



Circular

Ramadan Working Hours 2019

All Shipping Lines, Agents and Port Users

Ramadan Mubarak to all our valued partners. Please be informed that during the holy month of Ramadan, the working hours for DP World UAE Region and its subsidiaries are as below:

Commercial and Administrative Departments	08:00 hours – 14:00 Sunday to Thursday
Container Terminals	Operations will continue as normal. Gate operations will continue 24 hours
General Cargo	Normal hours 08:00 hours – 14:00 hours Overtime: 1400 hours onwards Break hours: Iftar Break 19:00 hours – 19:45 hours Suhoor Break 03:30 hours – 04:00 hours
CFS and Cold Chain Logistics	Normal Shift 08:00 hours – 14:00 hours Overtime: 1400 hours onwards
Transportation and Distribution	Operations will continue 24 hours
Marine Department	Berthing and un-berthing of vessels will continue

All charges for services provided during overtime hours will be applicable according to the rates listed in the Port Tariff.

Should you require any further clarification, please feel free to contact **DP World Customer Care:**

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Email: customerservice@dpworld.com