be applicable as per public holiday rates.</p> <p>Cold Store and Cool Store, receiving/ delivery of local trucks will remain closed on the first day of Eid, and will resume operations at 0700 hrs on the second day of Eid. During this period, overtime charges will be applicable as per public holiday rates.</p> <p>Transport & Distribution operations will be closed from 0400 hours to 0900 hours on the first day of Eid, after 0900 hours the operations will resume as normal.</p>
Marine Department:	Berthing and Un-Berthing of Vessels will continue 24 hours.

We wish you all a very Happy Eid. Should you require any further clarification, please feel free to contact our Customer Care department:

Customer Care Department

Tel: +971 4 8897797 | Email: customerservice@dpworld.com